# National Association of Adult Survivors of Child Abuse www.NAASCA.org

Note: Please send corrections, additions and updates to: maudnmildred@hotmail.com

### AREA COVERED SERVICES INCLUDED

### **GROUP OR ORGANIZATION**

WEB ADDRESS / EMAIL ADDRESS

**WALES** 

**Nationwide** Helpline 0808-801-0800

24 Hour helpline.

Live Fear Free National Line Domestic Abuse and Sexual

Violence Helpline.

Helpline 0300-999-5428 Nationwide

> help@brokenrainbow.org.uk Helpline Mon & Thurs 10am - 8pm Tues and Wed 10am - 5pm We are a LGBT domestic violence service. We offer advice, support and referrals to LGBT who are or have experienced domestic violence.

Broken Rainbow UK

Nationwide 08452-605-560 Office mail@brokenrainbow.org.uk

**Nationwide** 

CASS Women's Self Injury Helpline Self Injury Support - Women 0808-800-8088 Tues & Weds 7pm to 10pm, Thurs 3pm to 6pm TESS support for young women up BS2 2EF to age 24. 07800-472-908 open Sunday to Friday 7pm to 9pm.

Self Injury Support is a national UKwide organization that supports girls and women in emotional distress. We particularly help those that harm themselves, often called self injury. We run CASS self injury helpline and TESS text and email support. We produce info and publications about self injury. We provide information about many self Injury support groups across the UK. Please see website for a nationwide self injury support group

PO Box 3240 Bristol

01179-279-600 Office

www.selfinjurysupport.org.uk info@selfinjurysupport.org.uk

Email Support form on website

**Nationwide** 

Helpline 0808-801-0800

list of locations.

helpline@womensaid.org.uk

Women's Aid UK National Domestic Violence

Helpline

0808-801-0800 Office / Helpline

www.welshwomensaid.org.uk/

info@womensaid.org.uk

**Aberdare** 

Helpline 0808-801-0800

24 Hour helpline and refuge Refuge for women fleeing domestic violence. The address is not published for safety reasons. Resettlement and follow up support Dedicated services for children and

CWM CYNON Women's Aid

PO Box 22 Aberdare Mid Glamorgan

0808-801-0800 Helpline

young people

Drop-in service, call for details.

www.welshwomensaid.org.uk/information-and-support/find-your-local-service/

Aberystwyth

Helpline 01970-610-124

We strive to provide the best possible services for people who Mid Wales Rape Support Centre Aberystwyth **SY23 1DE** 

www.midwalesrsc.org.uk enquiries@midwalesrsc.org.uk have been affected by rape and sexual assault.

One to one counselling for men and women affected by the trauma Independent Sexual Violence Advisor

caused by rape and sexual abuse. the ISVA will provide emotional and practical support whether the rape or abuse has been reported to the police or not. They will advise your regarding the judicial system and

will accompany you to police inter-

01970-610-124 Office / Helpline

### Aberystwyth

## Helpline 01970-625-585

views and to the courts.

24 Hour helpline

Refuge for women fleeing domestic violence. The address is not published for safety reasons. Resettlement and follow up support Dedicated services for children and young people

IDVA: IDVA's work with women by offering support before, during and after the court process. They can accompany you to hearings and leagal appointments and offer practical advice and planning.

West Wales Women's Aid

Aberystwyth

01970-612-225 Office

info@westwalesdas.org.uk

**Amman Valley** 

## Helpline 01269-597-474

Helpline is 24 hours

Refuge for women fleeing domestic violence. The address is not published for safety reasons. Resettlement and follow up support Dedicated services for children and

Amman Valley Women's Aid

Amman Valley

www.welshwomensaid.org.uk/information-and-support/find-your-local-service/

01269-597-474 Office / Helpline enquiries@calandvs.org.uk avwa@ammanvalleywomensaid.org

www.welshwomensaid.org.uk/information-and-support/find-your-local-service/

**Bangor** 

# Helpline 01248-679-052

24 Hour helpline

young people

Refuge for women fleeing domestic violence. The address is not published for safety reasons. Resettlement and follow up support

Dedicated services for children and

young people

Bangor & District Women's Aid

Bangor Gwynedd

www.welshwomensaid.org.uk/information-and-support/find-your-local-service/

**Barry** 

# Helpline 0808-801-0800

24 Hour Helpline & referrals Refuge for women fleeing domestic

violence. The address is not published for safety reasons. Resettlement and follow up support Dedicated services for children and

young people

Drop-in Monday - Friday 10am-3pm Counselling services available Separate services for male victims

Atal Y Fro

info@atalyfro.org Barry

Vale of Glamorgan

01446-744-755 Office / Outreach

**Blaina** 

Blaenau Gwent

Helpline 01495-291-202

Helpline Mon - Fri 9.30am-4.30pm Dedicated services for children and

young people

IDVA: IDVA's work with women by offering support before, during and after the court process. They can accompany you to hearings and leagal appointments and offer practical advice and planning.

Blaenau Gwent Domestic Abuse

Services

Blaenau Gwent

Blaina

01495-291-202 Office / Helpline www.phoenixdas.co.uk/info@phoenixdas.co.uk

www.bgdas.co.uk info@bgdas.co.uk

**Brecknock** 

Powys

Helpline 01874-625-146

Helpline / Refuge 24 Hours
Providing specialist domestic abuse servicesfor women and children.
Prioritising their safety and well being and their right to a life free from abuse.

Refuge for women fleeing domestic violence. The address is not published for safety reasons.
Resettlement and follow up support Dedicated services for children and

young people

Brecknock Women's Aid Brecknock

Powys

01874-625-146 Office / Advice

enquiries@calandas.org.uk

info@bridgendwa.co.uk

Bridgend

Helpline 01656-766-139

24 Hour helpline / Refuge Refuge for women fleeing domestic violence. The address is not published for safety reasons. Resettlement and follow up support Dedicated services for children and Bridgend Women's Aid

Bridgend

www.welshwomensaid.org.uk/information-and-support/find-your-local-service/

01656-766-139 Office / Refuge adminbridgend@calandvs.org.uk

young people

www.welshwomensaid.org.uk/information-and-support/find-your-local-service/

**Bridgend** 

Helpline 01685-379-310

One to one counselling for men and women affected by the trauma caused by rape and sexual abuse. Independent Sexual Violence Advisor the ISVA will provide emotional and practical support whether the rape or abuse has been reported to the police or not. They will advise your regarding the judicial system and will accompany you to police interviews and to the courts.

New Pathways Bridgend CF31 1BD 01685-379-310 Office / Helpline www.newpathways.org.uk enquiries@newpathways.org.uk There is also a contact form on the website

Caernarfon

Helpline 0808-801-0800

Helpline hours Mon - Fri 7pm - 9pm Sundays 7pm - 9pm & Office hours We are a specialist support service for survivors of sexual violence. We cover the whole of North Wales. Our services are for men, women and young people aged 11+. We provide supportive counselling Accompaniment to court & hospital Awareness workshops. Please call for information about group counselling.

North Wales Rape and Sexual Abuse Support Centre

PO Box 87 Caernarfon Gwynedd LL55 9AA 01248-670-628 Office

www.rasawales.org.uk/

info@rasacymru.org.uk

## Caerphilly

### Helpline 02920-860-255

24 Hour helpline

Refuge for women fleeing domestic violence. The address is not published for safety reasons.
Resettlement and follow up support

Dedicated services for children and

estic 02920-856-691 Office enquiries@llamau.org.uk

Caerphilly

young people

www.welshwomensaid.org.uk/information-and-support/find-your-local-service/

### Cardiff

# Helpline 0800-731-8147

24 Hour helpline

We are an all Wales government accredited support provider to people from Black and Ethnic Minority backgrounds who are affected domestic abuse or other forms of abuse.

Refuge for women fleeing domestic violence. The address is not published for safety reasons.
Resettlement and follow up support Dedicated services for children and young people

IDVA: IDVA's work with women by offering support before, during and after the court process. They can accompany you to hearings and leagal appointments and offer practical advice and planning.

BAWSO Women's Aid

Caerphilly Women's Aid

Cardiff

02920-644-633 Office

www.bawso.org.uk info@bawso.org.uk

www.welshwomensaid.org.uk/information-and-support/find-your-local-service/

# Carmarthen

### Helpline 01267-234-725

24 Hour helpline / refuge

Refuge for women fleeing domestic violence. The address is not

published for safety reasons. Resettlement and follow up support Dedicated services for children and

young people

Carmarthen Women's Aid

Carmarthen

01267-238-410 Office / Outreach

refuge@carmdas.org info@carmdas.org

www.welshwomensaid.org.uk/information-and-support/find-your-local-service/

# Carmarthen

# Helpline 01685-379-310

One to one counselling for men and women affected by the trauma caused by rape and sexual abuse. Independent Sexual Violence Advisor the ISVA will provide emotional and practical support whether the rape or abuse has been reported to the police or not. They will advise your regarding the judicial system and will accompany you to police interviews and to the courts.

New Pathways Carmarthen SA31 2AF 01685-379-310 Office / Helpline www.newpathways.org.uk enquiries@newpathways.org.uk There is also a contact form on the website

Clwyd

# Helpline 01745-814-494

24 Hour Helpline

Refuge for women fleeing domestic violence. The address is not published for safety reasons.
Resettlement and follow up support

Glyndwr Women's Aid

Clwyd

01745-814-494 Office / Helpline glyndwrwomensaid@tiscali.co.uk

Dedicated services for children and

www.welshwomensaid.org.uk/information-and-support/find-your-local-service/

Colwyn

Conwy

Colwyn Women's Aid

info@dasunorthwales.org.uk

Colwyn Conwy

Helpline 01492-534-705

Local line Mon - Fri 9am - 5pm

Helpline 08088-010-800

01492-534-705 Office Outside of office hours

Refuge for women fleeing domestic

violence. The address is not published for safety reasons. Resettlement and follow up support

Dedicated services for children and

young people

young people

Sexual violence Services Pet fostering agency

www.welshwomensaid.org.uk/information-and-support/find-your-local-service/

Conwy

Helpline 01492-872-992 Aberconwy Domestic Abuse

Helpline 24 Hours Services Refuge for women fleeing domestic Conwy

01492-872-992 Office / Helpline violence. The address is not published for safety reasons. aberconwydas@btconnect.com Resettlement and follow up support

Dedicated services for children and young people

Dedicated services for male victims

Llanelli

Llanelli Women's Aid Ltd enquiries@llanelliwa.org.uk Helpline 01554-741-212

24 Hour helpline and refuge Llanelli

Carmarthenshire Refuge for women fleeing domestic

violence. The address is not 01554-741-212 Office / Helpline published for safety reasons. enquiries@threshold-das.org.uk

Resettlement and follow up support Dedicated services for children and

young people

www.welshwomensaid.org.uk/information-and-support/find-your-local-service/

Llangefi Ynys Mon Helpline 01248-750-903

24 Hour helpline and refuge Llangefni Refuge for women fleeing domestic

violence. The address is not published for safety reasons.

Resettlement and follow up support

young people

IDVA: IDVA's work with women by offering support before, during and after the court process. They can accompany you to hearings and leagal appointments and offer practical advice and planning.

Dedicated services for children and

Gorwel: Anglesey DA Service

Ynys Mon

01248-750-903 Office / Helpline

www.grwpcynefin.org/en/eich-cymuned/gorwel/

enquiries@gorwel.org

post@grwpcnefin.org

Machynlleth

Helpline 01267-225-555

We are a voluntary organisation which exists to offer FREE counselling to adult survivors of childhood sexual abuse. We also offer training for those who work which people who were abused as children. We offer 12 one hours sessions with

the same counsellor followed by

**SEREN** 

PO Box 54 Machynlleth SY20 0AJ

01267-225-555 Office / Helpline

participation in or monthly workshops. Call us for more information.
We serve Lampeter, Cardigan,
Carmathen and Narberth in addition to Aberystwyth.

# Merthyr Tydfil

### Helpline 01685-739-999

24 Hour refuge helpline
Refuge for women fleeing domestic
violence. The address is not
published for safety reasons.
Resettlement and follow up support
Dedicated services for children and
young people

Merthyr Women's Services Merthyr Tydfil 01685-739-999 Office / Refuge merthyrws@llamau.org.uk

# Merthyr Tydfil

## Helpline 01685-379-310

In 2005 we opened our Sexual Assault Referral Centre in Merthyr Tydfil. This was the first such centre to be opened anywhere in the UK. this represented a major step forward in providing numerous agencies to work together. One to one counselling for men and women affected by the trauma caused by rape and sexual abuse. Independent Sexual Violence Advisor the ISVA will provide emotional and practical support whether the rape or abuse has been reported to the police or not. They will advise your regarding the judicial system and will accompany you to police interviews and to the courts.

New Pathways Merthyr Tydfil CF47 0BW 01685-379-310 Office / Helpline www.newpathways.org.uk enquiries@newpathways.org.uk There is also a contact form on the website

# Neath

# Helpline 01639-633-580

Refuge for women fleeing domestic violence. The address is not published for safety reasons.
Resettlement and follow up support Dedicated services for children and young people

# CALAN DVS

Neath

01639-633-580 Office / Helpline enquiries@calandvs.org.uk

www.calandvs.org.uk/

# Newport

# Helpline 0800-731-8147

24 Hour helpline

We are an all Wales government accredited support provider to people from Black and Ethnic Minority backgrounds who are affected domestic abuse or other forms of abuse.

Refuge for women fleeing domestic violence. The address is not published for safety reasons.
Resettlement and follow up support Dedicated services for children and young people

IDVA: IDVA's work with women by offering support before, during and after the court process. They can accompany you to hearings and leagal appointments and offer

# BAWSO Women's Aid

Newport

01633-213-213 Office

www.bawso.org.uk info@bawso.org.uk

practical advice and planning.

### Newtown

### Helpline 01686-629-114

24 Hour crisis helpline
We were established in 1980 to
support and safeguard families
experiencing domestic abuse.
Separate rufuges for men, women
and their children fleeing domestic
violence. The address is not
published for safety reasons.
Resettlement and follow up support
Dedicated services for children and
young people.

Drop in Services, call for details.

Montgomeryshire Family Crisis Centre Newtown Powys 01686-629-114 Office / Helpline www.familycrisis.co.uk admin@familycrisis.co.uk

### Newtown

Ponthafren is a registered Mental Health Charity, catering for people who experience mental health issues or social isolation / exclusion. The group offers facilities where people can call in, relax, chat and have a chance to participate in a wide range of workshops, activities and courses, if they so wish. In-house support and information is available and the association can signpost to other organisations and specilist support services. Most of us have times in our lives when things are difficult. Talking to someone confidentially who is trained to support you can make all the difference. Counselling can help you explore your troubles and feelings, perhaps helpling you to see things more clearly or from a different perspective. We offer a free counselling service in both our Newton and Welshpool Centres. Daytime and evening appointments are available by appointment. We also offer a free one to one Support Worker, this project is designed to empower you to live a good life, achieve your goals and to move forward. We aim to overcome the barriers that are stopping you fulfilling your dreams. If you would like to engage in any of our services please feel free to give us a call on 01686-621-586.

Ponthafren Association Longbridge Street Newtown Powys SY16 2DY 01686-621-586 Office www.ponthafren.org.uk/becky.slade@ponthafren.org.uk

## **Pontypool**

### Helpline 01495-742-052

24 Hour Helpline
We are an independent local charity
based in Pontypool. Providing a
range of services and support
throughout Torfaen to women (and
their children) who are experiencing
domestic abuse.
Crisis intervention

Torfaen Women's Aid Pontypool NP4 6JE 01495-742-061 Office / Refuge info@cyfannol.org.uk

info@torfaenwomensaid.org.uk

Family refuge

Refuge for single women

Independent Sexual Violence Adivsor the ISVA will provide emotional and practical support whether the rape or abuse has been reported to the

police or not.

Counselling groups - call for details

Freedom program - 10-12 weekly

sessions exploring the issues

relating to domestic violence.

Resettlement and follow up support

Dedicated services for children and

young people

www.welshwomensaid.org.uk/information-and-support/find-your-local-service/

# **Pontypridd**

# Helpline 01443-400-791

violence. The address is not

Pontypridd Women's Aid

info@wa-rct.org.uk

24 hour helpline

Pontypridd

Refuge for women fleeing domestic

01443-400-791 Office / Helpline

published for safety reasons.

Resettlement and follow up support Dedicated services for children and

young people

www.welshwomensaid.org.uk/information-and-support/find-your-local-service/

# **Port Talbot** and Afan

## Helpline 08088-010-800

Helpline 01639-898-881

24 Hour emergency helpline

Refuge helpline Mon - Fri 9am-5pm Refuge for women fleeing domestic violence. The address is not published for safety reasons. Resettlement and follow up support

Dedicated services for children and

young people

IDVA: IDVA's work with women by offering support before, during and after the court process. They can accompany you to hearings and leagal appointments and offer practical advice and planning.

Port Talbot & Afan Women's Aid

Port Talbot

01639-894-864 Office / Support

www.welshwomensaid.org.uk/information-and-support/find-your-local-service/

### Risca

# Helpline 01685-379-310

One to one counselling for men and women affected by the trauma caused by rape and sexual abuse. Independent Sexual Violence Advisor 01495-233-971 Office the ISVA will provide emotional and practical support whether the rape or abuse has been reported to the police or not. They will advise your regarding the judicial system and will accompany you to police interviews and to the courts.

**New Pathways** Risca Gwent NP11 4YA

www.newpathways.org.uk enquiries@newpathways.org.uk There is also a contact form on the

website

www.bawso.org.uk

### **Swansea**

### Helpline 0800-731-8147

24 Hour helpline

We are an all Wales government accredited support provider to people from Black and Ethnic

BAWSO Women's Aid Swansea

swansea@bawso.org.uk 01792-642-003 Office

Minority backgrounds who are affected domestic abuse or other forms of abuse.

Refuge for women fleeing domestic violence. The address is not published for safety reasons.
Resettlement and follow up support Dedicated services for children and young people
IDVA: IDVA's work with women by offering support before, during and

IDVA: IDVA's work with women by offering support before, during and after the court process. They can accompany you to hearings and leagal appointments and offer practical advice and planning.

### Swansea

### Helpline 01685-379-310

One to one counselling for men and women affected by the trauma caused by rape and sexual abuse. Independent Sexual Violence Advisor the ISVA will provide emotional and practical support whether the rape or abuse has been reported to the police or not. They will advise your regarding the judicial system and will accompany you to police interviews and to the courts.

New Pathways Swansea SA2 7NB 01685-379-310 Office / Helpline www.newpathways.org.uk enquiries@newpathways.org.uk There is also a contact form on the website

### **Swansea**

### Helpline 01792-644-683

24 Hour refuge / helpline
Refuge for women fleeing domestic
violence. The address is not
published for safety reasons.
Resettlement and follow up support
Dedicated services for children and
young people
IDVA: IDVA's work with women by
offering support before, during and
after the court process. They can
accompany you to hearings and
leagal appointments and offer

Swansea Women's Aid Swansea

01792-644-683 Office / Support

www.welshwomensaid.org.uk/information-and-support/find-your-local-service/

### Wrexham

## Helpline 0800-731-8147

practical advice and planning.

24 Hour helpline

We are an all Wales government accredited support provider to people from Black and Ethnic Minority backgrounds who are affected domestic abuse or other forms of abuse.

Refuge for women fleeing domestic violence. The address is not published for safety reasons.
Resettlement and follow up support Dedicated services for children and young people

IDVA: IDVA's work with women by offering support before, during and after the court process. They can

BAWSO Women's Aid Wrexham 01978-355-818 Office www.bawso.org.uk info@bawso.org.uk accompany you to hearings and leagal appointments and offer practical advice and planning.

www.welshwomensaid.org.uk/information-and-support/find-your-local-service/

### Wrexham

We were established in 1984 and became a charity in 1995 offering individual counselling and group work to adult survivors of childhood sexual abuse. We employ around 20 counsellors, all of which are professionally qualified. We serve Wrexham, Denbigshire, Flintshire and Conwy.

Stepping Stones - North Wales

PO Box 2 Wrexham LL1 1WY

01978-352-717 Office

www.steppingstonesnorthwales.co.uk/ info@steppingstonesnorthwales.co.uk

### Wrexham

## Helpline 01978-310-203

violence. The address is not published for safety reasons.
Resettlement and follow up support Dedicated services for children and young people IDVA: IDVA's work with women by offering support before, during and after the court process. They can accompany you to hearings and leagal appointments and offer practical advice and planning.
Drop-In service available on Tues and Thurs at 10am to 2pm

Separate sevices for male victims of domestic abuse 01978-291-555

Refuge for women fleeing domestic

Wrexham Women's Aid Wrexham 01978-310-203 Office / Helpline info@dasunorthwales.co.uk

www.welshwomensaid.org.uk/information-and-support/find-your-local-service/