### AREA COVERED | SERVICES INCLUDED | GROUP OR ORGANIZATION | WEB ADDRESS / EMAIL ADDRESS
--- | --- | --- | ---
**SOUTH AMERICA**

**Argentina**
- **Nation Wide**
  - **24 Hour Helpline 0800-666-8537**
    - 24 hour 7 days a week helpline for women affected by violence. Our specialized service is FREE and offers information, advice and guidance on issues related to domestic violence and abuse of children.
    - 24 Hour Helpline Nation Wide
    - 0800-666-8537
    - www.buenosaires.gob.ar

**Argentina**
- **Nation Wide**
  - **Violence Helpline 0800-1717**
    - Boys and Girls Freephone helpline for reporting violence and abuse.
    - Boys and Girls Brigade Nation Wide
    - Violence Helpline 0800-1717

**Argentina**
- **Alberti**
  - **Information 023-4647-1278**
    - Offering social work, psychological care, legal advice and self help support groups to women affected by family violence.
    - Preventive Care Centre (C.P.A.)
    - Almirante Brown N 45 Alberti
    - Buenos Aires
    - Information 023-4647-1278

**Argentina**
- **Bahia Blanca**
  - **Legal advice 029-1453-0408**
    - Legal advice and information for women who are victims of domestic violence.
    - Victims Centre (C.A.V.)
    - Estomba N127, 3rd Floor CP 8000 Bahia Blanca
    - Buenos Aires

**Argentina**
- **Bahia Blanca**
  - **Information & Advice 455-2131**
    - Our team of specialized and caring professionals offer social work, psychological care and counseling with legal advice to families with children who are affected by violence.
    - Children and Family Centre
    - Bahia Blanca
    - Buenos Aires
    - Information & Advice 455-2131

**Argentina**
- **Buenos Aires**
  - **Support Group 4953-1268**
    - Assistance for women who have suffered domestic violence or sexual abuse in childhood. You can make an appointment Mondays 6pm to 8pm or Thursdays 4pm-8pm
    - AAPVF
    - Bartolome Mitre 1970 2nd B Buenos Aires
    - Support Group 4953-1268
    - info@aapvf.com.ar

**Argentina**
- **Buenos Aires**
  - **Information Line 4300-7775**
    - Our women's centre offers both individual and group counseling, advice, legal representation and information to women who are affected by domestic or sexual violence.
    - Alicia Moreau
    - Women's Comprehensive Ctr Humerto 1st 470 1st Floor
    - Buenos Aires
    - Information Line 4300-7775
    - cim_amoreau@buenosaires.gob.ar

**Argentina**
- **Buenos Aires**
  - **Information Line 4307-3187**
    - Our women's centre offers both individual and group counseling, advice, legal representation and information to women who are
    - Isabel Calvo
    - Women's Comprehensive Ctr Piedras 1281
    - Buenos Aires
    - Information Line 4307-3187
    - cim_icalvo@buenosaires.gob.ar
<table>
<thead>
<tr>
<th>Country</th>
<th>Region</th>
<th>Service Information</th>
<th>Contact Information</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Argentina</td>
<td>Buenos Aires</td>
<td>Information Line 4568-1245</td>
<td>Maria Gallego</td>
<td>Our women's centre offers both individual and group counseling, advice, legal representation and information to women who are affected by domestic or sexual violence.</td>
</tr>
<tr>
<td>Argentina</td>
<td>Buenos Aires</td>
<td>Information Line 4867-0163</td>
<td>Elvira Rawson</td>
<td>Our women's centre offers both individual and group counseling, advice, legal representation and information to women who are affected by domestic or sexual violence.</td>
</tr>
<tr>
<td>Argentina</td>
<td>Buenos Aires</td>
<td>Information Line 4956-1768</td>
<td>Arminda Aberastury</td>
<td>Our women's centre offers both individual and group counseling, advice, legal representation and information to women who are affected by domestic or sexual violence.</td>
</tr>
<tr>
<td>Argentina</td>
<td>Buenos Aires</td>
<td>Information Line 4931-6296</td>
<td>Margarita Malharro</td>
<td>Our women's centre offers both individual and group counseling, advice, legal representation and information to women who are affected by domestic or sexual violence.</td>
</tr>
<tr>
<td>Argentina</td>
<td>Buenos Aires</td>
<td>Emergency Line 0800-666-8537</td>
<td>Mariquita Sanchez Shelter</td>
<td>We provide safe accommodation for women with or without children who are at risk of violence. Offering individual psychological assistance, FREE legal representation and legal advice.</td>
</tr>
<tr>
<td>Argentina</td>
<td>Buenos Aires</td>
<td>Emergency Line 0800-666-8537</td>
<td>Eva Duarte Shelter</td>
<td>Our shelter is intended for young mothers with small children aiming to empower the women and away from violent situations.</td>
</tr>
<tr>
<td>Argentina</td>
<td>Buenos Aires</td>
<td>Emergency Line 0800-666-8537</td>
<td>Juana Manso Shelter</td>
<td>Shelter for women affected by domestic violence who have had to escape their homes.</td>
</tr>
<tr>
<td>Argentina</td>
<td>Buenos Aires</td>
<td>Advice &amp; Counseling 4786-98-39</td>
<td>Shalom Bait</td>
<td>Shalom Bait is a Jewish community organization with a commitment to defending human rights and the rights of women affected by violence. Individual and group counseling,</td>
</tr>
</tbody>
</table>
legal advice and information.

**Argentina**

**Campaign**

**Emergency Line 034-8943-4894**

Offering emergency telephone assistance, psychological care, legal advice and self help support groups for children and victims of violence in the family.

**Children & Family Directive**

Colon 697 TE

Campaign

Buenos Aires

Emergency 034-8943-4894

**Argentina**

**Chacabuco**

**Information 023-5242-8443**

Offering legal and psychological care, services for children and self help support groups for those affected by domestic violence.

**Preventive Care Centre (S.S.A.A)**

San Luis 114 & Cevantes

Chacabuco

Buenos Aires

Information 023-5242-8443

**Argentina**

**Cordoba**

**Legal Helpline 422-3528**

Centre for legal advice for women who are affected by domestic violence.

**CECOPAL**

www.cecopal.org

Cordoba

Legal Helpline 422-3528

**Argentina**

**Coronel Suarez**

**Information 029-2643-2038**

Medical assistance, legal advice, psychological care and services for children and victims of domestic and family violence.

**Prevention of Domestic Violence**

560 Rivas

Coronel Suarez

Buenos Aires

Information 029-2643-2038

**Argentina**

**Merlo**

**Advice Line 022-0483-17-80**

CAVI offers care for women and children who are affected by family violence. Self help support groups are available.

**CAVI**

Merlo

Buenos Aires

Advice Line 022-0483-17-80

**Argentina**

**Moron**

**Support Group Line 4489-33-30**

Women's Centre serving victims of violence. Support group on Weds from 2pm to 5pm.

**Women's Centre**

25 de Mayo, 256 dep.5

Moron, Buenos Aires

Support Group 4489-33-30

**Argentina**

**Puerto Madryn**

**Women's Shelter 02965-45-3528**

Offering safe accommodation to women victims of domestic violence.

**Women's Shelter**

Puerto Madryn

Chubut 02965-45-3528

**Argentina**

**Rosario-Santa Fe**

**Green Hotline 0800-444-0420**

The victim of violence Freephone hotline is open Mondays to Fridays from 8am to 7pm.

**Green Hotline**

Rosario-Santa Fe

Green Hotline 0800-444-0420

**Argentina**

**San Fernando**

**Support Group Line 4549-09-09**

Offering a therapeutic support group for women survivors of sexual assault on Fridays 10am to Noon. And a therapeutic support group for battered women on Thursdays from 10am to Noon.

**CEDEM**

San Fernando

Buenos Aires

Support Groups 4549-0909

**Argentina**

**San Nicolas**

**Advice Line 375-43-6513**

We offer the services of a team of professionals to assist women in cases of domestic violence, rape or sexual assault. Providing legal advice and counseling.

**CEIM**

San Nicolas

Buenos Aires

Advice Line 375-43-6513
<table>
<thead>
<tr>
<th>Country</th>
<th>Location</th>
<th>Service Type</th>
<th>Description</th>
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<tbody>
<tr>
<td>Argentina</td>
<td>San Pedro</td>
<td>Violence Helpline 03884-42-4631</td>
<td>Battered Women's Centre San Pedro Jujuy 03884-42-4631</td>
</tr>
<tr>
<td>Argentina</td>
<td>Silver</td>
<td>Advice Line 022-1427-0393</td>
<td>Council for Women Pasaje Dardo Rocha 50e 6&amp;7 Silver Buenos Aires Advice Line 022-1427-0393</td>
</tr>
<tr>
<td>Bolivia</td>
<td>Nation Wide</td>
<td>Children's Helpline 156 Toll Free</td>
<td>The Ombudsman for Children Nation Wide Toll FREE 156</td>
</tr>
<tr>
<td>Bolivia</td>
<td>Beni</td>
<td>Violence Line 462-4875</td>
<td>Family Violence Department Beni Police Force Beni 462-4875 Violence Line</td>
</tr>
<tr>
<td>Bolivia</td>
<td>Bermejo</td>
<td>Violence Line 4696-2789</td>
<td>Family Violence Department Bermejo Police Force Beni 4696-2789 Violence Line 4696-1317</td>
</tr>
<tr>
<td>Bolivia</td>
<td>Challapata</td>
<td>Violence Line 025-57-2866</td>
<td>Family Violence Department Challapata Police Force Beni 4696-2789 Violence Line 025-57-2866</td>
</tr>
<tr>
<td>Bolivia</td>
<td>Chasquipampa</td>
<td>Violence Line 213-1468</td>
<td>Family Violence Department Chasquipampa Police Force Beni 4696-2789 Violence Line 213-1468</td>
</tr>
<tr>
<td>Bolivia</td>
<td>Chuquisaca</td>
<td>Violence Line 6443-1777</td>
<td>Family Violence Department Chuquisaca Police Force Beni 4696-2789 Violence Line 6443-1777</td>
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<td>Country</td>
<td>Service Provider</td>
<td>Details</td>
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</tr>
<tr>
<td>Bolivia</td>
<td>Violence Line 457-4801</td>
<td>The Police Force of Bolivia have a specialized violence department called Brigada de Proteccion a la Familia. This dept is set up to deal with cases of violence against women and children.</td>
<td></td>
</tr>
<tr>
<td>Bolivia</td>
<td>Violence Line 423-3133</td>
<td>The Police Force of Bolivia have a specialized violence department called Brigada de Proteccion a la Familia. This dept is set up to deal with cases of violence against women and children.</td>
<td></td>
</tr>
<tr>
<td>Bolivia</td>
<td>Violence Helpline 010-2862-0110</td>
<td>The Police Force of Bolivia have a specialized violence department called Brigada de Proteccion a la Familia. This dept is set up to deal with cases of violence against women and children.</td>
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</tr>
<tr>
<td>Bolivia</td>
<td>Violence Line 388-2393</td>
<td>The Police Force of Bolivia have a specialized violence department called Brigada de Proteccion a la Familia. This dept is set up to deal with cases of violence against women and children.</td>
<td></td>
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<tr>
<td>Bolivia</td>
<td>Violence Line 046-13-3101</td>
<td>The Police Force of Bolivia have a specialized violence department called Brigada de Proteccion a la Familia. This dept is set up to deal with cases of violence against women and children.</td>
<td></td>
</tr>
<tr>
<td>Bolivia</td>
<td>Violence Line 025-52-8016</td>
<td>The Police Force of Bolivia have a specialized violence department called Brigada de Proteccion a la Familia. This dept is set up to deal with cases of violence against women and children.</td>
<td></td>
</tr>
<tr>
<td>Bolivia</td>
<td>Advice Line 284-0351 or 284-0441</td>
<td>Gregoria Apaza is a non profit organization formed to fight the inequalities of Bolivian women so they may be free of violence.</td>
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<tr>
<td>Bolivia</td>
<td>Violence Helpline 228-5495</td>
<td>The Police Force of Bolivia have a</td>
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</tbody>
</table>
specialized violence department called Brigada de Proteccion a la Familia. This dept is set up to deal with cases of violence against women and children.

**Bolivia**

**La paz**

**Violence Helpline 228-5495**

**Family Violence Department**

**Puno Police Force**

**Violence Line 3922-0282**

**La paz**

**Violence Helpline 228-5495**

**Family Violence Department**

**Montero Police Force**

**Violence Line 3922-0282**

**Bolivia**

**Oruro**

**Violence Line 525-0899**

The Police Force of Bolivia have a specialized violence department called Brigada de Proteccion a la Familia. This dept is set up to deal with cases of violence against women and children.

**Bolivia**

**Pando**

**Violence Helpline 842-3295**

The Police Force of Bolivia have a specialized violence department called Brigada de Proteccion a la Familia. This dept is set up to deal with cases of violence against women and children.

**Bolivia**

**Potosi**

**Violence Line 624-2099**

The Police Force of Bolivia have a specialized violence department called Brigada de Proteccion a la Familia. This dept is set up to deal with cases of violence against women and children.

**Bolivia**

**Punata**

**Violence Line 457-1784**

The Police Force of Bolivia have a specialized violence department called Brigada de Proteccion a la Familia. This dept is set up to deal with cases of violence against women and children.

**Bolivia**

**Quillacollo**

**Violence Line 436-8485**

The Police Force of Bolivia have a specialized violence department called Brigada de Proteccion a la Familia. This dept is set up to deal with cases of violence against women and children.

**Bolivia**

**Sacaba**

**Violence Line 427-1960**

The Police Force of Bolivia have a specialized violence department called Brigada de Proteccion a la Familia. This dept is set up to deal with cases of violence against women and children.

**Bolivia**

**Violence Line 624-2099**

**Family Violence Department**

**Potosi Police Force**

**Violence Line 624-2099**

**Bolivia**

**Violence Line 427-1960**

**Family Violence Department**

**Sacaba Police Force**

**Violence Line 427-1960**

**Bolivia**

**Violence Helpline 842-3295**

**Family Violence Department**

**Helpline 842-3295**

**Bolivia**

**Violence Line 624-2099**

**Family Violence Department**

**Violence Line 624-2099**

**Bolivia**

**Violence Line 427-1960**

**Family Violence Department**

**Sacaba Police Force**

**Violence Line 427-1960**
women and children.

<table>
<thead>
<tr>
<th>Country</th>
<th>City</th>
<th>Contact Information</th>
<th>Department</th>
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</thead>
<tbody>
<tr>
<td>Bolivia</td>
<td>San Lorenzo</td>
<td>Violence Line 046-63-9211&lt;br&gt;The Police Force of Bolivia have a specialized violence department called Brigada de Proteccion a la Familia. This dept is set up to deal with cases of violence against women and children.</td>
<td>Family Violence Department&lt;br&gt;San Lorenzo Police&lt;br&gt;Violence Line 046-63-9211</td>
</tr>
<tr>
<td>Bolivia</td>
<td>Santa Cruz de la Sierra</td>
<td>Advice Helpline 591-3352-1803&lt;br&gt;At Casa De La Mujer we provide advice and guidance, psycho-social assistance and legal advice to women in situations of violence and girls and children who are affected by sexual violence. Our shelter provides accommodation for those who must leave their homes to escape violence.</td>
<td>Casa de la Mujer&lt;br&gt;Santa Cruz de la Sierra&lt;br&gt;Advice Helpline 591-3352-1803</td>
</tr>
<tr>
<td>Bolivia</td>
<td>Sucre</td>
<td>Advice Line 591-4644-0904&lt;br&gt;Centro Juana Azurduy is a non governmental organization founded in 1989 to empower women and free them from violence.</td>
<td>Centro Juana Azurduy&lt;br&gt;Sucre&lt;br&gt;Advice Line 591-4644-0904</td>
</tr>
<tr>
<td>Bolivia</td>
<td>Sud</td>
<td>Violence Line 232-3020&lt;br&gt;The Police Force of Bolivia have a specialized violence department called Brigada de Proteccion a la Familia. This dept is set up to deal with cases of violence against women and children.</td>
<td>Family Violence Department&lt;br&gt;Sud Police&lt;br&gt;Violence Line 232-3020</td>
</tr>
<tr>
<td>Bolivia</td>
<td>Tarija</td>
<td>Advice Line 385-176-6591&lt;br&gt;CIM offers protection and legal help along with psychological assistance to women and children who have been victims of violence.</td>
<td>CIM&lt;br&gt;Tarija&lt;br&gt;Advice Line 385-176-6591</td>
</tr>
<tr>
<td>Bolivia</td>
<td>Tarija</td>
<td>Violence Line 664-0900&lt;br&gt;The Police Force of Bolivia have a specialized violence department called Brigada de Proteccion a la Familia. This dept is set up to deal with cases of violence against women and children.</td>
<td>Family Violence Department&lt;br&gt;Tarija Police Force&lt;br&gt;Violence Line 664-0900</td>
</tr>
<tr>
<td>Bolivia</td>
<td>Tropico</td>
<td>Violence Line 435-6062&lt;br&gt;The Police Force of Bolivia have a specialized violence department called Brigada de Proteccion a la Familia. This dept is set up to deal with cases of violence against women and children.</td>
<td>Family Violence Department&lt;br&gt;Tropico Police force&lt;br&gt;Violence Line 435-6062</td>
</tr>
<tr>
<td>Bolivia</td>
<td>Viacha</td>
<td>Violence Helpline 232-6263&lt;br&gt;The Police Force of Bolivia have a specialized violence department</td>
<td>Family Violence Department&lt;br&gt;Viacha Police&lt;br&gt;Viacha</td>
</tr>
</tbody>
</table>
called Brigada de Proteccion a la Familia. This dept is set up to deal with cases of violence against women and children.

Bolivia
Villamontes
**Violence Line 046-72-8043**
The Police Force of Bolivia have a specialized violence department called Brigada de Proteccion a la Familia. This dept is set up to deal with cases of violence against women and children.

Family Violence Department
Villamontes Police Force
Violence Line 046-72-8043

Bolivia
Yacuiba
**Violence Line 046-8225-96**
The Police Force of Bolivia have a specialized violence department called Brigada de Proteccion a la Familia. This dept is set up to deal with cases of violence against women and children.

Family Violence Department
Yacuiba Police Force
Violence Line 046-8225-96

Bolivia
Yapacani
**Violence Line 3933-6199**
The Police Force of Bolivia have a specialized violence department called Brigada de Proteccion a la Familia. This dept is set up to deal with cases of violence against women and children.

Family Violence Department
Yapacani Police Force
Violence Line 3933-6199

Brazil
Nation Wide
**Toll Free Violence Hotline 1-8-0**
If you are a women experiencing a situation of violence call 180 from anywhere in Brazil. The call is FREE of charge

Women's Violence Hotline
Nation wide
Brazil

Brazil
Aracaju
**Advice Line 79-259-2885**
Reference Centers in Brazil follow a criteria established by the central government to include the services of a social worker within the center to work with families and with groups and link them to other social assistance services such as sexual abuse support, shelter and support for those affected by domestic abuse

Reference Center for Women.
Aracaju
Advice Line 79-259-2885

Brazil
Belo Horizonte
**Advice Line 31-3277-4379**
We are a support center for women who are at risk of violence. Where necessary access to a safe shelter will be provided. Please call for details of our services.

Care Center for Women
Belo Horizonte
Advice Line 31-3277-4379

Brazil
Belo Horizonte
**Advice Line Two 31-3277-4380**
We are a support center for women who are at risk of violence. Where necessary access to a safe shelter will be provided. Please call for details of our services.

Advice line Two 31-3277-4380

Brazil
Belo Horizonte
**Advice Line 31-3277-9761**
At CAVIV we offer social assistance, psychological treatments and legal guidance with the aim of helping women to break the cycle of violence within their families and community.

CAVIV
Belo Horizonte
Advice Line 31-3277-9761
Please call for more information about our services.

**Brazil**

**Benfica**

**Help Hotline 0800-280-0804**
Reference Centers in Brazil follow a criteria established by the central government to include the services of a social worker within the center to work with families and with groups and link them to other social assistance services such as sexual abuse support, shelter and support for those affected by domestic abuse.

**Fortaleza**

**Help Hotline 0800-280-0804**
Reference Centers in Brazil follow a criteria established by the central government to include the services

**Brazil**

**Camapua**

**Advice line 67-286-2585**
Or **Advice Line 67-286-1105**
Care Centers are generally run as a publice service and services are available to all women at no charge. Our care center at Camapua offers services for women, children and adolescents who are affected by violence.

**Brazil**

**Campo Grande**

**Advice Line 67-367-7519**
Care Centers are generally run as a publice service and services are available to all women at no charge. Our care center for women deals with women who have experienced violence and offers services and information.

**Brazil**

**Campo Grande**

**SOS Hotline 0800-671-236**
The Cuna Mbarete Care Center for women provides a hotline and services for women who have been subjected to violence.

**Brazil**

**Centro RS**

**Hotline 0800-541-0803**
Reference Centers in Brazil follow a criteria established by the central government to include the services of a social worker within the center to work with families and with groups and link them to other social assistance services such as sexual abuse support, shelter and support for those affected by domestic abuse.

**Brazil**

**Diadema**

**Advice Line 11-4056-3322**
or **Advice Line 11-4057-7727**
At the Casa Beth Lobo we offer services for victims of violence. Our hours are 8h - 17h daily

**Brazil**

**Fortaleza**

**Help Hotline 0800-280-0804**
Reference Centers in Brazil follow a criteria established by the central government to include the services

**Brazil**

**Help Hotline 0800-280-0804**
Reference Center for Women Benfica Office 85-3105-3415

**Brazil**

**Advice line 67-286-2585**
Or **Advice Line 67-286-1105**
Care Center for Women and Children Camapua Advice line 67-286-2585 Or Advice Line 67-286-1105

**Brazil**

**Advice Line 67-367-7519**
Care Center for Women Campo Grande Advice Line 67-367-7519

**Brazil**

**SOS Hotline 0800-671-236**
The Cuna Mbarete Care Center Campo Grande Office 67-362-2705

**Brazil**

**Hotline 0800-541-0803**
Reference Center for Women Centro (RS) Office 51-3225-5535

**Brazil**

**Advice Line 11-4056-3322**
or **Advice Line 11-4057-7727**
CASA BETH LOBO Diadema Office 4043-1918

**Brazil**

**Help Hotline 0800-280-0804**
Reference Center for Women Fortaleza Office 85-3105-3415
of a social worker within the center
to work with families and with groups
and link them to other social
assistance services such as sexual
abuse support, shelter and support
for those affected by domestic abuse

Brazil
Golden
Advice Line 67-411-7147
Care Centers are generally run as
a public service and services are
available to all women at no charge.
Our care center for women deals
with women who have experienced
violence and offers services and
information.

Brazai
Governador
Valadares
Advice Line 33-3212-0802
Centro de Apoio Renascer provides
services for women experiencing
domestic violence. Please call us
or email us with any enquiries.

Brazil
Itapemirim
Advice Line 28-9885-3130
We are a service center for women
who are experiencing domestic
violence. Please contact us for more
information about our services.

Brazil
Londrina
Advice Line 43-3341-2312
Our Care Center in Londrina offers
services to women who are affected
by any type of violence. Please call
us if you need advice or information.

Brazil
Maceio
Advice Line 82-3315-5310
Our Reference Center here in
Maceio AL, specializes in services
for women who are victims of
domestic violence.
Reference Centers in Brazil follow
a criteria established by the central
government to include the services
of a social worker within the center
to work with families and with groups
and link them to other social
assistance services such as sexual
abuse support, shelter and support
for those affected by domestic abuse

Brazil
Natal
Advice Line 84-3232-9299
Or Advice Line 84-3232-4750
Reference Centers in Brazil follow
a criteria established by the central
government to include the services
of a social worker within the center
to work with families and with groups
and link them to other social
assistance services such as sexual
abuse support, shelter and support
for those affected by domestic abuse
<table>
<thead>
<tr>
<th>Brazil</th>
<th>Advice Line 81-3429-2707</th>
<th>Reference Center for Women Olinda</th>
</tr>
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<tbody>
<tr>
<td>Olinda</td>
<td>Reference Centers in Brazil follow a criteria established by the central government to include the services of a social worker within the center to work with families and with groups and link them to other social assistance services such as sexual abuse support, shelter and support for those affected by domestic abuse</td>
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<th>Brazil</th>
<th>Advice Line 27-3388-4272</th>
<th>Reference Center for Women Prainha</th>
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<td>Prainha</td>
<td>Reference Centers in Brazil follow a criteria established by the central government to include the services of a social worker within the center to work with families and with groups and link them to other social assistance services such as sexual abuse support, shelter and support for those affected by domestic abuse</td>
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<tr>
<th>Brazil</th>
<th>Hotline 0800-541-0803</th>
<th>Reference Center for Women Porto Alegre</th>
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<td>Porto Alegre</td>
<td>Reference Centers in Brazil follow a criteria established by the central government to include the services of a social worker within the center to work with families and with groups and link them to other social assistance services such as sexual abuse support, shelter and support for those affected by domestic abuse</td>
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<tr>
<th>Brazil</th>
<th>Advice Line 81-3231-2415</th>
<th>Care Center for Women Recife</th>
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<tbody>
<tr>
<td>Recife</td>
<td>Care Centers are generally run as a public service and services are available to all women at no charge. Our care center for women deals with women who have experienced violence and offers services and information.</td>
<td></td>
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<table>
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<tr>
<th>Brazil</th>
<th>Advice Line 68-3224-5117</th>
<th>Casa Rosa Mulher Rio Branco</th>
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<tbody>
<tr>
<td>Rio Branco</td>
<td>The Casa Rosa Mulher is a safe temporary shelter for women who are escaping domestic and family violence. 8h - 12h then 2h - 18h Please call for information or advice.</td>
<td></td>
</tr>
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</table>
### Brazil

**Rio Claro**

**Advice Line 55-19-3534**

Reference Centers in Brazil follow a criteria established by the central government to include the services of a social worker within the center to work with families and with groups and link them to other social assistance services such as sexual abuse support, shelter and support for those affected by domestic abuse. Here we provide psychological, social and legal assistance to women in any situation especially those at risk of violence.

**CRAM Center for Women**

Avenue 09-405
Rio Claro. SP
Advice Line 55-19-3534

cramrioclaro@prefeiturarc.sp.gov.br

---

**Rio de Janeiro**

**Advice Line 21-391-1635**

**Or Advice Line 21-470-3601**

At Casa Viva Mulher we provide a safe shelter and services for women who are experiencing any situation of violence.

**Casa Viva Mulher**

Río de Janeiro
Advice Line 21-391-1635
Or Advice Line 21-470-3601

casa.mulher@rio.rj.gov.br

---

**Santo Andre**

**Advice Line 11-4992-2963**

Vem Maria is a support center for women in situations of violence. Please call our advice line for more information and advice. We are run as a public service.

**Vem Maria**

Santo Andre
Advice Line 11-4992-2963

lgcsoares@santoandre.sp.gov.br

---

**Sao Luis**

**Advice Line 98-3227-5697**

We provide Shelter for women and their children who are escaping situations of violence.

**Emergency Shelter**

Sao Luis
Advice Line 98-3227-5697

---

**Sao Paulo**

**Advice Line 11-3917-1513**

We are a non governmental agency or organization working in the North West of Sao Paulo, where we assist individuals and families affected by any type of violence. We offer crisis support, information, therapy and counseling to children and adults affected by violence. Please call our advice line or visit our website. We are always happy to help.

**Project Bem-me-quer**

Sao Paulo
CEP 05202-090
11-3917-1513 Office / Advice

www.bemmequer.org.br
bemmequer@bemmequer.org.br

---

**Sao Paulo**

**Advice Line 11-5549-0335**

**Or Advice Line 11-5549-9339**

At Casa Eliane de Grammont we provide professional services in situations of violence. Please call or email us for further details.

**Casa Eliane de Grammont**

Sao Paulo
Advice Line 11-5549-0335
Or Advice Line 11-5549-9339
<table>
<thead>
<tr>
<th>Country</th>
<th>Contact Information</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>Brazil</td>
<td><strong>Helpline 0800-770-3053</strong>&lt;br&gt;Casa Sofia&lt;br&gt;Sao Paulo&lt;br&gt;Office 11-5831-3053</td>
<td>Casa Sofia is a shelter for women who are escaping any kind of violent situation. Please call or email if you required further information.</td>
</tr>
<tr>
<td>Brazil</td>
<td><strong>24 Hours Hotline 11-3241-3328</strong>&lt;br&gt;COMVIDA&lt;br&gt;Sao Paulo&lt;br&gt;Advice/ Hotline 11-3241-3328</td>
<td>COMVIDA is a service center for women who are affected by any form of domestic violence. Please call if you need advice or information.</td>
</tr>
<tr>
<td>Brazil</td>
<td><strong>Advice Line 11-3976-2908</strong>&lt;br&gt;Delegacia de Defesa de Mulher&lt;br&gt;Sao Paulo&lt;br&gt;Advice Line 11-3976-2908</td>
<td>We are a support group for women who have been victims of violence. Please call for further details.</td>
</tr>
<tr>
<td>Brazil</td>
<td><strong>Advice Line 11-5084-4997</strong>&lt;br&gt;Sexual Violence Unit&lt;br&gt;University of Sao Paulo&lt;br&gt;Advice Line 11-5084-4997</td>
<td>Multidisciplinary nursing care unit for victims of sexual assault at the University of Sao Paulo. Please call for advice on aftercare treatments and support groups.</td>
</tr>
<tr>
<td>Brazil</td>
<td><strong>Advice Line 27-3388-4272</strong>&lt;br&gt;Reference Center for Women&lt;br&gt;Vila Velha&lt;br&gt;Advice Line 27-3388-4272</td>
<td>Reference Centers in Brazil follow a criteria established by the central government to include the services of a social worker within the center to work with families and with groups and link them to other social assistance services such as sexual abuse support, shelter and support for those affected by domestic abuse.</td>
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<tr>
<td>Brazil</td>
<td><strong>Hotline for Women 0800-23-0366</strong>&lt;br&gt;Casa Da Mulher Bertha Lutz&lt;br&gt;Volta Redonda&lt;br&gt;Hotline no 0800-23-0366</td>
<td>At Casa da Mulher Bertha Lutz we deal with cases of domestic violence, sexual assault and rape. We provide legal, psychological and social assistance to women affected by violence. We are linked to the dept of health whose goal is to ensure the human rights of women. We have a team of social workers, lawyers and psychologists to carry out our work.</td>
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<td>Chile</td>
<td><strong>Advice Line 58-225-4296</strong>&lt;br&gt;Women's Centre&lt;br&gt;Yugoslavia 1253&lt;br&gt;Advice Line 58-225-4296</td>
<td>Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.</td>
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<tr>
<td>Chile</td>
<td><strong>La Red</strong>&lt;br&gt;Nation Wide&lt;br&gt;<a href="mailto:redcontraviolencia@gmail.com">redcontraviolencia@gmail.com</a></td>
<td>La Red is the National organization of Chile that deals with violence against women.</td>
</tr>
<tr>
<td>Chile</td>
<td><strong>Advice Line 58-225-4296</strong>&lt;br&gt;Women's Centre&lt;br&gt;Yugoslavia 1253&lt;br&gt;Advice Line 58-225-4296</td>
<td>Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.</td>
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<tr>
<td>Chile</td>
<td>9-8253-2927</td>
<td><a href="mailto:centrodelamujer@maho.cl">centrodelamujer@maho.cl</a></td>
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<td>Alto Hospicio</td>
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<tr>
<td>Chile</td>
<td>45-246-4436</td>
<td><a href="mailto:centrodelamujerangol@gmail.com">centrodelamujerangol@gmail.com</a></td>
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<tr>
<td>Angol</td>
<td>45-246-4409</td>
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<td>Chile</td>
<td>55-773-879</td>
<td><a href="mailto:centrodelamujerangol@gmail.com">centrodelamujerangol@gmail.com</a></td>
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<td>Antofagasta</td>
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<td>41-255-2341</td>
<td><a href="mailto:centroaraucovif@gmail.com">centroaraucovif@gmail.com</a></td>
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<td><a href="mailto:centroaraucovif@gmail.com">centroaraucovif@gmail.com</a></td>
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<td>Chile</td>
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<td>Cabrero</td>
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<tr>
<td>Chile</td>
<td>55-289-2614</td>
<td><a href="mailto:centrodelamujercalama@gmail.com">centrodelamujercalama@gmail.com</a></td>
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<td>Calama</td>
<td>55-289-2615</td>
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<td>41-261-2143</td>
<td><a href="mailto:centrodelamujer@municanete.cl">centrodelamujer@municanete.cl</a></td>
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<tr>
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<td>Coquimbo</td>
<td>41-271-4295</td>
<td>Aldunate 760B</td>
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<td>Coronel</td>
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<td>Curico</td>
<td>Advice Helpline 75-227-962</td>
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<td>Advice Helpline 32-255-1036</td>
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<td>El Bosque</td>
<td>Advice Helpline 02-410-7808</td>
<td>Av padre Hurtado 11.480</td>
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<tr>
<td>El Monte</td>
<td>Advice Helpline 02-818-4748</td>
<td>Camilo Henriquez no 73</td>
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<td>Freire</td>
<td>Advice Helpline 45-922-369</td>
<td>Avda. Schleyer No 153</td>
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<td>Illapel</td>
<td>Advice Helpline 53-521-531</td>
<td>Women's Centre</td>
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Chile

**Iquique**

**Advice Line 57-447-497**

Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.

**Advice Helpline 53-521-531**

centromujermakallay@gmail.com

**Chile**

**Isla de Maipo**

**Advice Helpline 02-819-4539**

Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.

**Advice Helpline 57-447-497**

Central Monterrey, Isla de Maipo

**Chile**

**La Calera**

**Advice Helpline 33-342-230**

Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.

**Advice Helpline 33-342-230**

centrosernamlacalera@gmail.com

**Chile**

**La Florida**

**Advice Helpline 505-4800**

Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.

**Advice Helpline 505-4803**

Vicuna Mackenna 6623

**Advice Helpline 505-4803**

centromujer.laflorida@gmail.com

**Chile**

**La Granja**

**Advice Line 25-167-925 ex 32**

Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.

**Advice Helpline 505-4800**

Pedro Polanco no 297

3rd Floor, Office 303

**Advice Helpline 505-4803**

centrodela.mujerpetorca@gmail.com

**Chile**

**La Ligua**

**Advice Helpline 33-717-522**

Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.

**Advice Helpline 63-335-201**

infante no 560

**Advice Helpline 63-335-201**

centroliwen@gmail.com

**Chile**

**La Pintana**

**Advice Helpline 02-389-6815**

Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.

**Advice Helpline 02-389-6824**

Jose Manuel Balmaceda 123

San Rafael, La Pintana

**Advice Helpline 02-389-6815**

lapintanacentrodelamujer@gmail.com

**Chile**

**La Serena**

**Advice Helpline 051-264-1850**

Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.

**Advice Helpline 051-264-1850**

Infante no 560

La Serena

**Advice Helpline 051-264-1850**

centrolwen@gmail.com
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<td><a href="mailto:centrodelamujermelipilla@gmail.com">centrodelamujermelipilla@gmail.com</a></td>
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<th>Chile</th>
<th>Advice Helpline 75-544-817</th>
<th>Women's Centre</th>
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<tr>
<td>Molina</td>
<td>Calle Aromo 1419</td>
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Chile

Molina

Advice Helpline 43-401-446
Women's Centre
Molina
Advice Helpline 43-401-446
centrodelamujermolina@gmail.com

Mulchen

Advice Helpline 45-519-225
Women's Centre
Mulchen
Advice Helpline 45-519-225
centromuermulcheno@munimulchen.cl

Advice Helpline 45-519-227
Women's Centre
Mulchen
Advice Helpline 45-519-227

Nueva Imperial

Advice Helpline 02-752-3369
Women's Centre
Nueva Imperial
Advice Helpline 02-752-3369

Osorno

Advice Helpline 02-481-3698
Women's Centre
Osorno
Advice Helpline 02-481-3698
centrodelamujerpanguipulli@gmail.com

Advice Helpline 02-481-3705
Women's Centre
Osorno
Advice Helpline 02-481-3705

Pedro Aguirre Cerda

Advice Helpline 02-279-3009
Women's Centre
Pedro Aguirre Cerda
Advice Helpline 02-279-3009
centromujer@penalolen.cl

Penalolen

Advice Helpline 02-481-3698
Women's Centre
Penalolen
Advice Helpline 02-481-3698
centrodelamujer.pac@gmail.com

Advice Helpline 02-481-3705
Women's Centre
Penalolen
Advice Helpline 02-481-3705

Panguipulli

Advice Helpline 63-310-491
Women's Centre
Panguipulli
Advice Helpline 63-310-491
centrodelamujerpanguipulli@gmail.com

Advice Helpline 63-310-492
Women's Centre
Panguipulli
Advice Helpline 63-310-492

Parral

Advice Helpline 73-637-80
Women's Centre
Parral
Advice Helpline 73-637-80
centrodelamujer.pac@gmail.com

Advice Helpline 73-637-781
Women's Centre
Parral
Advice Helpline 73-637-781

Peral

Advice Helpline 63-310-492
Women's Centre
Calle 17A no 931
Villa Nations United
centrodelamujer@Penalolen.cl

Advice Helpline 73-637-80
Women's Centre
Calle 17A no 931
Villa Nations United
centrodelamujer@Penalolen.cl

Advice Helpline 73-637-780
Women's Centre
Calle 17A no 931
Villa Nations United

Services of a social worker, an attorney, a psychologist and community monitors.

Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.

Ways to contact Women's Centres in Chile:

- Advice Helpline
- Women's Centre
- Email
- Address
<table>
<thead>
<tr>
<th>Country</th>
<th>Advice Helpline</th>
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<tr>
<td>Chile</td>
<td>Advice Helpline 41-226-1432</td>
<td>Penco</td>
<td>Maipú 235</td>
<td><a href="mailto:centrovif.penco@gmail.com">centrovif.penco@gmail.com</a></td>
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<tr>
<td></td>
<td>Advice Helpline 7-223-6606</td>
<td>Pichilemu</td>
<td>Valderrama s/n Esquina Comercio</td>
<td><a href="mailto:centropichilemusernam@gmail.com">centropichilemusernam@gmail.com</a></td>
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<tr>
<td></td>
<td>Advice Helpline 02-644-3902</td>
<td>Pudahuel</td>
<td>Heraldica no 8921</td>
<td><a href="mailto:centromujer.pudahuel@gmail.com">centromujer.pudahuel@gmail.com</a></td>
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<tr>
<td></td>
<td>Advice Helpline 22-352-8400</td>
<td>Puente Alto</td>
<td>Avenida Cocha y Toro no 401 2nd Floor</td>
<td><a href="mailto:centrodelamujer@puertoaysen.cl">centrodelamujer@puertoaysen.cl</a></td>
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<tr>
<td></td>
<td>Advice Helpline 65-257-139</td>
<td>Puerto Montt</td>
<td>Calle Rancagua No 113 Piso 2, Puerto Montt</td>
<td><a href="mailto:centromujeresvif@gmail.com">centromujeresvif@gmail.com</a></td>
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<td></td>
<td>Advice Helpline 60-597-7971</td>
<td>Quilicura</td>
<td>Alcalde Juan Segundo Romo 580 Quilicura</td>
<td><a href="mailto:centromujerquilicura@gmail.com">centromujerquilicura@gmail.com</a></td>
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<td>Advice Helpline 33-315-085</td>
<td>Quillota</td>
<td>San Martin no 691 Quillota</td>
<td><a href="mailto:centromujerquillota@gmail.com">centromujerquillota@gmail.com</a></td>
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<td></td>
<td>Advice Helpline 786-4811</td>
<td>Quinta Normal</td>
<td>Villasana #1697 Quinta Normal</td>
<td><a href="mailto:centromujerquintanormal@gmail.com">centromujerquintanormal@gmail.com</a></td>
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<td>Advice Helpline 72-223-9927</td>
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<td><a href="mailto:centromujer@hogardecristo.cl">centromujer@hogardecristo.cl</a></td>
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</table>
Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.

**Rancagua**
- **Advice Helpline 945-7406**
- **Advice Helpline 7872-5189**
- **Advice Helpline 72-223-9927**

**Chile**
- **Advice Helpline 945-7406**
- **Advice Helpline 7872-5189**
- **Advice Helpline 264-10-593**
- **Advice Helpline 72-251-1090**
- **Advice Helpline 72-251-5604**
- **Advice Helpline 35-239-402**
- **Advice Helpline 34-493-027**
- **Advice Helpline 34-492-981**
- **Advice Helpline 72-271-2081**
- **Advice Helpline 73-324-063**

**Recoleta**
- **Women's Centre**
- **hospital.centromujer@gmail.com**
- **centrodelamujer@recoleta.cl**
- **centrodelamujersanbernardo@gmail.com**
- **centrovifsancarlos@gmail.com**

**Rengo**
- **Women's Centre**
- **hospital.centromujer@gmail.com**
- **centrodelamujersanbernardo@gmail.com**
- **centrovifsancarlos@gmail.com**

**San Antonio**
- **Women's Centre**
- **hospital.centromujer@gmail.com**
- **centrodelamujersanbernardo@gmail.com**
- **centrovifsancarlos@gmail.com**

**San Bernardo**
- **Women's Centre**
- **hospital.centromujer@gmail.com**
- **centrodelamujersanbernardo@gmail.com**
- **centrovifsancarlos@gmail.com**

**San Carlos**
- **Women's Centre**
- **hospital.centromujer@gmail.com**
- **centrodelamujersanbernardo@gmail.com**
- **centrovifsancarlos@gmail.com**

**San Felipe**
- **Women's Centre**
- **hospital.centromujer@gmail.com**
- **centrodelamujersanbernardo@gmail.com**
- **centrovifsancarlos@gmail.com**

**San Javier**
- **Women's Centre**
- **hospital.centromujer@gmail.com**
- **centrodelamujersanbernardo@gmail.com**
- **centrovifsancarlos@gmail.com**
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<td><strong>San Ramon</strong></td>
<td>Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.</td>
<td><strong>Carabinero Genaro Rodriguez 1825</strong> San Ramon Advice Helpline 541-9606</td>
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<td><strong>Chile</strong></td>
<td><strong>Santiago</strong></td>
<td>Women's Centre</td>
<td><strong><a href="mailto:centrodelamujerstgo@gmail.com">centrodelamujerstgo@gmail.com</a></strong></td>
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<td><strong>Advice Helpline 27-136-727</strong></td>
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<td>Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.</td>
<td><strong><a href="mailto:viftalagante@gmail.com">viftalagante@gmail.com</a></strong></td>
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<td><strong>Advice Helpline 598-9300</strong></td>
<td>AV 21 de Mayo no 1326 Talagante Advice Helpline 598-9300</td>
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<td><strong>Advice Helpline 301-5989</strong></td>
<td>1st Floor Talagante Advice Helpline 301-5989</td>
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<td><strong>Advice Helpline 71-971-058</strong></td>
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<td><strong>Advice Helpline 71-971-059</strong></td>
<td>Pasaje Los Paltos 087 Talca Advice Helpline 71-971-059</td>
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<td><strong>Chile</strong></td>
<td><strong>Talcahuano</strong></td>
<td>Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.</td>
<td><strong><a href="mailto:centromujerthno@gmail.com">centromujerthno@gmail.com</a></strong></td>
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<td><strong>Advice Helpline 41-250-4333</strong></td>
<td>Col 948, Interior Talcahuano Advice Helpline 41-250-4333</td>
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<td><strong>Chile</strong></td>
<td><strong>Temuco</strong></td>
<td>Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.</td>
<td><strong><a href="mailto:centrodelamujer@temucochile.com">centrodelamujer@temucochile.com</a></strong></td>
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<tr>
<td></td>
<td><strong>Advice Line 45-973-931</strong></td>
<td>Caipolican No 610 Esquina Lagos Temuco Advice Line 45-973-931</td>
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<td><strong>Advice Line 45-973-935</strong></td>
<td>Santa Rosa s/n Esquina Matta Tocopilla Advice Line 45-973-935</td>
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<td><strong>Chile</strong></td>
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<td>Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.</td>
<td><strong><a href="mailto:centrodelamujer@gmail.com">centrodelamujer@gmail.com</a></strong></td>
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<td><strong>Advice Helpline 55-421-372</strong></td>
<td>Santa Rosa s/n Esquina Matta Tocopilla Advice Helpline 55-421-372</td>
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<td><strong>Advice Helpline 55-421-373</strong></td>
<td>Camilo Henriquez 575 Valdivia Advice Helpline 55-421-373</td>
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<td><strong>Chile</strong></td>
<td><strong>Valdivia</strong></td>
<td>Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.</td>
<td><strong><a href="mailto:centrodelamujervaldivia@gmail.com">centrodelamujervaldivia@gmail.com</a></strong></td>
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<td><strong>Advice Helpline 63-224-135</strong></td>
<td>Camilo Henriquez 575 Valdivia Advice Helpline 63-224-135</td>
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<td><strong>Chile</strong></td>
<td><strong>Vallenar</strong></td>
<td>Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.</td>
<td><strong><a href="mailto:mujerhuasco@gmail.com">mujerhuasco@gmail.com</a></strong></td>
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<td><strong>Advice Helpline 051-611-180</strong></td>
<td>Merced no 1455 2nd Floor Vallenar Advice Helpline 051-611-180</td>
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Chile
Valparaiso

Advice Helpline 32-293-9316
Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.
Av. Argentina no 864
2nd Floor
Valpariso
centrodelamujerdevalparaiso@munivalpo.cl

Chile
Victoria

Advice Helpline 45-519-186
Advice Helpline 45-519-187
Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.
Calama no 1000
Victoria
Advice Helpline 45-519-186
Advice Helpline 45-519-187
centrodelamujervictoria@gmail.com

Chile
Villa Alemana

Advice Helpline 32-314-0191
Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.
Maturana no 140
Office 16, Villa Alemana
Advice Helpline 32-314-0191
centrodemujervillaalemana@gmail.com

Chile
Villarrica

Advice Helpline 45-413-846
Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.
Av. Pedro de Valdivia 571
Villarrica
Advice Helpline 45-413-846

Chile
Vina del Mar

Advice Helpline 267-6199
Chile's Women's Centres offer the services of a social worker, an attorney, a psychologist and community monitors.
Vina del Mar
Advice Helpline 267-6199
centrodemujervinadelmar@gmail.com

Colombia
Nation Wide

FREEPHONE 09800-336-1540
National freephone line for women seeking advice.
Nation Wide
Colombia
equidadmujer@presidencia.gov.co

Colombia
Nation Wide

DV Victims Helpline 880-4060
A nation wide helpline for women facing domestic violence
Nation wide
DV Victims Helpline 880-4060

Colombia
Barrancabermeja

Advice & Support 226-625
Support and guidance for women who are victims of violence.
Barrancabermeja
Advice & Support 226-625

Colombia
Bogota

FREEPHONE 9800-919-032
Freephone support number for victims of trafficking. We provide help and support for children and young adults affected by trafficking.
Bogota
9800-919-032 FREE Phone
www.peacewomen.org

Colombia
Bogota

Advice & Support 285-0062
Legal assistance and psychological support for women affected by violence.
Bogota
Advice & Support 285-0062

Colombia
Bogota

Advice & Info Line 320-5125
Advice line for information and advice for women who are affected by violence.
Bogota
Advice & Info Line 320-5125
info@mujeresporlapaz.org
<table>
<thead>
<tr>
<th>Country</th>
<th>City</th>
<th>Service</th>
<th>Contact Information</th>
</tr>
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</table>
| Colombia | Bucaramanga | Women's Future Foundation | Violence Support 645-4376  
We support women who are affected by domestic violence or sexual abuse. Offering psychological support and guidance. |
| Colombia | Cali | PEACE foundation | Violence Support 422-1352  
Support and guidance for girls and women in high risk violent situations Please call for information and advice. |
| Colombia | Cali | SI-MUJER | Violence Support 668-3000  
Psychological support to women who are affected by domestic or sexual violence. |
| Colombia | Medellin | CMOC | Advice Helpline 284-7499  
Advice Helpline 284-4079  
We specialize in helping victims of domestic and sexual violence and violence and abuse of children. We offer information, psycho-social support and guidance. Please call us if you need help or advice. |
| Colombia | Medellin | VASMOS Mujer | Women’s Advice Line 254-4514  
Women’s Advice Line 254-4872  
Support and advice to rural and urban young women and adult females who are affected by violence in the home or of a sexual nature. Psychological support individually or in a group environment. Please call us for support or advice. |
| Colombia | Santa Fe de Bogota | Casa de la Mujer | Violence Advice Line 321-5071  
Violence Advice Line 312-5078  
Legal support and psychological help for women who are affected by domestic or sexual violence. |
| Colombia | Santa Fe de Bogota | Centre for Victims of Violence | Victims Helplines 288-0557  
Victims Helplines 232-4011  
Victims Helplines 232-2478  
We are the centre for victims of violence. Please call one of the above numbers if you need help. |
| Colombia | Santa Fe de Bogota | PROFAMILIA Association | Violence Advice Line 339-0900  
We can offer legal advice and psychological help to women who are affected by domestic or sexual violence. |
| Colombia | Santa Fe de Bogota | PROMUJER | Violence Advice Line 245-9491  
Violence Advice Line 320-1138  
We specialize in helping victims of violence against women. Offering |
legal advice and psychological help. Please call us if you need help or advice.

**Ecuador**

**Ambato**
- Women and Family Police Stn. Sucre y Castillo
- Edif Gobernacion de Tungurahua
- 3er Piso

**Azogues**
- Violence Helpline 07-224-0395
- Women and Family Police Stns Calle Bolivia
- Entre Solano y Serrano Gobernacion de Cancir
- Violence Helpline 07-224-0395
- www.refworld.org/docid/469cd6a32.html

**Babahoyo**
- Women and Family Police Stn. Calle General Barona
- Entre Sucre y Bolivar Detras del Edif Gobernacion de los Rios Babahoyo

**Chone**
- Women and Family Police Stn. UVC Chone
- Sector Las Banderas Chone
- www.refworld.org/docid/469cd6a32.html

**Cuenca**
- Shelter Helpline 7-832-817 Maria Amor Acogida Shelter Cuenca
- Shelter Helpline 7-832-817

**Cuenca**
- Violence Helpline 07-284-6607 Women and Family Police Stns Calle Benigno Malo1263
- Entre Sangurima Y Munoz Intendence de Polica de Azuay
- Violence Helpline 07-284-6607
- www.refworld.org/docid/469cd6a32.html

**Esmeraldas**
- Women and Family Police Stn. Via Atacames, Tolita 1 Casa Parroquial
- Iglesia-Escuela Maria Auxilladora Esmeraldas

**Guaranda**
- Violence Helpline 03-298-0174 Women and Family Police Stns Calle Sucre y Garcia Moreno Gobernacion de Bolivia
- Violence Helpline 03-298-0174
- www.refworld.org/docid/469cd6a32.html
do not deal with sexual violence.
The stations are staffed by specially trained personnel offering support in the form of medical care, legal advice, financial help and counseling.

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<tr>
<th>Country</th>
<th>Province</th>
<th>Women and Family Police Stn</th>
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<td>Ecuador</td>
<td>Guayaquil</td>
<td>Violence Helpline 04-232-2629</td>
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<tr>
<td></td>
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<td>Ciudadela 9 de Octubre</td>
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<td>Violence Helpline 04-232-2629</td>
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</table>
Ecuador has many Women and Family Police Stations which deal cases of domestic violence only. We do not have a telephone No for this Women and Family Police Stn.

We do not have a telephone No for this Women and Family Police Stn.

Shelter Helpline 593-2262-5316
Shelter Helpline 099-722-674
The Matilde women's shelter offers women escaping from violence a safe place to stay.

The Matilde women's shelter offers women escaping from violence a safe place to stay.

Violence Helpline 02-228-4930
Violence Helpline 02-228-2184
Violence Helpline 02-229-1855
Violence Helpline 02-229-1855
Violence Helpline 02-229-1855
Violence Helpline 02-229-1855

In Ecuador the Women and Family Police Stations form part of the justice system. The stations are authorized to respond to DV only and do not deal with sexual violence. The stations are staffed by specially trained personnel offering support in the form of medical care, legal advice, financial help and counseling.

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Ecuador has many Women and Family Police Stations which deal cases of domestic violence only. We do not have a telephone No for this Women and Family Police Stn.

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<tr>
<th>City</th>
<th>Women and Family Police Stations which deal cases of domestic violence only</th>
<th>Women and Family Police Stn</th>
<th>Address</th>
<th>Telephone No</th>
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<tbody>
<tr>
<td>Salinas</td>
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<td>Av. Tercera</td>
<td>Entret San Jose y Mexico</td>
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<td>Santa Elena</td>
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<td>Women and Family Police Stn</td>
<td>Calle 9 de Ocubre y Comercio</td>
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We do not have a telephone No for this Women and Family Police Stn.

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<td>Avenida Tsachila</td>
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<tr>
<td></td>
<td></td>
<td></td>
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<tbody>
<tr>
<td>Tulcan</td>
<td><strong>Violence Helpline 06-298-0773</strong></td>
<td>Women and Family Police Stn</td>
<td>Calle Sucre y Ayachcho</td>
<td>Gobernacion de Carchi</td>
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<tr>
<td></td>
<td></td>
<td></td>
<td>2do Piso</td>
<td></td>
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<td></td>
<td>Violence Helpline 06-298-0773</td>
<td><a href="http://www.refworld.org/docid/469cd6a32.html">www.refworld.org/docid/469cd6a32.html</a></td>
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### French Guiana

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<th>Address</th>
<th>Telephone No</th>
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</thead>
<tbody>
<tr>
<td><strong>Violence / Information 39-19</strong></td>
<td>National Violence Helpline</td>
<td>French Guiana Helpline 39-19</td>
<td></td>
</tr>
<tr>
<td>Violence and information line for victims of domestic or sexual violence in French Guiana. The line operates Monday to Saturday from 8am to 10pm and on Sundays and holidays from 10am to 8pm. All calls may be made anonymously and the calls are FREE from a land line within French Guiana.</td>
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<tbody>
<tr>
<td><strong>Violence Helpline 05-9438-6248</strong></td>
<td>CIDFF</td>
<td>12 Rue Felix Eboue</td>
<td></td>
</tr>
<tr>
<td>At CIDFF we offer help and support to women who are victims of domestic or sexual violence.</td>
<td></td>
<td>97300 Cayenne</td>
<td></td>
</tr>
<tr>
<td>Help &amp; Advice 05-9438-6248</td>
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</thead>
<tbody>
<tr>
<td><strong>Advice Helpline 06-9440-3600</strong></td>
<td>Family Planning Association</td>
<td>51 Bis, Rue lieutenant Becker</td>
<td></td>
</tr>
<tr>
<td>We offer support and advice to women or men who are victims of domestic violence.</td>
<td></td>
<td>97300 Cayenne</td>
<td></td>
</tr>
<tr>
<td>06-9440-3600 Advice</td>
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<tr>
<td><strong>Advice Line 05-9425-5324</strong></td>
<td>SCAR</td>
<td>Prefecture de la Guyane</td>
<td></td>
</tr>
<tr>
<td>Support and advice for women who are affected by domestic or sexual violence.</td>
<td></td>
<td>Rue Fiedmont BP 7008</td>
<td></td>
</tr>
<tr>
<td>97307 Cayenne</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>
French Guiana

Victims Helpline 06-9495-3403
Victims assistance offers help and support to victims of sexual and domestic violence.

Cayenne

Victims Assistance 9 Av. Du General de Gaulle
973 Cayenne
06-9495-3403 Advice

Paraguay

24 Hour Toll FREE Line 137
Violence Advice (59521) 4520-60
Trafficking Advice 59521-4978-15
Guidance, advice and support from psychologist and lawyers FREE of charge to cases of domestic violence. SOS Toll FREE telephone line for those facing violence. The line is operated 24 hours a day. Women's Safe SHELTER for victims of domestic violence situated in the Central Department and has the capacity to hold women and their children.

Asuncion

Ministry for Women
Asuncion
24 Hour Toll FREE Line 137

Paraguay

Advice & Support 595021-557-190
We support those who suffer from violence against women and children.

Asuncion

BECAs Gonzalez no 1144
Asuncion
595021-557-190 Advice

Paraguay

Shelter Line 021-226-793
Shelter Line 021-208-641
Support for women affected by domestic violence in our safe and secure shelter. We also provide support for women victims of sexual abuse or rape. Psychological support and support and self help groups are available. We also support adolescents and children as young as 3 years old.

Asuncion

Kuna Aty Shelter
Asuncion
Shelter Line 021-226-793
Shelter Line 021-208-641

Paraguay

Violence Support 061 507-531
Women's Regional Centre offering psychological care and support for women in situations of violence or trafficking.

Ciudad del Este

Women's Regional Centre Campo via casi America
Area 4, Ciudad del Este
Violence Support 061 507-531

Paraguay

24 Hour Toll FREE Line 137
Women's Regional Centre offering psychological care and support for women in situations of violence or trafficking.

Curuguaty

Calle 34 Curuguatenos esq
Jose G Rodriguez de Francia
Curuguaty
24 Hour Toll FREE Line 137

Paraguay

Violence Support 0491-432-370
Women's Regional Centre offering psychological care and support for women in situations of violence or trafficking.

Filadelfia

Women's Regional Centre Caraya casi Carlos Casado
Filadelfia
Support 0491-432-370

Paraguay

24 Hour Toll FREE Line 137
Women's Regional Centre offering psychological care and support for women in situations of violence or

Pedro Juan Caballero

Women's Regional Centre 14 de Mayo
Entre Carros A Lopez y Tte Herrero
Pedro Juan Caballero
<table>
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<tr>
<th>Country</th>
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<tr>
<td><strong>Peru</strong></td>
<td><strong>24 Hour Helpline - Linea 100</strong> 24 Hour Toll FREE Line 137</td>
</tr>
</tbody>
</table>
| Nation Wide | Linea 100  
| Program Against Violence  
| Jr Camana 616  
| Lima  
| Helpline 100 |
| **Peru** | **Shelter Helpline 332-3547** Peru has 17 Women's Shelter's. Details of the shelters are private for the care of women and children who are facing sexual or domestic violence. |
| Ancash Huaylas | Casa de Refugio Santo Toribio Ancash Huaylas  
| Shelter Helpline 332-3547 |
| **Peru** | **Violence Helpline 083-321-133** Manuela Ramos provides shelter where required, legal advice and counseling to women victims of sexual or family violence. |
| Apurimac | Manuela Ramos Apurimac  
| Violence Helpline 083-321-133  
| [www.facebook.com/manuela.peru/](http://www.facebook.com/manuela.peru/) |
| **Peru** | **Shelter Helpline 332-3547** Peru has 17 Women's Shelter's. Details of the shelters are private for the care of women and children who are facing sexual or domestic violence. |
| Ate Vitarte Huaycan | Women's Safe Shelter Ate Vitarte Huaycan  
| Shelter Helpline 332-3547 |
| **Peru** | **Shelter Helpline 332-3547** Peru has 17 Women's Shelter's. Details of the shelters are private for the care of women and children who are facing sexual or domestic violence. |
| Ayacucho | Casa de La Mujer Ayacuchana Ayacucho  
| Shelter Helpline 332-3547 |
| **Peru** | **Violence Helpline 429-0813** The National Police of Peru has police stations exclusively for the care of women. These stations offer support and treatment of domestic and sexual violence. |
| Callao | Comisaria de Mujer Callao  
| Violence Helpline 429-0813 |
| **Peru** | **Violence Helpline 388-9842** **Mobile Helpline 9901-21-847** The National Police of Peru has police stations exclusively for the care of women. These stations offer support and treatment of domestic and sexual violence. |
| Canto Rey | Comisaria de Mujer Canto Rey  
| Violence Helpline 388-9842  
| Mobile Helpline 9901-21-847 |
| **Peru** | **Shelter Helpline 332-3547** Peru has 17 Women's Shelter's. Details of the shelters are private for the care of women and children who are facing sexual or domestic violence. |
| Chorrillos | Casa de Refugio Liantaqchispaq Distrito De Chorrillos  
| Shelter Helpline 332-3547 |
| **Peru** | **Violence Helpline 558-0531** **Mobile Helpline 9801-22-542** The National Police of Peru has |
| Collique | Comisaria de Mujer Collique  
| Violence Helpline 558-0531  
| Mobile Helpline 9801-22-542 |
Peru Comas Collique

**Police Stations**: Police stations exclusively for the care of women. These stations offer support and treatment of domestic and sexual violence.

**Shelter Helpline 332-3547**
Peru has 17 Women's Shelter's. Details of the shelters are private for the care of women and children who are facing sexual or domestic violence.

**Casa de Refugio Warmikolleq**
Comas Collique
Shelter Helpline 332-3547

**Peru El Agustino**

**Mobile Helpline 9801-22-542**

**Police Stations**: Police stations exclusively for the care of women. These stations offer support and treatment of domestic and sexual violence.

**Violence Helpline 328-5191**
The National Police of Peru has police stations exclusively for the care of women. These stations offer support and treatment of domestic and sexual violence.

**Casa de Refugio Los Quinuales**
Region de Huancavilca Yauli
Shelter Helpline 332-3547

**Peru Huancavilca Yauli**

**Mobile Helpline 9801-21-830**

**Police Stations**: Police stations exclusively for the care of women. These stations offer support and treatment of domestic and sexual violence.

**Violence Helpline 522-6207**
The National Police of Peru has police stations exclusively for the care of women. These stations offer support and treatment of domestic and sexual violence.

**Comisiona de Mujer**
El Agustino
Violence Helpline 328-5191

**Peru Independencia**

**Mobile Helpline 9801-21-830**

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**Violence Helpline 522-6207**
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**Comisiona de Mujer**
Independencia
Mobile Helpline 9801-21-830

**Peru Junin**

**Police Stations**: Police stations exclusively for the care of women. These stations offer support and treatment of domestic and sexual violence.

**Shelter Helpline 332-3547**
Peru has 17 Women's Shelter's. Details of the shelters are private for the care of women and children who are facing sexual or domestic violence.

**Women's Safe Shelter**
Region de Junin
Shelter Helpline 332-3547

**Peru Lima**

**Mobile Helpline 9801-22-559**

**Police Stations**: Police stations exclusively for the care of women. These stations offer support and treatment of domestic and sexual violence.

**Violence Helpline 428-1556**
The National Police of Peru has police stations exclusively for the care of women. These stations offer support and treatment of domestic and sexual violence.

**Comisiona de Mujer**
Lima
Violence Helpline 428-1556
Mobile Helpline 9801-22-559

**Peru Lima**

**Police Stations**: Police stations exclusively for the care of women. These stations offer support and treatment of domestic and sexual violence.

**Violence Helpline 511-423-8840**
Manuela Ramos provides shelter where required, legal advice and counseling to women victims of sexual or family violence.

Manuela Ramos
Av. Juan Pablo Fernandini 1550 postmast@manuela.org.pe
Pueblo Libre
Lima 21
511-423-8840 Advice / Help
www.facebook.com/manuela.peru/

**Peru Lima District**

**Police Stations**: Police stations exclusively for the care of women. These stations offer support and treatment of domestic and sexual violence.

**Shelter Helpline 332-3547**
Peru has 17 Women's Shelter's. Details of the shelters are private for the care of women and children who are facing sexual or domestic violence.

**Regugio La Voz de la Mujer**
Lima District
Shelter Helpline 332-3547
who are facing sexual or domestic violence.

<table>
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<tr>
<th>Peru</th>
<th>Violence Helpline 428-9800</th>
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<td>Mimdes</td>
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<td>Pomabamba</td>
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<td>Manuela Ramos provides shelter where required, legal advice and counseling to women victims of sexual or family violence.</td>
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<tr>
<td><a href="http://www.facebook.com/manuela.peru/">www.facebook.com/manuela.peru/</a></td>
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<tr>
<td>Puno</td>
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<td><a href="http://www.facebook.com/manuela.peru/">www.facebook.com/manuela.peru/</a></td>
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<td>San Juan de Miraflores</td>
<td>Violence Helpline 582-4148</td>
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<tr>
<td>The National Police of Peru has police stations exclusively for the care of women. These stations offer support and treatment of domestic and sexual violence.</td>
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<th>Manuela Ramos</th>
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<td>Santa Ana</td>
<td>Violence Helpline 073-323-082</td>
<td>Santa Ana</td>
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<tr>
<td><a href="http://www.facebook.com/manuela.peru/">www.facebook.com/manuela.peru/</a></td>
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<td>San Martin de Porras La Milla</td>
<td>Peru has 17 Women's Shelter's.</td>
<td>San Martin de Porras La Milla</td>
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<tr>
<td>Location</td>
<td>Details of the shelters are private for the care of women and children who are facing sexual or domestic violence.</td>
<td>Helpline or Contact Information</td>
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<td>Peru San Martin Selva</td>
<td>Shelter Helpline 332-3547 Peru has 17 Women's Shelter's. Details of the shelters are private for the care of women and children who are facing sexual or domestic violence.</td>
<td>La Casa de la Mujer San Martin San Martin Selva Shelter Helpline 332-3547</td>
</tr>
<tr>
<td>Peru Tarapoto</td>
<td>Violence Helpline 042-524-954 Manuela Ramos provides shelter where required, legal advice and counseling to women victims of sexual or family violence.</td>
<td>Manuela Ramos  <a href="mailto:tarapotobco@manuela.org.pe">tarapotobco@manuela.org.pe</a> Violence Helpline 042-524-954 <a href="http://www.facebook.com/manuela.peru/">www.facebook.com/manuela.peru/</a></td>
</tr>
<tr>
<td>Peru Trujillo</td>
<td>Violence Helpline 044-296-258 Manuela Ramos provides shelter where required, legal advice and counseling to women victims of sexual or family violence.</td>
<td>Manuela Ramos Trujillo Violence Helpline 044-296-258 <a href="http://www.facebook.com/manuela.peru/">www.facebook.com/manuela.peru/</a></td>
</tr>
<tr>
<td>Peru Utucambamba</td>
<td>Violence Helpline 041-474-569 Manuela Ramos provides shelter where required, legal advice and counseling to women victims of sexual or family violence.</td>
<td>Manuela Ramos Utucambamba Violence Helpline 041-474-569 <a href="http://www.facebook.com/manuela.peru/">www.facebook.com/manuela.peru/</a></td>
</tr>
<tr>
<td>Peru Ventanilla</td>
<td>Shelter Helpline 332-3547 Peru has 17 Women's Shelter's. Details of the shelters are private for the care of women and children who are facing sexual or domestic violence.</td>
<td>Asociacion Paradigma Ventanilla Shelter Helpline 332-3547</td>
</tr>
<tr>
<td>Peru Villa Maria del Triunfo</td>
<td>Shelter Helpline 332-3547 Peru has 17 Women's Shelter's. Details of the shelters are private for the care of women and children who are facing sexual or domestic violence.</td>
<td>Casa Refugio Abrcc Unidos Villa Maria del Triunfo Shelter Helpline 332-3547</td>
</tr>
<tr>
<td>Suriname Paramaribo</td>
<td>Violence Helpline 597-470-380 If you are a victim of domestic abuse please call us, you may remain anonymous or you may drop by to see us. We will offer support.</td>
<td>Stop Violence Against Women Foundation  <a href="mailto:stopgeweld@sr.net">stopgeweld@sr.net</a> Van Anlsstreet 13 Paramaribo 597-470-380 Helpline</td>
</tr>
<tr>
<td>Suriname Paramaribo</td>
<td>Violence Helpline 420-323</td>
<td>Ministry of Home and Family Paramaribo</td>
</tr>
<tr>
<td>Country</td>
<td>Service</td>
<td>Telephone Number</td>
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<tr>
<td>Uruguay</td>
<td>Helpline</td>
<td>0800-41-41</td>
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<td>Uruguay</td>
<td>Advice Line</td>
<td>094-720-175</td>
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<td>Advice Line</td>
<td>095-875-315</td>
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<td>Uruguay</td>
<td>Advice Line</td>
<td>099-533-553</td>
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<td>Uruguay</td>
<td>Advice Line</td>
<td>0558-9894</td>
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<td>Treinta Tres</td>
<td>4452-4798</td>
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<tr>
<td>Venezuela</td>
<td>Nation Wide</td>
<td>0800-685-3737</td>
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Female victims of abuse or violence are offered primary psychological care and legal counseling.

<table>
<thead>
<tr>
<th>Venezuela Nation Wide</th>
<th>Shelter Helpline 0800-685-3737</th>
<th>Shelter Houses Venezuela Nation wide 0800-685-3737</th>
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<tbody>
<tr>
<td></td>
<td>Shelter houses in Venezuela are discreet, confidential and secure facilities to stay temporarily and places where women from violence situations can feel protected, cared for and supported. You may request to stay at a shelter house in your area by calling the 0800-685-3737 number.</td>
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<table>
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<tr>
<th>Venezuela Guarenas</th>
<th>Shelter Helpline 0212-915-6008</th>
<th>Fundacion Casa de la Mujer Guarenas 0212-915-6008 Shelter</th>
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<td>Shelter houses Guarenas shelters women and their children when they need to escape from a violence family situation.</td>
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<table>
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<tr>
<th>Venezuela Mendoza</th>
<th>Advice Line 0261-449-5100</th>
<th>Dept Prevention &amp; Assistance For Family Violence</th>
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<tr>
<td></td>
<td>The Department of prevention and Assistance for Family Violence based in Mendoza offer support and advice to women who are victims of violence in the family.</td>
<td>Avenida San Martin 510 30 Mendoza Advice Line 0261-449-5100</td>
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<table>
<thead>
<tr>
<th>Venezuela</th>
<th>Shelter Helpline 58243-246-3796</th>
<th>Casa de la Mujer Juana Ramirez 58243-246-3796 <a href="mailto:cmjr@cantv.net">cmjr@cantv.net</a></th>
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<tr>
<td></td>
<td>Shelter houses Juana Ramirez shelters women and their children when they need to escape from family violence.</td>
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