

**National Association of Adult Survivors of Child Abuse** [www.NAASCA.org](http://www.NAASCA.org)

*Note: Please send corrections, additions and updates to:* [maudnmildred@hotmail.com](mailto:maudnmildred@hotmail.com)

| AREA COVERED       | SERVICES INCLUDED  | GROUP OR ORGANIZATION  | WEB ADDRESS / EMAIL ADDRESS  |
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| <b>MIDDLE EAST</b> |  |  |  |
| <b>Middle East</b> | Girls Not Brides is a global partnership of more than 1300 civil society organizations committed to ending child marriage, and enabling girls to fulfil their potential.   | Girls Not Brides<br>The Middle East Region   | <a href="http://www.girlsnotbrides.org">www.girlsnotbrides.org</a><br><a href="mailto:info@GirlsNotBrides.org">info@GirlsNotBrides.org</a> |
| <b>Bahrain</b>     | <b>24/7 in English 973-3844-7588</b><br><b>24/7 in Arabic 973-6671-0901</b><br>Shamsaha utilizes high-impact, cost effective solutions that help women and communities affected by discrimination, violence or abuse.<br>Promoting equality, harmony and respect. Shamsaha plants seeds of hope and empowerment every time it supports a woman on it's 24/7 multi-lingual crisis helpline. | Shamsaha<br>Suite # 3082<br>Harbour Gate<br>Bahrain Financial Harbour<br>Manama<br>Kingdom of Bahrain<br>Business Tel. 973-1765-1421 | <a href="http://www.shamsaha.org">www.shamsaha.org</a><br><a href="mailto:info@shamsaha.org">info@shamsaha.org</a>                         |
| <b>Iran</b>        |  |  |  |
| <b>Iraq</b>        | OWFI Organisation of Women's Freedom in Iraq.<br>We provide humanitarian aid, shelter and safe passage, including to women survivors of ISIS sexual slavery.   | OWFI<br>Iraq   | <a href="http://www.owfi.info">www.owfi.info</a><br>Contact form on website  |
| <b>Iraq</b>        | <b>Hotline 0770-443-1286</b><br><b>Hotline 0760-030-4888</b><br>Hotline for US Citizens who require emergency help in Iraq.  | US Embassy<br>Iraq   |  |
| <b>Jordan</b>      | <b>Hotline Amman 079-554-6383</b><br><b>Hotline Zarqaa 079-554-6383</b><br><b>Hotline Balqaa 079-554-6383</b><br><b>Hotline Madaba 079-554-6383</b><br><b>S. Governorates 079-554-6383</b><br><b>Hotline Mafraq 079-142-0249</b><br><b>Hotline Irbid 079-613-9584</b><br><b>Hotline Jerash 079-613-9584</b>  | UNHCR - Jordan   |  |

**Hotline Ajloun 079-613-9584**

**Zaatari Camp 079-142-0242**

**Azraq Camp 079-717-4852**

Use these hotlines for sexual and gender based violence and for children at risk.

Also see UNHCR web page if you wish to approach an office directly

[Sexual and Gender-Based Violence & Children at Risk - UNHCR Jordan](#)

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| <b>Jordan</b>  | <b>Legal Aid Tel 962-6462-4009</b><br>JCLA was established in 2008 as a Jordanian not-for-profit and non-governmental organisation. Since 2008 JCLA has grown to become the largest legal aid provider in Jordan, providing legal aid and services at 21 clinics located across all 12 governorates.<br>Poor and vulnerable persons can visit any of JCLA's legal clinics when in need of legal advice.                                 | JCLA<br>PO Box 841083<br>Amman 11184<br>Jordan<br>Business 962-6465-6534                                       | <a href="http://www.jcla-org.com/en">www.jcla-org.com/en</a><br><a href="mailto:info@jcla-org.com">info@jcla-org.com</a>        |
| <b>Kuwait</b>  | <b>Business line 965-483-1558</b><br><b>Business Line 965-484-3397</b>  | Women's Cultural and Social Society<br>Kuwait  | <a href="mailto:q8iwomen@qualitynet.net">q8iwomen@qualitynet.net</a>  |
| <b>Kuwait</b>  | <b>Business Line 965-253-1742</b>   | Kuwaiti Women's Union<br>Kuwait  | <a href="mailto:nshayji@kisar.edu.kw">nshayji@kisar.edu.kw</a>  |
| <b>Kuwait</b>  | <b>US Embassy Emergency No. 965-2259-1001</b><br>Help for American victims of crime.  | US Embassy<br>Kuwait<br><a href="#">Victims of Crime   U.S. Embassy in Kuwait</a>                              | <a href="mailto:KuwaitACS@State.gov">KuwaitACS@State.gov</a>  |
| <b>Lebanon</b> | <b>24/7 Emergency 961-7606-0602</b><br><b>Safe Line 961-8178-8178</b><br><b>Al Dar 961-7606-0602</b><br><b>Men Center 961-7128-3820</b><br>Al Dar, ABAAD's emergency safe shelters are free and safe temporary houses for women at risk of or survivors of GBV, including single and married women, and their children, as well as adolescent girls.<br>24/7 immediate safe housing<br>Emergency support<br>Information on legal rights | ABAAD<br>51 Bustani Street<br>Sector 5<br>Najjar Building<br>Furn Chebbak<br>Beirut<br>Business 961-128-3820/1 | <a href="http://ABAAD(abaadmena.org)">ABAAD (abaadmena.org)</a><br><a href="mailto:abaad@abaadmena.org">abaad@abaadmena.org</a> |

Psychosocial support  
Access to resources  
Referrals for the provision of  
welfare, social services, and  
income assistance.

## Lebanon

### **24/7 Support 03-018-019**

KAFA Support for women and children who are victims of violence and exploitation. Our organization is a Lebanese civic, non governmental and non-profit feminist and secular organization that aspires to a society free from the patriarchal school, economic and legal structures and discrimination against women. Since its inception in 2005, KAFA has sought to eliminate all forms of violence and exploitation based on gender through the adoption of several methods Including: Advocacy for the amendment and introduction of laws, changing policies, influencing public opinion and changing practices, mentalities and perceptions, Preparing research and training, empowering women and children victims of violence and providing them with psychological, social and legal support.  
Self support Groups  
Groups support sessions through drama, drawing and other activities.  
Awareness sessions  
Life skills courses  
Psychosocial support activities.

KAFA  
43 Badarp Street  
Baydoun Building  
First Floor  
Beirut  
Lebanon  
Tel/Fax 01-392-220

[www.kafa.org.lb/ar](http://www.kafa.org.lb/ar)  
[kafa@kafa.org.lb](mailto:kafa@kafa.org.lb)

## Oman

## Palestine

### **ASSIWAR Hotline 04-853-3044 Chat Support also Available**

If you have experienced any form of violence or sexual abuse, don't hesitate to call us. Anonymity guaranteed.

ASSIWAR  
Palestine  
Business 04-851-4038

[office@assihar.org](mailto:office@assihar.org)

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| <b>Palestine</b>    | <p><b>West Bank Hline 1800-807-060</b><br/> <b>Gaza Helpline 1800-807-060</b><br/> <b>Jerusalem Hline 026-281-497</b><br/> WALAC's vision is to see empowered women living in a just and equal Palestinian society where they enjoy all of their human rights.<br/> The majority of WALAC's work is implemented through two core program units. Advocacy unit and Service and Social Empowerment unit.</p>  | <p>WALAC<br/> Women's Centre for Legal Aid and Counselling<br/> Palestine<br/> Business 970-2295-6146</p> | <p><a href="http://www.wclac.org">www.wclac.org</a><br/> <a href="mailto:info@wclac.org">info@wclac.org</a></p> |
|                     | <p><a href="#">Women's Centre for Legal Aid and Counselling (WCLAC) - Home   Facebook</a></p>   |   |   |
| <b>Qatar</b>        | <p><b>Suspect Child Abuse 4003-4000</b><br/> <b>S-CAP on call Line 4003-7227</b><br/> Sidra child Advocacy Team (S-CAP) has been established to coordinate care of children suspected of being abused. currently S-CAP has clinics based in OPC and also provides a 24/7 on call service. The program is staffed with trained doctors, nurse practitioners and social workers. We provide a safe, discrete facility for conducting interviews and medical examinations and medico-legal reports. We also support children and families, arrange necessary referrals and coordinated care.</p> | <p>S-Cap - Sidra Child Advocacy Program<br/> Qatar<br/> Business 974-4003-3333</p>                        | <p><a href="#">Sidra Child Advocacy Program (S-CAP)   Sidra Medicine</a></p>                                    |
| <b>Qatar</b>        | <p><b>WIFAQ Call Center 16003</b><br/> The Family Consulting Center is a private Qatari institution of public interest. The center which is the first of its kind in the State of Qatar, launched it's free services in 2003. Guidance and Counseling services is one of the main services offered by WIFAQ.</p>  | <p>WIFAQ<br/> PO Box 22877<br/> Doha<br/> Qatar<br/> Business 974-4406-9902</p>                           | <p><a href="#">Wifaq English website</a></p>  |
| <b>Saudi Arabia</b> | <p>Alnahda Women's Association is a non-profit organization established in 1963 dedicated to empowering women socially and economically through the</p>   | <p>Alnahda<br/> Saudi Arabia<br/> Business 920-010-816</p>  | <p><a href="#">Al Nahda - النهضة</a></p>  |

execution of numerous projects and programs.

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| <b>Saudi Arabia</b> | UNHCR Kingdom of Saudi Arabia<br>UNHCR works with government and non-governmental partners around the world seeking lasting solutions.   | UNHCR - Saudi Arabia<br>Kingdom of Saudi Arabia<br>Business 966-1141-8-8397<br>Business 966-1148-2-8835<br><a href="#">UNHCR in the - UNHCR Kingdom of Saudi Arabia</a>   |
| <b>Saudi Arabia</b> | <a href="mailto:RiyadhACS@State.gov">RiyadhACS@State.gov</a><br><a href="mailto:JeddahACS@State.gov">JeddahACS@State.gov</a><br><a href="mailto:DhahranACS@State.gov">DhahranACS@State.gov</a>   | US Embassy - Saudi Arabia<br>PO Box 94309<br>Riyadh 11693<br>Kingdom of Saudi Arabia<br>Contact 966-11-488-3800   |
| <b>Syria</b>        | <b>UNHCR Community Centres</b><br>Our Community Centres are safe public places where women, men, boys and girls from diverse social backgrounds come together to engage in social and recreational activities and have access to integrated protection services ranging from legal aid and education to primary health care and psychosocial support, prevention and response to GBV, child protection interventions and in kind assistance that meet the special needs of Syria's most vulnerable. UNHCR supports a network of Community Centres in most Syrian cities, including:<br><b>Damascus Province,</b><br><b>Damascus Countryside,</b><br><b>Aleppo Province,</b><br><b>Tartus Province,</b><br><b>Sweida Province,</b><br><b>Daraa Governorate,</b><br><b>Quenitra Province,</b><br><b>Hasakeh Province</b><br><b>Hama Province,</b><br><b>Latakia Province.</b><br><a href="#">UNHCR Community Centers – المراكز المجتمعية – UNHCR UNHCR Syria</a> | UNHCR Community Centres <a href="mailto:syrda@unhcr.org">syrda@unhcr.org</a><br>PO Box 30891<br>Damascus<br>Syria<br>Business 963-11-2181-2000  |
| <b>U.A.E</b>        | <b>971-569-205-809 Tel - WhatsApp</b><br>Legal Consultation<br>Help filling in a criminal complaint such as domestic violence or sexual assault at a relevant police station.<br>Contact Natalia Tandarina   | Ibrahim Al Banna<br>Advocates & Legal Consults<br>Sheikh Zayed Road<br>Al Saqr Business Tower<br>Office 402<br><b>Dubai</b><br>Tel. 971-569-205-809<br><a href="http://www.albannaadvocates.com">www.albannaadvocates.com</a> |

[natalia@albannaadvocates.com](mailto:natalia@albannaadvocates.com)

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| <b>U.A.E</b> | <p><b>24/7 Free Helpline 800-111 SMS 5111</b><br/><a href="mailto:help@dfwac.ae">help@dfwac.ae</a><br/>DFWAC provides care and rehabilitation services for women and children who are victims of domestic violence, child abuse and human trafficking.<br/>DFWAC also provides sheltering services for urgent cases transferred from the official entities in the UAE.<br/>Support groups are available</p>  | <p>DFWAC - Dubai Foundation for Women and Children<br/>PO Box 97727<br/>Dubai<br/>United Arab Emirates<br/>Office 04-6060-300</p> | <p><a href="http://www.dfwac.ae">www.dfwac.ae</a><br/><a href="mailto:info@dfwac.ae">info@dfwac.ae</a></p> |
| <b>Yemen</b> | <p><b>Child Protection in Yemen</b><br/>More than 26,000 children are registered as refugees in Yemen. Many children particularly unaccompanied and separated children remain at risk of exploitation and abuse.<br/>UNHCR continues to prioritize child protection activities with a focus on the most vulnerable refugee and asylum-seeking children.<br/>Child care, psychosocial support, recreational activities and limited economic support to care givers and families through cash assistance will be provided through the UNHCR's family centre in <b>SANA'A</b>, as well as community centres in <b>ADEN</b> and in <b>KHARAZ CAMP</b>.</p> | <p>UNHCR - Yemen<br/>PO Box 12093<br/>Sana'a<br/>Yemen<br/>Tel 967-146-9771</p>   | <p><a href="mailto:yemsa@unhcr.org">yemsa@unhcr.org</a></p>  |
| <b>Yemen</b> | <p><b>GBV Response in Yemen</b><br/>Gender Based Violence continues to be a risk for women and girls, especially refugees with support from community networks or family. Commonly reported incidents including sexual violence, domestic violence, emotional abuse and psychological abuse. Through dedicated partners UNHCR will continue to mitigate and address GBV through</p>  | <p>UNHCR - Yemen<br/>PO Box 12093<br/>Sana'a<br/>Yemen<br/>Tel 967-146-9771</p>   | <p><a href="mailto:yemsa@unhcr.org">yemsa@unhcr.org</a></p>  |

referral of cases to specialized services for survivors to be conducted in a safe and confidential environment. (i.e. dedicated community centres and safe spaces) and through consent aof survivors. Survivors will be provided with multisectoral support including medical assistance, psychosocial support, cash assistance, non-food items, referral to life skills training and legal counselling.