<table>
<thead>
<tr>
<th>AREA COVERED</th>
<th>SERVICES INCLUDED</th>
<th>GROUP OR ORGANIZATION</th>
<th>WEB ADDRESS / EMAIL ADDRESS</th>
</tr>
</thead>
<tbody>
<tr>
<td>NAMIBIA</td>
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<tr>
<td>Katima</td>
<td>Helpline 066-252-677 24 hours The Women and Child Protection Units (WCPU's) were established by the Namibian police NAMPOL to provide sensitive and integrated services to victims of violence and many forms of abuse. The WCPU take on cases involving rape, sodomy indecent assault and assault with intent to cause grievous bodily harm especially where the victim is under 18 years of age. Crimes that contraven section 18(1) of the Childrens Act 33 of 1960 such as abuse, neglect, abandonment and domestic violence. WCPU provide police protection. In some cases temporary shelter. Counsel, advice and referral to other agencies as necessary. WCPU assist with the arrest and prosecution of the perpetrators. These services will be available 24 hours with social workers available during working hours for counselling. For more information on your rights and for more details about WCPU's in Namibia please visit the Legal Assistance Centre Information data pages at <a href="http://www.lac.org.na">www.lac.org.na</a></td>
<td>Women and Children Protection Unit (WCPU) P/Bag 12345 Katima 066-252-677 Office / Helpline</td>
<td><a href="http://www.facebook.com/pages/Lac-Namibia/171866399585648">www.facebook.com/pages/Lac-Namibia/171866399585648</a></td>
</tr>
<tr>
<td>Katutura</td>
<td>Advice Line 264-6126-2298 Our mission is to address and redress the social and economic situation of women, the elderly and children in Namibia. We campaign against violence against women and children and provide counselling services. We also run an awareness project through performace/drama and plays on violence against women and children.</td>
<td>Ecumenical Women of Namibia PO Box 7005 Katutura</td>
<td>264-6126-2298 Office / Advice</td>
</tr>
<tr>
<td>Katututa</td>
<td>Advice Line 2646-1726-2623 We assist the homeless and people in need of help including children without shelter. We approach them to find out what their problems are.</td>
<td>Guardian Angels Safety Patrol PO Box 7445 Katutura</td>
<td>2646-1726-2623 Office / Advice</td>
</tr>
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</table>
If we can help we take them to an organisation like the women and children's abuse centres or other such shelters for rehabilitation.

www.facebook.com/Guardian-Angels-Safety-Patrol-111072652305263/

Keetmanshoop Helpline 063-221-826 24 hours
The Women and Child Protection Units (WCPU's) were established by the Nambian police NAMPOL to provide sensitive and integrated services to victims of violence and many forms of abuse. The WCPU take on cases involving rape, sodomy indecent assault and assault with intent to cause grievous bodily harm especially where the victim is under 18 years of age. Crimes that contraven section 18(1) of the Childrens Act 33 of 1960 such as abuse, neglect, abandonment and domestic violence. WCPU provide police protection. In some cases temporary shelter. Counsel, advice and referral to other agencies as necessary. WCPU assist with the arrest and prosecution of the perpetrators. These services will be available 24 hours with social workers available during working hours for counselling. For more information on your rights and for more details about WCPU's in Namibia please visit the Legal Assistance Centre Information data pages at www.lac.org.na

Luderitz Helpline 063-202-353 24 hours
The Women and Child Protection Units (WCPU's) were established by the Nambian police NAMPOL to provide sensitive and integrated services to victims of violence and many forms of abuse. The WCPU take on cases involving rape, sodomy indecent assault and assault with intent to cause grievous bodily harm especially where the victim is under 18 years of age. Crimes that contraven section 18(1) of the Childrens Act 33 of 1960 such as abuse, neglect, abandonment and domestic violence. WCPU provide police protection. In some cases temporary shelter. Counsel, advice and referral to other agencies as necessary. WCPU assist with the arrest and prosecution of the perpetrators. These services will be available 24 hours with social
workers available during working hours for counselling. For more information on your rights and for more details about WCPU's in Namibia please visit the Legal Assistance Centre Information data pages at www.lac.org.na

**Mariental**

**Helpline 063-240-574  24 hours**

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**Okahandja**

**Advice Line 062-502-013**

The Okahandja Youth Guidance Ctr is a shelter and resource centre where youth and young children can go to get info, advice, counselling and general guidance

**Okahandja**

**Advice Line 062-501-355**

this is a voluntary support group for past and present women and child victims of domestic violence and all forms of abuse. Offering a safe environment for women to speak openly about their relationships and family. Providing regular workshops where experts are invited to facilitate session on the issues of violence.

**Opuwo**

**Helpline 065-273-483  24 hours**

The Women and Child Protection Units (WCPU's) were established

Women and Children Protection Unit (WCPU) P/Bag 3014
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Oshakati
Advice Line 065-220-211
Any member of the public can contact the nearest office of the Directorate of Social Services for just about any kind of health or welfare related issue, problem or emergency. Trained social workers will provide advice and individual counselling, and make appropriate medical and legal referrals to shelters and places of safety or support groups etc. The Directorate is particularly sensitive to it's legal duty to protect women and children against domestic violence, sexual abuse and neglect.

Oshakati
Helpline 065-223-6056 24 hours
The Women and Child Protection Units (WCPU's) were established by the Namibian police NAMPOL to provide sensitive and integrated services to victims of violence and many forms of abuse. The WCPU take on cases involving rape, sodomy, indecent assault and assault with intent to cause grievous bodily harm especially where the victim is under 18 years of age. Crimes that contraven section 18(l) of the Childrens Act 33 of 1960 such as abuse, neglect, abandonment and
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Otjiwarongo Advice Line 067-303-706
Any member of the public can contact the nearest office of the Directorate of Social Services for just about any kind of health or welfare related issue, problem or emergency. Trained social workers will provide advice and individual counselling, and make appropriate medical and legal referrals to shelters and places of safety or support groups etc. The Directorate is particularly sensitive to its legal duty to protect women and children against domestic violence, sexual abuse and neglect.

Rehoboth Helpline 062-523-223 24 hours
The Women and Child Protection Units (WCPU's) were established by the Namibian police NAMPOL to provide sensitive and integrated services to victims of violence and many forms of abuse. The WCPU take on cases involving rape, sodomy, indecent assault and assault with intent to cause grievous bodily harm especially where the victim is under 18 years of age. Crimes that contraven section 18(1) of the Children's Act 33 of 1960 such as abuse, neglect, abandonment and domestic violence. WCPU provide police protection. In some cases temporary shelter. Counsel, advice and referral to other agencies as necessary. WCPU assist with the arrest and prosecution of the perpetrators. These services will be available 24 hours with social workers available during working hours for counselling. For more information on your rights and for more details about WCPU's in
Namibia please visit the Legal Assistance Centre information data pages at www.lac.org.na

**Rundu**

**Advice Line 066-265-551**

Any member of the public can contact the nearest office of the Directorate of Social Services for just about any kind of health or welfare related issue, problem or emergency. Trained social workers will provide advice and individual counselling, and make appropriate medical and legal referrals to shelters and places of safety or support groups etc. The Directorate is particularly sensitive to its legal duty to protect women and children against domestic violence, sexual abuse and neglect.

**Swakopmund**

**Advice Line 064-406-008**

The Erongo House of Safety was established to provide a place of safety for children in need of care. We also offer temporary shelter for abused women and their children. Counselling is offered for those staying in the house only. Abused children who need a professional psychologist will be referred to the Unit for Sexually Abused Children. All our services are FREE of charge.

**Tsumeb**

**Advice Line 067-221-622**

We are a multi purpose centre which also provides immediate temporary shelter for women and children when it's unsafe to return to their homes. The centre also assists neglected children and child victims of sexual abuse. Maximum stay is 48 hours depending on clients condition. Counselling and referral services are provided for women, children, youth and men. Counselling in person does not need a prior appointment. Advice will be given and general enquiries will be answered over the telephone. The centre will assist clients who wish to report a crime to the police.

**Usakos**

**Advice Line 064-530-147**

**After Hours 064-530-712**

The Children's Education Centre is a boarding school for children in need of care also serving as a place of safety and a shelter. The majority of children at the centre have suffered
abuse and neglect. The school provides all necessary therapeutic services, such as counselling as legal, welfare and other forms of support. The counselling is provided by a state psychologist and social workers.

**Walvis Bay**

**Advice Line 064-209-457**  
The Walvis Bay Child and Family Centre is a multi-purpose facility which houses the local Women and Child Protection Unit. Support groups and counselling are available and occasional community workshops are run to raise awareness on human rights.

**Walvis Bay**

**Helpline 064-219-068  24 hours**  
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**Windhoek**

**Advice Line 061-203-2602**  
Any member of the public can contact the nearest office of the Directorate of Social Services for just about any kind of health or welfare related issue, problem or emergency. Trained social workers will provide advice and individual counselling, and make appropriate medical and legal referrals to shelters and places of safety or
support groups etc. The Directorate is particularly sensitive to its legal duty to protect women and children against domestic violence, sexual abuse and neglect.

| Windhoek | Advice Line 061-237-296 | Dutch Reformed Church
|---|---|---
|    | Windhoek Sinodial Church | 34 Feld Street
|    | 061-237-296 Office / Advice | Windhoek

We are a residential place of safety for abused, neglected & homeless children of both sexes, all races and all religious denominations. Children must be referred. The maximum stay with us is 2 years. The address of our safe home is not published for safety reasons. A full counselling or Therapy programme is provided for the children.

| Windhoek | Advice Line 061-257-986 | Helping Hand Welfare Organisation
|---|---|---
|    | PO Box 2842 | Windhoek
|    | 061-257-986 Office / Advice | Windhoek

The Helping Hand Welfare Organisation is a registered inter denominational church group which provides a range of support services for victims of domestic violence and abuse. We also run a day care centre for abused and neglected children. Counselling is only provided in person and appointments are necessary. No referral needed for counselling. Helping Hand will refer people to other organisations if the need arises.

| Windhoek | 24 Hour Counselling 061-232-221 | Lifeline/Childline
|---|---|---
|    | PO Box 5477 | Windhoek
|    | 061-226-889 Office | Windhoek

Lifeline/Childline provides FREE 24 hour telephone counselling services for anyone in emotional distress or in need of emergency advice. The ongoing training and supervision of the 60 volunteer counsellors who provide the phone counselling is accredited and linked to an international network of Lifeline/Childline centres. Face to Face counselling is available by appointment. Counselling topics will include violence against women and children. Lifeline/Childline outreach points are currently being developed in Rundu & Oshakati.

| Windhoek | Advice Line 061-228-591 | Namibian Children's Home
|---|---|---
|    | PO Box 2806 | Windhoek
|    | 061-228-591 Office / Advice | Windhoek

The Namibian Children’s Home is essentially a home for neglected children, but it also functions as a temporary place of safety for abused children by referral only. Counselling is offered to residents and their family members including: One to
one counselling or telephone counselling. Group sessions for the children are also available.

**Windhoek**

**Advice line 2646-123-0618**

We challenge structures and stereo types that oppress / divide women through our magazine called simply “Sister Nambia”. We run a gender education programme in schools. We are a source of resource info. We actively participate in the media campaigning on violence against women. We organize self defence workshops and protest marches against violence.

**Windhoek**

**061-209-5375 or 061-209-5226**

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**Windhoek**

**Advice Line 2646-126-2275**

Women's Solidarity provides counselling, support work and research around the issues of violence against women. Telephone counselling is more often a one-off session and often directed at legal or medical advice. Counselling in: Afrikaans, English, Daara/Nama, Herero & Oshiwambo.

**Windhoek West**

**Advice Line 081-124-3010**

Friendly Haven
Our mission is to empower and minimise the trauma of abused women and children through safety and specialised support. Providing a safe place for up to 21 days. Individual counselling and spiritual support, including follow-up counselling after having left the shelter. Group counselling. Support with court cases. Police assistance in the safe transport and protection of clients.

Office is open for advice and support 8am to 5pm or call 081-124-3010.