<table>
<thead>
<tr>
<th>AREA COVERED</th>
<th>SERVICES INCLUDED</th>
<th>GROUP OR ORGANIZATION</th>
<th>WEB ADDRESS / EMAIL ADDRESS</th>
</tr>
</thead>
<tbody>
<tr>
<td>ASIA</td>
<td></td>
<td></td>
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<tr>
<td>Azerbaijan</td>
<td>Hotline -69605-306 /07 /08 /09 FREE legal and psychological support provided by means of a Hotline. Hotline deals with issues such as early Marriage, women's rights, trafficking and domestic violence.</td>
<td>CSSN</td>
<td><a href="mailto:fgurbanov@cssn.gov.az">fgurbanov@cssn.gov.az</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Caspain Plaza</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>Jabbarly str 44</td>
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<tr>
<td></td>
<td></td>
<td>Baku</td>
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<tr>
<td></td>
<td>Hotline 99-412-590-9330</td>
<td>Azerbaijani Avenue 12</td>
<td><a href="mailto:thb@mia.gov.az">thb@mia.gov.az</a></td>
</tr>
<tr>
<td></td>
<td>Hotline 99-412-562-2112</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>Hotline 99-412-590-9075</td>
<td></td>
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<tr>
<td></td>
<td>At the Ministry of Internal Affairs Department on the Struggle Against the Human Traffic, we are providing FREE legal and psychological assistance for women via our hotline. We also coordinate the activities of NGO's in the field and also work to solve the problems faced by victims of human trafficking.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Azerbaijan</td>
<td>Helpline +99 412-408-5696 National women's hotline for help and advice on a range of issues.</td>
<td>National Women's Helpline</td>
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<tr>
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<td></td>
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</tr>
<tr>
<td>Azerbaijan</td>
<td>Advice Line +99-412-498-0092 The State Committee for Family, Women and Children Affairs of Azerbaijan aims to protect individual survivors of sexual, physical and domestic violence and trafficking through the provision of Shelter and educational/vocational training. Please see government website</td>
<td>(SCFWCA)</td>
<td><a href="http://www.scfwa.gov.az">www.scfwa.gov.az</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td>AZ1000</td>
<td><a href="mailto:office@scfwa.gov.az">office@scfwa.gov.az</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Government House</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>U Hajibeyov Str 40</td>
<td></td>
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<td></td>
<td></td>
<td>Baku</td>
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</tr>
<tr>
<td>Azerbaijan</td>
<td>Helpline +99-412-494-3376 Offering legal consultations, support and psychological rehabilitation. Support and support groups are now available</td>
<td>Women's Krizis Center</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Badalbeyli Str 38-2</td>
<td></td>
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<td></td>
<td></td>
<td>Baku</td>
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</tr>
<tr>
<td>Azerbaijan</td>
<td>Advice Line +99-412-499-2038 We offer legal aid for women and girls plus advice and information about women's rights</td>
<td>Advocacy and Legal Advice Ctr</td>
<td></td>
</tr>
<tr>
<td>Baku</td>
<td></td>
<td>AZ 1000</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>C. Cabbarli Str 16</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Apart 7</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>Baku</td>
<td></td>
</tr>
<tr>
<td>Azerbaijan</td>
<td>Advice Line +99-412-497-2129 We support victims of violence and human trafficking we also provide information &amp; advice on women's rights.</td>
<td>Azerbaijan Feminist Group</td>
<td><a href="mailto:pervanam@azeurotel.com">pervanam@azeurotel.com</a></td>
</tr>
<tr>
<td>Baku</td>
<td></td>
<td>AZ 1001</td>
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<td>Iceri-Sheher</td>
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<td>A Zeynalli Str</td>
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<td></td>
<td></td>
<td>Aprt 11, Baku</td>
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</tr>
</tbody>
</table>
Azerbaijan

Advice Line +99-412-424-5412
Center for Protecting Women's Rights.
AZ1026
Nobel Avenue 84
Baku

Advice Line +99-412-475-2035
Charitable Women's Society
AZ 1149, Ahmedli
Sarayevo Str 19/34
Baku

Advice Line +99-412-499-2659
Counterpart Partner International
Zargerpalan Str 88
Baku

Advice Line +99-412-492-4348
Ecosphere Social Ecological Ctr
AZ 1006
Lermontov Str 3
Apart 61
Baku

Advice Line +99-412-579-9705
Geyche Golu
AZ1149
Ahmedli Settlement
Shikhlinski Str 5
Apart 8
Baku

Advice Line +99-412-496-4185
Human Rights Awareness
Public Union
Tagizade Str 3
Apart 16
Baku

Advice Line +99-412-439-3181
Ismet Girls Association
AZ 106
M Huseyn Str 1
AZTV Building
Edebi Dram Section
Baku

Advice Line +99-412-496-3483
Ministry of Education
AZ 1008
Khatai Avenue 49
Baku
Shelter. We also train in High schools about the prevention of early marriage and trafficking.

**Azerbaijan**

**Advice Line +99-412-498-9174**

Our aim is to increase awareness for anti trafficking in Azerbaijan and to improve cooperation and information so first class legal assistance may be given to the victims of human trafficking.

**Network Against Human Trafficking in Azerbaijan**

**nahtaz@gmail.com**

**Il Alatava 9**

**Nasimi District, Baku**

**www.gvnet.com/humantrafficking/Azerbaijan.htm**

---

**Azerbaijan**

**Advice Line +99-412-498-0119**

Oxfam works directly with the community on such issues as early marriage, trafficking, victims of conflict, sexual and physical violence and domestic violence.

**Oxfam**

**AZ1009**

**D Aliyeva Str 112**

**Apart 7**

**Baku**

**www.oxfam.org/en/countries/azerbaijan**

---

**Azerbaijan**

**Advice Line +99-412-498-0092**

The State Committee for Family, Women and Children Affairs of Azerbaijan aims to protect individual survivors of sexual, physical and domestic violence and trafficking through the provision of Shelter and educational/vocational training. Please see government website

**The State Committee for Family, Women and Children Affairs of Azerbaijan (SCFWCA)**

**www.scfwca.gov.az**

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**Azerbaijan**

**Advice Line +99 412-441-5023**

We support families of victims of violence by providing moral and financial support. We also endeavour to protect family rights.

**Shehids Children & Mothers Ctr**

**AZ 1034**

**S Vurgun Str 112**

**Baku**

**zemfiretagizaede@mail.ru**

---

**Azerbaijan**

**Advice Line +99-412-510-9543**

Our aim is to increase awareness for anti trafficking in Azerbaijan and to improve cooperation and information so first class legal assistance may be given to the victims of human trafficking.

**Social Legal Research Center**

**AZ 1141**

**Alakbarov Str 546**

**Apart 17**

**Baku**

**b_lamiya@hotmail.com**

---

**Azerbaijan**

**Advice Line +99-412-421-4210**

We protect the rights of Akhalik-Turk women and children. Offering psycho-social support and also addressing health and education issues.

**Sona Meskhetian Turks Women and Children Organization**

**AZ1060**

**E. Suleymanov Str 86B**

**Apart 8**

**Baku**

---

**Azerbaijan**

**Advice Line +99-412-490-8852**

We ensure non discriminatory legal frameworks for women and lead the fight to prevent violence in any form against women.

**Sulh Humanitarian Organization**

**AZ1033**

**Memmedzadeh Str 11**

**Apart 8**

**Baku**

---

**Azerbaijan**

**Advice Line +99-412-439-2997**

We provide assistance to children who have suffered from the trauma of war.

**Umid Society of Azerbaijan**

**AZ1015**

**E Gasizmazade Str 229**

**Apart 7**

**Baku**
<table>
<thead>
<tr>
<th>Country</th>
<th>City</th>
<th>Advice Line</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Azerbaijan</td>
<td>Baku</td>
<td>+99-412-492-2470</td>
<td>Advice Line: +99-412-492-2470. We are an agency promoting the rights of every man, woman, and child to enjoy a life free from violence and suppression. We specialize in gender and violence awareness and can offer a victims <strong>Support Group</strong> and legal aid to victims of human trafficking.</td>
</tr>
<tr>
<td>Azerbaijan</td>
<td>Baku</td>
<td>+99-450 338-8072</td>
<td>Advice Line: +99-450 338-8072. Our mission is to increase public awareness of anti-trafficking and to improve cooperation and information exchange between NGOs' so legal advice and support may be given to the victims of human trafficking and other forms of human rights abuses.</td>
</tr>
<tr>
<td>Azerbaijan</td>
<td>Ganja</td>
<td>+99-422-550-762</td>
<td>Advice Line: +99-422-550-762. We carry out education, research and monitoring on reproductive health. We offer advice for refugees, and victims of domestic violence.</td>
</tr>
<tr>
<td>Azerbaijan</td>
<td>Ganja</td>
<td>+99-422-563-865</td>
<td>Advice Line: +99-422-563-865. Our aim is to increase public awareness in anti-trafficking sphere to improve co-operation and information exchange between NGO's and to give legal assistance to victims of human trafficking.</td>
</tr>
<tr>
<td>Azerbaijan</td>
<td>Lankaran</td>
<td>0171-502-73</td>
<td>Advice Line: 0171-502-73. Our aim is to increase awareness for anti-trafficking in Azerbaijan and to improve cooperation and information so first class legal assistance may be given to the victims of human trafficking.</td>
</tr>
<tr>
<td>Azerbaijan</td>
<td>Mingechevir</td>
<td>+99-414-742-762</td>
<td>Advice Line: +99-414-742-762. We at the Afridita Women's Center provide support for women and girls who are affected by gender based violence.</td>
</tr>
<tr>
<td>Azerbaijan</td>
<td>Mingechevir</td>
<td>+99-455-771-2788</td>
<td>Advice Line: +99-455-771-2788. We provide support for young women and girls in the fight against gender violence in the Mingechevir area.</td>
</tr>
<tr>
<td>Azerbaijan</td>
<td>Sumgayit</td>
<td>+99-412-492-4295</td>
<td>Advice Line: +99-412-492-4295. We provide moral and physical support.</td>
</tr>
</tbody>
</table>

**United Nations Population Fund**

AZ 1001
UN 50th Anniversary Str 3
Baku

**Women's Krizis Center**

wwc@online.az

Badal Beyli Str 38-2
Baku

**Youth Against Human Trafficking**

ayafe@box.az

A Alasgarov Str 93
Baku

**Azerbaijan Centre for Women**

mamedovam@gmail.com

Dilara Aliyeva Str 2/1
Mingechevir

**Legal Assitance Public Union**

mamedovam@gmail.com

T. Ismayilov Str 8
Lankaran

**Afrodita Women's Center**

mamedovam@gmail.com

Dilara Aliyeva Str 2/1
Mingechevir

**Shams - Young Women's Center**

feride_mammadova@yahoo.com

S. Vurgun Avenue 22
Mingechevir

**Health Center for Mothers and Children**

feride_mammadova@yahoo.com

Dilara Aliyeva Str 2/1
Mingechevir
support for women and their children affected by violence.

Bangladesh
- **National Helpline 10921**
  - National helpline centre for advice and information for women and children affected by violence
  - Department Of Women Affairs
  - 7th Floor
  - 37/3 Eskaton Garden Road
  - Dhaka 1000
  - www.mowca.gov.bd/

Bangladesh
- **Counseling Advice Line 10921**
  - Our mission is to provide mental health support to women and children who are victims of violence.
  - This centre provides psychosocial counseling and support services to all violence against women victims, either individually or as a family.
  - National Trauma Counseling Ctr
  - Department of Women Affairs
  - 37/3 Eskaton Garden Road
  - Dhaka 1000
  - www.mowca.gov.bd/

Bangladesh
- **Advice Line 88-043-162-805**
  - Blast's mission is to make the legal system accessible to the poor and marginalized throughout the rural area's of Bangladesh.
  - We provide legal aid and representation at all levels of the justice system.
  - Please see our website for more details.
  - Bangladesh Legal Aid and Services Trust (BLAST)
  - Bar Association Building
  - 1st Floor
  - Barisal
  - www.blast.org.bd
  - barishalunit@blast.org.bd

Bangladesh
- **Victims Advice Line 10921**
  - Please call above number for info on your local One Stop Crisis Centre.
  - The ideal behind the One Stop Crisis Centre is to promote all required services for women victims of violence in one place.
  - The OCC provides health care, DNA testing, Police assistance, social services, legal assistance, psychological counseling and shelter services etc.
  - All OCC services are FREE of charge.
  - One Stop Crisis Centre
  - Barisal
  - www.mowca.gov.bd/

Bangladesh
- **Advice Line 88-031-630-578**
  - Blast's mission is to make the legal system accessible to the poor and marginalized throughout the rural area's of Bangladesh.
  - We provide legal aid and representation at all levels of the justice system.
  - Please see our website for more details.
  - Bangladesh Legal Aid and Services Trust (BLAST)
  - Zilla Parishad Bhaban
  - Court road
  - Chittagong
  - www.blast.org.bd
  - chittagongunit@blast.org.bd

Bangladesh
- **Victims Advice Line 10921**
  - Please call above number for info on your local One Stop Crisis Centre.
  - The ideal behind the One Stop Crisis Centre is to promote all required services for women victims of violence in one place.
  - The OCC provides health care, DNA testing, Police assistance, social services, legal assistance, psychological counseling and shelter services etc.
  - All OCC services are FREE of charge.
  - One Stop Crisis Centre
  - Chittagong
  - www.mowca.gov.bd/
**Bangladesh**

**Comilla**

**Advice Line 88-081-66944**

Blast's mission is to make the legal system accessible to the poor and marginalized throughout the rural areas of Bangladesh. We provide legal aid and representation at all levels of the justice system. Please see our website for more details.

Bangladesh Legal Aid and Services Trust (BLAST)
Bar Association Building
Ground Floor
Comilla

**www.blast.org.bd**  
**comillaunit@blast.org.bd**

---

**Dhaka**

**Advice Line 017244-15-677**

We are a legal and human rights organisation fighting against the imbalance of power and the violence against women and children in our country. Please see our website for more information and news updates.

Ain O Salish Kendra (ASK)
7/17 Block B
Lalmatia
Dhaka 1207
8802-8100-192 Office

**www.askbd.org**  
**ask@citechco.net**

---

**Advice Line 88-028-391-970**

Blast's mission is to make the legal system accessible to the poor and marginalized throughout the rural areas of Bangladesh. We provide legal aid and representation at all levels of the justice system. Please see our website for more details.

Bangladesh Legal Aid and Services Trust (BLAST)
1/1 Pioneer Road
Kakrail
Dhaka 1000

**www.blast.org.bd**  
**mail@blast.org.bd**

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**Advice Line 88-028-112-858**

Bangladesh National Women Lawyers Association is a human rights organisation with a special focus on women and children's rights. We follow three thematic approaches (prevention, protection and rehabilitation) Including a child and women friendly package of legal advice, shelter, development and psychosocial counseling.

Please see our website for more details.

National Women Lawyers Assoc
Monico Mina Tower
48/3 West Agargaon
Dhaka 1207
**www.facebook.com/bnlabdorg/**
**bnlabjmas@gmail.com**

---

**Victims Advice Line 10921**

Please call above number for info on your local One Stop Crisis Centre

The ideal behind the One Stop Crisis Centre is to promote all required services for women victims of violence in one place. The OCC provides health care, DNA testing, Police assistance, social services, legal assistance, psychological counseling and shelter services ect.

All OCC services are FREE of charge.

One Stop Crisis Centre
Dhaka

**www.mowca.gov.bd/**

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**Advice Line 88-027-169-701**

Rokeya Sadan provides shelter to those oppressed women, who are victims of different difficult situations such as domestic violence, forced prostitution, rape, human trafficking acid burning and other forms of violence.

Rokeya Sadan Shelter
Dhaka
8802-958-2182 Office

**www.mahilaparishad.org**  
**info@mahilaparishad.org**
Bangladesh Advice Line 88-029-131-681
Bangladesh Women's Health Coalition
Coalition is a national NGO that was established in 1980 with the vision of equality of women in a just society. We offer quality reproductive and sexual health programs for urban and rural women in the poorest communities. Please visit our website for more information or call your local center.

Bangladesh Advice Line 88-053-165-279
Blast's mission is to make the legal system accessible to the poor and marginalized throughout the rural area's of Bangladesh. We provide legal aid and representation at all levels of the justice system. Please see our website for more details.

Bangladesh Advice Line 88-063-165-766
Blast's mission is to make the legal system accessible to the poor and marginalized throughout the rural area's of Bangladesh. We provide legal aid and representation at all levels of the justice system. Please see our website for more details.

Bangladesh Victims Advice Line 10921
One Stop Crisis Centre
The ideal behind the One Stop Crisis Centre is to promote all required services for women victims of violence in one place. The OCC provides health care, DNA testing, Police assistance, social services, legal assistance, psychological counseling and shelter services etc. All OCC services are FREE of charge.

Bangladesh Advice Line 0171-644-3414
Bangladesh Women's Health Coalition
Coalition is a national NGO that was established in 1980 with the vision of equality of women in a just society. We offer quality reproductive and sexual health programs for urban and rural women in the poorest communities. Please visit our website for more information or call your local center.

Bangladesh Advice Line 88-042-167-674
Blast's mission is to make the legal system accessible to the poor and marginalized throughout the rural area's of Bangladesh. We provide legal aid and representation at all levels of the justice system. Please see our website for more details.
levels of the justice system. Please see our website for more details.

<table>
<thead>
<tr>
<th>Bangladesh</th>
<th>Advice Line 88-041-812-702</th>
<th>Bangladesh Legal Aid and Services Trust (BLAST)</th>
<th><a href="http://www.blast.org.bd">www.blast.org.bd</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Khulna</td>
<td>Blast's mission is to make the legal system accessible to the poor and marginalized throughout the rural area's of Bangladesh. We provide legal aid and representation at all levels of the justice system. Please see our website for more details.</td>
<td>Zilla Ainjibi Samity Old Building 2nd Floor Court Road Khulna</td>
<td><a href="mailto:khulnaunit@blast.org.bd">khulnaunit@blast.org.bd</a></td>
</tr>
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</table>

Bangladesh Advice Line 10921

Khulna

Victims Advice Line 10921

Please call above number for info on your local One Stop Crisis Centre

The ideal behind the One Stop Crisis Centre is to promote all required services for women victims of violence in one place. The OCC provides health care, DNA testing, Police assistance, social services, legal assistance, psychological counseling and shelter services etc. All OCC services are FREE of charge.

<table>
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<tr>
<th>Bangladesh</th>
<th>Advice Line 88-071-61381</th>
<th>Bangladesh Legal Aid and Services Trust (BLAST)</th>
<th><a href="http://www.blast.org.bd">www.blast.org.bd</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Kustia</td>
<td>Blast's mission is to make the legal system accessible to the poor and marginalized throughout the rural area's of Bangladesh. We provide legal aid and representation at all levels of the justice system. Please see our website for more details.</td>
<td>Bar association Building 2nd Floor Kustia</td>
<td></td>
</tr>
</tbody>
</table>

Bangladesh Advice Line 048-235-6137

Lohagara

Bangladesh Women's Health Coalition (BWHC)

Coalition is a national NGO that was established in 1980 with the vision of equality of women in a just society. We offer quality reproductive and sexual health programs for urban and rural women in the poorest communities. Please visit our website for more information or call your local center.

<table>
<thead>
<tr>
<th>Bangladesh</th>
<th>Advice Line 048-235-6137</th>
<th>Bangladesh Women's Health Coalition (BWHC)</th>
<th><a href="http://www.bwhc.org.bd">www.bwhc.org.bd</a></th>
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<tbody>
<tr>
<td>Lohagara</td>
<td>Bangladesh Women's Health Coalition is a national NGO that was established in 1980 with the vision of equality of women in a just society. We offer quality reproductive and sexual health programs for urban and rural women in the poorest communities. Please visit our website for more information or call your local center.</td>
<td>Lohagara</td>
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Bangladesh Advice Line 88-091-64197

Mymensingh

Bangladesh Legal Aid and Services Trust (BLAST)

22 Corporate Street 3rd Floor Mymensingh

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<tr>
<th>Bangladesh</th>
<th>Advice Line 88-091-64197</th>
<th>Bangladesh Legal Aid and Services Trust (BLAST)</th>
<th><a href="http://www.blast.org.bd">www.blast.org.bd</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Mymensingh</td>
<td>Blast's mission is to make the legal system accessible to the poor and marginalized throughout the rural area's of Bangladesh. We provide legal aid and representation at all levels of the justice system. Please see our website for more details.</td>
<td>22 Corporate Street 3rd Floor Mymensingh</td>
<td></td>
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Bangladesh Advice Line 88-764-1216

Narayanganj

Bangladesh Women's Health Coalition (BWHC)

Coalition is a national NGO that was established in 1980 with the vision of equality of women in a just society. We offer quality reproductive and sexual health programs for

<table>
<thead>
<tr>
<th>Bangladesh</th>
<th>Advice Line 88-764-1216</th>
<th>Bangladesh Women's Health Coalition (BWHC)</th>
<th><a href="http://www.bwhc.org.bd">www.bwhc.org.bd</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Narayanganj</td>
<td>Bangladesh Women's Health Coalition is a national NGO that was established in 1980 with the vision of equality of women in a just society. We offer quality reproductive and sexual health programs for</td>
<td>43 Hazi Brothers Road New Chashara Narayanganj</td>
<td></td>
</tr>
</tbody>
</table>
urban and rural women in the poorest communities. Please visit our website for more information or call your local center.

<table>
<thead>
<tr>
<th>Location</th>
<th>Advice Line</th>
<th>Contact Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Noakhali</td>
<td>88-032-151-1663</td>
<td>Blast's mission is to make the legal system accessible to the poor and marginalized throughout the rural area's of Bangladesh. We provide legal aid and representation at all levels of the justice system. Please see our website for more details.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Bangladesh Legal Aid and Services Trust (BLAST)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Bar Association Building</td>
</tr>
<tr>
<td>Pabna</td>
<td>88-073-166-450</td>
<td>Blast's mission is to make the legal system accessible to the poor and marginalized throughout the rural area's of Bangladesh. We provide legal aid and representation at all levels of the justice system. Please see our website for more details.</td>
</tr>
<tr>
<td></td>
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<td>Bangladesh Legal Aid and Services Trust (BLAST)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Bar Association Building</td>
</tr>
<tr>
<td>Palash</td>
<td>0171-264-0736</td>
<td>Bangladesh Women's Health Coalition (BWHC)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>WAPDA Road</td>
</tr>
<tr>
<td>Patuakhali</td>
<td>88-044-164-094</td>
<td>Blast's mission is to make the legal system accessible to the poor and marginalized throughout the rural area's of Bangladesh. We provide legal aid and representation at all levels of the justice system. Please see our website for more details.</td>
</tr>
<tr>
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<td>Bangladesh Legal Aid and Services Trust (BLAST)</td>
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<td></td>
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<td>Bar Association Building</td>
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<tr>
<td>Rajshahi</td>
<td>10921</td>
<td>One Stop Crisis Centre</td>
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<tr>
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<td>Rajshahi</td>
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<tr>
<td>Rajshahi</td>
<td>88-077-181-1533</td>
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<td>Bar Association</td>
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</tbody>
</table>
legal aid and representation at all levels of the justice system. Please see our website for more details.

**Bangladesh**

**Rangamati**

**Advice Line 88-035-163-509**

Blast's mission is to make the legal system accessible to the poor and marginalized throughout the rural area's of Bangladesh. We provide legal aid and representation at all levels of the justice system. Please see our website for more details.

Bangladesh Legal Aid and Services Trust (BLAST)

Bonrupa

Kotwali

Rangamati

Bangladesh Women's Health Coalition (BWHC)

Shaghata

[www.bwhc.org.bd](http://www.bwhc.org.bd)

**Shaghata**

**Victims Advice Line 10921**

Please call above number for info on your local One Stop Crisis Centre

The ideal behind the One Stop Crisis Centre is to promote all required services for women victims of violence in one place. The OCC provides health care, DNA testing, Police assistance, social services, legal assistance, psychological counseling and shelter services etc.

All OCC services are FREE of charge.

[www.mowca.gov.bd/](http://www.mowca.gov.bd/)

**Sylhet**

**Advice Line 88-008-726-58**

Blast's mission is to make the legal system accessible to the poor and marginalized throughout the rural area's of Bangladesh. We provide legal aid and representation at all levels of the justice system. Please see our website for more details.

Bangladesh Legal Aid and Services Trust (BLAST)

Sylhet

Bangladesh Women's Health Coalition (BWHC)

Shaghata

[www.bwhc.org.bd](http://www.bwhc.org.bd)

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Sylhet

Bangladesh Women's Health Coalition (BWHC)

Shaghata

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Bangladesh

Sylhet

Advice Line 0172-665-9836
Bangladesh Women's Health Coalition is a national NGO that was established in 1980 with the vision of equality of women in a just society. We offer quality reproductive and sexual health programs for urban and rural women in the poorest communities. Please visit our website for more information or call your local center.

Bangladesh

Tangail

Advice Line 88-092-162-207
Bangladesh Legal Aid and Services Trust (BLAST) 789 Rokeya Monjil Sadar Hospital Road Sabalia Tangail

Bangladesh

Tangail

Advice Line 88-0921-63230
Bangladesh Women's Health Coalition (BWHC) Dhaka Tangail Road Tangail

Bangladesh

Zokiganj

Advice Line 0174-372-8440
Bangladesh Women's Health Coalition (BWHC) Zokiganj

Bhutan

Thimphu

Advice Line +975-2-332-159
RENEW Phenday Oudpe Lam Phenday Gatshel Lower Motithang PO Box 1404 Thimphu

Under the far sightedness of Her Majesty the Queen of Bhutan, Renew is the first organization of it's kind in the Kingdom. We are committed to the relief and empowerment of victims and survivors of domestic violence. Renew Shelter home is open 24 hours and offers emergency protection and medical care, crisis...
intervention and counseling. We also provide counseling to the community for victims of family violence so they may rebuild their lives. Renew offers legal services and a community based support system. Please see our website for further details.

CambodiaAdvice Line 855-62-210-515
for over a decade of operation we at the Cambodian Women's Crisis Center have been recognized by government, civil society and international agencies as a leading women's organization that advocates for female and child human rights, gender justice and the elimination of all forms of violence against women and children. Our protection program provides crisis center facilities and emergency medical care followed by provision of accommodation in a safe Shelter. Our legal program provides legal advice for clients as they seek to resolve their case.

CambodiaAdvice Line 855-12-888-840
We are a non governmental, non partisan and non religious organization that cares for and secures the rights of women and girls victimized by human trafficking and sex slavery. Our team works with law enforcement, legal organizations and the courts to rescue victims and prosecute those accountable. AFESIP clinic offers FREE basic services for those who need advice, medical attention, support or a referral to specialized services. A counselor is employed at the clinic and the psychology team provides ongoing support. We also have 3 rehabilitation centers, one near Phnom Penh, one in Siem Reap and one in Kompong Champ Province. Each location provides a safe and secure tranquil and comfortable accommodation for about sixty residents to begin their healing. Please see website for more details.

CambodiaAdvice Line 855-23-987-158
for over a decade of operation we at the Cambodian Women's Crisis Center have been recognized by government, civil society and international agencies as a leading women's organization that advocates for female and child human rights,
gender justice and the elimination of all forms of violence against women and children. Our protection program provides crisis center facilities and emergency medical care followed by provision of accommodation in a safe Shelter. Our legal program provides legal advice for clients as they seek to resolve their case.

Cambodia
Phnom Penh

Advice Line 885-23-210-449
CWDA is local, non profit, non governmental organization which is also non religious and non political, but with a strong feminist agenda. Our women's safe Shelter in the phnom Penh area provides a safe and secure refuge for up to twenty young girls and women aged 8 - 20. These girls have been victims of rape, sex trafficking and gender based violence. We provide safe accommodation, medical treatment, education, counseling and vocational training. Please see website or call the advice line for more details.

Cambodia
Phnom Penh

Advice Line 855-54-967-144
for over a decade of operation we at the Cambodian Women's Crisis Center have been recognized by government, civil society and international agencies as a leading women's organization that advocates for female and child human rights, gender justice and the elimination of all forms of violence against women and children. Our protection program provides crisis center facilities and emergency medical care followed by provision of accommodation in a safe Shelter. Our legal program provides legal advice for clients as they seek to resolve their case.

Cambodia
Siem Reap

Advice Line 855-63-963-276
for over a decade of operation we at the Cambodian Women's Crisis Center have been recognized by government, civil society and international agencies as a leading women's organization that advocates for female and child human rights, gender justice and the elimination of all forms of violence against women and children. Our protection program provides crisis center facilities and emergency medical care followed by provision of accommodation in a safe Shelter.
Our legal program provides legal advice for clients as they seek to resolve their case.

### China

**Beijing**

<table>
<thead>
<tr>
<th>Hotline</th>
<th>Advice line</th>
<th>National Women's Center for Legal Assistance</th>
</tr>
</thead>
<tbody>
<tr>
<td>400-60-12338</td>
<td>010-65-234-591</td>
<td>Dongcheng District Beijing 100006.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://www.cecc.gov/legal-aid">www.cecc.gov/legal-aid</a></td>
</tr>
</tbody>
</table>

We provide legal assistance to victims of Gender Based violence and other forms of violations of the rights and interests of women and children. For more information see our website.

### China

**Beijing**

<table>
<thead>
<tr>
<th>Counseling Line</th>
<th>Maple Women's Psychological Counseling Center &amp; Hotline</th>
</tr>
</thead>
<tbody>
<tr>
<td>010-683-333-388</td>
<td>Dongcheng District Beijing 100011 010-883-888-33 Office</td>
</tr>
</tbody>
</table>

Maple Women's Hotline is run by Beijing Psychological Counseling Center and is a non profit, non governmental organization founded 1988. The professional volunteer counselors answer calls on a range of issues such as domestic violence. We also train volunteer professionals to run hotlines in other provinces. Please visit our website for further details.

### China

**Shanghai**

<table>
<thead>
<tr>
<th>English Hotline</th>
<th>LifeLine Shanghai</th>
</tr>
</thead>
<tbody>
<tr>
<td>021-6279-8990</td>
<td>Shanghai 021-6279-7943 Office</td>
</tr>
</tbody>
</table>

LifeLine Shanghai provides FREE confidential and anonymous emotional support via telephone from 10 am to 10 pm 365 days a year. LifeLine Shanghai is an English speaking service only. For Mandarin speakers we encourage them to call Shanghai Mental Health Center on 021-3428-9888.

### Hong Kong

**Kowloon**

<table>
<thead>
<tr>
<th>Women's Hotline</th>
<th>Men's Hotline</th>
<th>Harmony House - 24 Hour Hotline and Shelter</th>
</tr>
</thead>
<tbody>
<tr>
<td>2522-0434</td>
<td>2295-1386</td>
<td>PO Box No. 99068 Tsim Sha Tsui Post Office Kowloon 2342-0072 Office <a href="mailto:hhl@harmonyhousehk.org">hhl@harmonyhousehk.org</a></td>
</tr>
</tbody>
</table>

We at Harmony House believe that human beings have a right to live with dignity and respect and to be free from violence, abuse & coercion. Our women and children's Shelter provides safe and immediate refuge for female victims of domestic violence along with their children. We offer 24 hour immediate support and referral for victims families and intimate partners affected by domestic violence. Offering therapy and counselling and after care support such as support groups. We also protect and address the needs of children who have been affected by domestic violence.

### Hong Kong

**Kowloon**

<table>
<thead>
<tr>
<th>Hotline</th>
<th>Hong Kong Action for Reach Out</th>
</tr>
</thead>
<tbody>
<tr>
<td>02-770-1002 Not 24 Hours</td>
<td><a href="mailto:contact@afro.org.hk">contact@afro.org.hk</a></td>
</tr>
</tbody>
</table>

But a pager will be on alert 24 hours a day to handle emergencies. Reach Out stands for Right of Entertainers in Asia to Combat
Human Oppression and Unjust Treatment. Action for Reach Out's main goal is to form a support network for women working within the CSI in Hong Kong. Our services included a drop in centre, public education, advocacy, outreach and referrals. We organize face to face outreach with women in the Mong Kok, Shamshuipo and Tsim Sha Tsui districts. Our hotline is open two nights a week for three hours a night and is staffed by trained volunteers who receive calls from all types of women working in the sex industry who need advice or counselling. We also act as a referral agency on the following: temporary Shelter, legal advice, support groups and short term professional counselling.

**Hong Kong**

**Women's Hotline 2386-6255**
The Hong Kong Federation of Women's Centres was founded in 1981 to provide services for women. Our service aims to provide women under stress or in crisis with timely emotional support. We assist women who are victims of sexual or domestic violence by providing them with information on the law, health and community resources as well as advisory and counselling services. Our Helpline/Hotline is operated by volunteer counsellors daily during the week. Please see our website for the exact times. We also run a FREE legal clinic, case counselling and a support group and group work shops.

**Japan**

Please note: some of the advice and hotlines listed for Japan will be answered in Japanese only. But please call as there may be an interpreter available.

**Japan**

**Counseling Line 052-962-2527**
Domestic violence professional telephone counseling, plus legal advice available.

**Japan**

**DV HOTLINE 0120783-251**
Counseling for those affected by domestic violence

**Japan**

**DV Hotline 0120-87-3081 - 24 Hours**
Hotline for reporting only Psychological counseling must be booked in advance on 017-781-0708
<table>
<thead>
<tr>
<th>Japan</th>
<th>Hotline 043-206-8002 24 Hours</th>
<th>Chiba Women's Support Center Chiba 044-206-8001 Office</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chiba</td>
<td>Counseling and legal advice for women affected by domestic violence</td>
<td></td>
</tr>
<tr>
<td>Japan</td>
<td>Night HOTLINE 092-716-0424 Day time HOTLINE 092-711-0874</td>
<td>Fukuoka Women's Counseling Fukuoka 092-711-9874 Office / Advice</td>
</tr>
<tr>
<td>Fukuoka</td>
<td>Telephone counseling for those affected by domestic violence.</td>
<td></td>
</tr>
<tr>
<td>Japan</td>
<td>DV HOTLINE 076-221-8740</td>
<td>Ishikawa Women's Counseling and Support Center Ishikawa 076-223-8655 Office</td>
</tr>
<tr>
<td>Ishikawa</td>
<td>Counseling for those affected by domestic violence</td>
<td></td>
</tr>
<tr>
<td>Japan</td>
<td>DV HOTLINE 019-652-4152</td>
<td>Iwate Consultation Center Iwate 019-629-9610 Office</td>
</tr>
<tr>
<td>Iwate</td>
<td>Hotline open 9am to 10pm Counseling for those affected by domestic violence</td>
<td></td>
</tr>
<tr>
<td>Japan</td>
<td>Advice for females 045-313-0807 Advice for Males 050-501-2803 Multilingual consultations on Monday to Saturday 10am-5pm. Counseling for both men and women affected by domestic violence</td>
<td>Kanagawa Women's Center Kanagawa 045-313-0745 Office</td>
</tr>
<tr>
<td>Kanagawa</td>
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<tr>
<td>Niigata</td>
<td>We offer a child guidance center and a Toll Free helpline for reporting abuse and counseling for those affected.</td>
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</tr>
<tr>
<td>Japan</td>
<td>Advice Line 048-863-6060</td>
<td>Saitama Women's Domestic Violence Consultation Center Saitama 048-863-6060 Office / Advice</td>
</tr>
<tr>
<td>Saitama</td>
<td>Counseling for those affected by domestic violence</td>
<td></td>
</tr>
<tr>
<td>Japan</td>
<td>Hotline 035-261-3911 24 Hours Mon-Fri, 9am-4pm 042-522-4232</td>
<td>Tokyo Women's Counseling Tokyo 035-261-3110 Office</td>
</tr>
<tr>
<td>Tama</td>
<td>Counseling for those affected by domestic violence</td>
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<tr>
<td>Japan</td>
<td>HELPLINE 033-207-3692</td>
<td>Tokyo Rape Crisis Center Jyoto PO Box 7 Koto-Ku Tokyo 033-207-3692 Office / Advice</td>
</tr>
<tr>
<td>Tokyo</td>
<td>Tokyo Rape Crisis was established back in 1983 and provides telephone counseling and a helpline to women victims of sexual violence. We give medical and legal information and if the victim wishes we can provide names of female doctors and lawyers. Our counseling service is available on Wednesdays 6-9pm and Saturdays 3-6pm Currently available in Japanese only.</td>
<td></td>
</tr>
<tr>
<td>Japan</td>
<td>Hotline 035-261-3911 24 Hours Mon-Fri, 9am-4pm 042-522-4232</td>
<td>Tokyo Women's Counseling Tokyo 035-261-3110 Office</td>
</tr>
</tbody>
</table>
Japan
Tottori
DV Consultations 085-727-8630
Counseling for those affected by
domestic violence
Tottori Women's Consultations
Tottori
085-723-6215 Office

Japan
Toyama
Advice Line 076-421-6252
Domestic violence consultations
daily 8.30am - 10pm
Toyama Women's Consultation Center
076-421-6252 Advice / office

Japan
Yamaguchi
DV HOTLINE 012-023-8122
Mon - Fri Line 083-901-1122
Counseling and legal advice for
those affected by domestic violence.
Yamaguchi Gender Equality Ctr
Yamaguchi
083-901-1123 Office / Advice

Lao P.D.R.
Nation-wide
Violence Against Women HOTLINE
Please call 1362
National hotline service for women
and children affected by any form
of domestic violence or sexual
exploitation.
1362 National Hotline
Lao.P.D.R.

Lao P.D.R.
Vientiane
Advice cgreen@netvigator.com
The Counselling and Protection Centre offers the first permanent Safe House for Lao women and children who have suffered from physical, sexual or psychological exploitation. Shelter staff have received UNICEF supported training to counsel victims of abuse and support their recovery. The Drop In and residential facilities can accommodate up to 50 women and children. Please email for further details.
cgreen@netvigator.com
The Counselling and Protection Centre for Women & Children Vientiane

Malaysia
Nation-wide
ONE STOP CRISIS CENTRES
A One Stop Crisis Centre or (OSCC)
is a clinic set up in almost every hospital in Malaysia. The OSCC consists of government agencies and non government agencies who work together to assist survivors and victims of abuse and violence under one roof. The agencies will be police legal representation, social welfare medical care and a support agency. together they will fight against any form of violence such as rape, child abuse or domestic violence. Please visit the website listed to find your nearest OSCC participating hospital.
One Stop Crisis Centres
Nation-wide
The Ministry of Health website lists all the hospitals in Malaysia with contact details.
03883-1309 Office
ckaps@moh.gov.my

Malaysia
Nation-wide
Tele Counselling 603-928-50039
LifeLine provides 24/7 crisis support
and a drop in service for those in
any form of crisis.
LifeLine Association Malaysia
www.lifeline.org.my
counselling@lifeline.org.my

Malaysia
HELPLINE 604-228-0342
Women's Centre for Change
www.wccpenang.org
Penang

We are a non governmental, non profit organisation dedicated to the elimination of violence against women and children and the promotion of women's equality. We provide face to face counselling, telephone counselling / ecounseling temporary shelter for abused women and children and legal advice. We are open Mon - Fri, 9am - 6pm and all our services are FREE of charge.

Malaysia

Penang

241 Jalan Burma
10350 Penang
604-228-0342 Office /Hotline

wcc@wccpenang.org

Malaysia

Petaling Jaya

Telenita HELPLINE 016-237-4221
For Counselling and legal info
Helpline Mon-Fri, 10am to 4.30pm
AWAM's Telenita helpline provides counselling and legal information to women in crisis and anyone who faces gender based violence which may include domestic violence, rape and sexual assault. Call us at 037-877-0224 to receive legal advice or counselling over the phone or make a face to face appointment at the AWAM centre. All our services are FREE and confidential.

AWAM Centre
85 Jalan 21/1
Sea Park
46300 Petaling Jaya
Selangor
037-877-4221 Office

www.awam.org.my
awam@awam.org.my

Malaysia

Petaling Jaya

ABUSE HOTLINE 037-956-3488
or SMS TINA 018988-8058
Women's Aid Organisation opened Malaysia's first Refuge for abused women in 1982. We offer Shelter, telephone counselling and face to face counselling for hundreds of women every year. The telephone counselling is available to deal with domestic violence, rape, incest, child sexual abuse and basic legal queries. Professional social workers offer counselling sessions to women who may not necessarily seek shelter.

Women's Aid Organisation
PO Box 493
Jalan Sultan
44670 Petaling Jaya
Selangor
037-957-5636 Office

www.wao.org.my
info@wao.org.my

Myanmar-Burma

Nation-Wide

Anti Trafficking Police 01-549-228
Emergency please call 199
The Myanmar Police force set up a 40 person anti trafficking national police unit in 2004 under the guidance and with the help of the Australian Government.

Myanmar Police Task Force
33/34 Hmu Road
Yankin Township
Yangon
01-549-228 office / Advice

Myanmar-Burma

Nation-wide

The Women Against Violence Program provides assistance to victims of violence inside Burma and along it's borders, where women experience high levels of violence and a servere lack of resources and assistance. The women's League of Burma provides a wide variety of services including: counselling, negotiation and mediation with

Women's League of Burma
Nation-wide
wilb@womenofburma.org
www.facebook.com/wlbpower/
secretariat@womenofburma.org
abusive partners, medical expense coverage, hospital referrals, Safe Houses, home visits, Shelter and crisis and legal assistance

**Myanmar-Burma**

**Shan Women's Action Network**

**Crisis Support Program (SWAN)**

In response to requests and with the assistance of the Foundation for the People of Burma, we began running a Woman's Crisis Centre in Chiang Mai. In late 2003 we set up an additional Women's Crisis Centre in the Fang District. We also organized a series of workshops along the Shan - Thai border covering gender issues, violence against women & basic counselling.

**Shan Women's Action Network**

**Crisis Support Program (SWAN)**

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**Nepal**

**THE SAVE LIVE - Anti Trafficking**

We have worked for four years in the field of anti trafficking of children both inside Nepal and to China.

**SAATHI**

Saathi is a non governmental, non profit organisation, which was established in 1992 to address violence against women and children. We offer a wide range of support programs to those at risk in Nepal. Shelter for women and children affected by domestic violence. see website for further details.

**Women's Foundation of Nepal**

We are a non profit, non government organization helping women and children in Nepal who are victims of violence abuse and poverty. Our mission is to provide a safe Shelter home, which provides all needs. Medical care, Psychological and legal support to women and children who are victims of violence and abuse.

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**Nepal**

**Advice Line 977-081-523-077**

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<table>
<thead>
<tr>
<th>Country</th>
<th>Advice Line</th>
<th>Website</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nepal Jhapa</td>
<td>984-265-4872, 980-490-8532</td>
<td><a href="http://www.womenepal.org">www.womenepal.org</a></td>
<td><a href="mailto:office@womenepal.org">office@womenepal.org</a></td>
</tr>
<tr>
<td>Nepal Kavre</td>
<td>984-194-3383</td>
<td><a href="http://www.womenepal.org">www.womenepal.org</a></td>
<td><a href="mailto:office@womenepal.org">office@womenepal.org</a></td>
</tr>
<tr>
<td>Nepal Kathmandu</td>
<td>977-01-553-7103</td>
<td><a href="http://www.saathi.org.np">www.saathi.org.np</a></td>
<td><a href="mailto:saathi.ktm@gmail.com">saathi.ktm@gmail.com</a></td>
</tr>
<tr>
<td>Nepal Kathmandu</td>
<td>977-1-229-1341</td>
<td><a href="http://www.sasane.org.np">www.sasane.org.np</a></td>
<td><a href="mailto:info@sasane.org.np">info@sasane.org.np</a></td>
</tr>
<tr>
<td>Nepal Kathmandu</td>
<td>977-1-449-2644</td>
<td><a href="mailto:watchftp@wlink.com.np">watchftp@wlink.com.np</a></td>
<td></td>
</tr>
<tr>
<td>Country</td>
<td>Phone Number</td>
<td>Organization</td>
<td>Email</td>
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<tr>
<td>Nepal</td>
<td>977-1-491-4370</td>
<td>Women's Foundation of Nepal</td>
<td><a href="http://www.womenepal.org">www.womenepal.org</a></td>
</tr>
<tr>
<td>Nepal</td>
<td>977-01-553-7103</td>
<td>SAATHI</td>
<td><a href="mailto:saathi.ktm@gmail.com">saathi.ktm@gmail.com</a></td>
</tr>
<tr>
<td>Nepal</td>
<td>977-1-500-6373</td>
<td>Women's Rehabilitation Center</td>
<td><a href="http://www.worecnepal.org">www.worecnepal.org</a></td>
</tr>
<tr>
<td>Nepal</td>
<td>981-866-5411</td>
<td>Women's Foundation of Nepal</td>
<td><a href="http://www.womenepal.org">www.womenepal.org</a></td>
</tr>
<tr>
<td>Nepal</td>
<td>025-583-171</td>
<td>Women's Foundation of Nepal</td>
<td><a href="http://www.womenepal.org">www.womenepal.org</a></td>
</tr>
<tr>
<td>Pakistan</td>
<td>0800-13536</td>
<td>BEDARI</td>
<td><a href="mailto:bedari@bedari.org.pk">bedari@bedari.org.pk</a></td>
</tr>
<tr>
<td>Country</td>
<td>Toll Free Helpline</td>
<td>Organization</td>
<td>City</td>
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<tr>
<td>Pakistan</td>
<td>0800-13535</td>
<td>BEDARI</td>
<td>Chakwal</td>
</tr>
<tr>
<td>Pakistan</td>
<td>0800-13536</td>
<td>BEDARI</td>
<td>Islamabad</td>
</tr>
<tr>
<td>Pakistan</td>
<td>0800-13536</td>
<td>BEDARI</td>
<td>Islamabad</td>
</tr>
<tr>
<td>Pakistan</td>
<td>0800-13518</td>
<td>SAHIL</td>
<td>Islamabad</td>
</tr>
<tr>
<td>Pakistan</td>
<td>021-3582-1654</td>
<td>Aahung</td>
<td>Karachi</td>
</tr>
<tr>
<td>Pakistan</td>
<td>92-21-3537-3008</td>
<td>War Against Rape</td>
<td>Karachi</td>
</tr>
</tbody>
</table>

**Bedari** runs a crisis intervention program for all women and children who face any kind of violence. We provide psychological counseling, FREE legal advice and referrals to other services such as hospitals or Shelters. Any case of violence against women and children can be reported on our toll free helpline on **0800-13535** or see our website for further details.

**Bedari** runs a crisis intervention program for all women and children who face any kind of violence. We provide psychological counseling, FREE legal advice and referrals to other services such as hospitals or Shelters. Any case of violence against women and children can be reported on our toll free helpline on **0800-13535** or see our website for further details.

**Bedari** runs a crisis intervention program for all women and children who face any kind of violence. We provide psychological counseling, FREE legal advice and referrals to other services such as hospitals or Shelters. Any case of violence against women and children can be reported on our toll free helpline on **0800-13535** or see our website for further details.

**Sahil** runs a crisis intervention program for all women and children who face any kind of violence. We provide psychological counseling, FREE legal advice and referrals to other services such as hospitals or Shelters. Any case of violence against women and children can be reported on our toll free helpline on **0800-13536** or see our website for further details.

The JEET Healing Center comprises a team of trained and qualified psychologists both male and female. You may access counseling via one to one at our walk in office and make an appointment. Or by email or by telephone where you can remain anonymous. Sahil is also establishing Child Protection Networks at village level so we may develop a protective environment for children Free from violence and abuse. Please see website for further information.

**Aahung** builds capacity of primary and secondary school teachers so they may increase their skills and knowledge around the subject of Child Sexual Abuse prevention.

**War Against Rape** is committed to work towards creating a rape free society. We provide crisis intervention and counseling to survivors of sexual abuse and domestic violence. We are the only not for profit organisation in Karachi that provides FREE specialist legal aid and legal counseling services to survivors of
sexual abuse and domestic violence.

**Pakistan**

**Multan**

**Toll Free Helpline 0800-13536**

BEDARI runs a crisis intervention program for all women and children who face any kind of violence. We provide psychological counseling, FREE legal advice and referrals to other services such as hospitals or Shelters. Any case of violence against women and children can be reported on our toll free helpline on **0800-13535** or see our website for further details.

**Multan**

BEDARI

bedari@bedari.org.pk

**Muzaffargarh**

**Toll Free Helpline 0800-13536**

BEDARI runs a crisis intervention program for all women and children who face any kind of violence. We provide psychological counseling, FREE legal advice and referrals to other services such as hospitals or Shelters. Any case of violence against women and children can be reported on our toll free helpline on **0800-13535** or see our website for further details.

**Muzaffargarh**

BEDARI

bedari@bedari.org.pk

**Nankana Sahab**

**Toll Free Helpline 0800-13536**

BEDARI runs a crisis intervention program for all women and children who face any kind of violence. We provide psychological counseling, FREE legal advice and referrals to other services such as hospitals or Shelters. Any case of violence against women and children can be reported on our toll free helpline on **0800-13535** or see our website for further details.

**Nankana Sahab**

BEDARI

bedari@bedari.org.pk

**Sheikhupura**

**Toll Free Helpline 0800-13536**

BEDARI runs a crisis intervention program for all women and children who face any kind of violence. We provide psychological counseling, FREE legal advice and referrals to other services such as hospitals or Shelters. Any case of violence against women and children can be reported on our toll free helpline on **0800-13535** or see our website for further details.

**Sheikhupura**

BEDARI

bedari@bedari.org.pk

**Vahari**

**Toll Free Helpline 0800-13536**

BEDARI runs a crisis intervention program for all women and children who face any kind of violence. We provide psychological counseling, FREE legal advice and referrals to other services such as hospitals or Shelters. Any case of violence against women and children can be reported on our toll free helpline on **0800-13535** or see our website for further details.

**Vahari**

BEDARI

bedari@bedari.org.pk
against women and children can be reported on our toll free helpline on **0800-13535** or see our website for further details.

<table>
<thead>
<tr>
<th>Philippines</th>
<th>Advice Line 034-26356</th>
<th>Bacolod Women's Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bacolod City</td>
<td>Please call if you need advice about a domestic violence situation</td>
<td>C/O DAWN Office</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Lacson Street</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Bacolod City</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>Philippines</th>
<th>Advice Line 633-225-548-092</th>
<th>Lihok-Pilipina -Cebu</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cebu City</td>
<td>In 1992 Government and NGO agencies and the police force responded to an alarmingly high rate of domestic violence in Cebu City by establishing a community based program to address the issue. The Family Watch Group is a comprehensive program to eliminate domestic violence against women and is currently covering four local villages.</td>
<td>102 P De Rosario Extention</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Cebu City</td>
</tr>
<tr>
<td></td>
<td></td>
<td>633-225-611-341 Office</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Philippines</th>
<th>Advice Line 632-526-9098</th>
<th>DAWN Social Service Program</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manila</td>
<td>DAWNS Social Service Program</td>
<td>Room 514</td>
</tr>
<tr>
<td></td>
<td>component serves as a point of entry in reaching out to distressed women migrants and their Japanese-Filipino children. DAWN provides assistance to women at it's Manila-based center as a temporary Shelter in cases where their immediate circumstances pose threats to their lives. Counseling is available to women clients and their families if necessary and legal and para legal help is on hand also</td>
<td>Don Santiago Building</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1344 Taft Avenue</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Ermita, Manila</td>
</tr>
<tr>
<td></td>
<td></td>
<td>632-526-9098 Office / Advice</td>
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<table>
<thead>
<tr>
<th>Philippines</th>
<th>Women's Helpline 632-922-5235</th>
<th>Women's Crisis Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manila</td>
<td>Text Helpline 02-545-0836</td>
<td><a href="mailto:wccmanila@gmail.com">wccmanila@gmail.com</a></td>
</tr>
<tr>
<td></td>
<td>Mobile Helpline 639-284-200-859</td>
<td>7F East Avenue</td>
</tr>
<tr>
<td></td>
<td>We provide counseling for abused women and children and promote prevention against: Physical, sexual abuse, incest rape, verbal abuse, sex trafficking and prostitution and economic or emotional abuse. We can also offer temporary shelter medical assistance and legal assistance.</td>
<td>The Medical Center</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Manila</td>
</tr>
<tr>
<td></td>
<td></td>
<td>632-376-4050 Office</td>
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</table>

<table>
<thead>
<tr>
<th>Philippines</th>
<th>Hotlines 632-735-5555</th>
<th>KALAKASAN</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manila</td>
<td>Hotlines 632-735-8303</td>
<td>859 SH Loyola Street</td>
</tr>
<tr>
<td></td>
<td>Kababaihan Laban Se Karahasan Foundation (Kalakasan) is a non profit, women's rights organisation committed to stopping abuse and violence directed at women and girls.</td>
<td>Quiapo</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Manila</td>
</tr>
<tr>
<td></td>
<td></td>
<td>632-735-5555 Office / Helpline</td>
</tr>
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<table>
<thead>
<tr>
<th>Philippines</th>
<th>Advice Line 931-9631</th>
<th>Department of Social Welfare and Development (DSWD)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quezon City</td>
<td>We run four substitute Home Care Centers that exist to assist women</td>
<td><a href="mailto:inquiry@dswd.gov.ph">inquiry@dswd.gov.ph</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td>DSWD Building</td>
</tr>
</tbody>
</table>
who are victims of forced prostitution, Domestic violence, rape or incest. Each center has a range of support services including temporary Shelter legal services, counseling, case work and group work.

Philippines
Quezon City

Women's Helpline 632-931-7870
Women's Desk at the Central Police District for help regarding domestic violence

Philippines
Quezon City

Advice Line 632-921-8053
The Women's Legal and Human Rights Bureau (WLB) is a feminist non governmental legal organisation composed of women's rights activists and advocates.

Philippines
Quezon City

Advice Line 632-931-4335
The Women's Legal Bureau and HASIK have teamed up to form a project known as COMBAT-VAW. The project aims to create attitudinal changes in the rural villages towards violence against women and girls. To empower women by providing then with the skills and knowledge about their rights not to be abused. And to delveop a group of male and female educators and advocates in each rural community. In the projects first year women formed three community crisis centers and legal advocates provided the women with counseling.

Singapore

Helpline 1800-774-5935
Open Mon - Fri, 3pm to 9.30pm
Call our helpline to speak to a helpliner if you want more info about our services. AWARE is Singapore's leading gender equality advocacy group. Please visit our website for a full list of our services.

Singapore

Advice Line 65-6555-0390
PAVE is a voluntary welfare organization set up in 1999. It is the first family violence specialist centre in Singapore. Case work and counselling are provided by professionally trained social workers who specialise in family violence work. Groupwork for women who experience violence, this is a ten week program using an empowerment model to work with women who have experienced violence. Groupwork for children who have to deal with the trauma of witnessing or experiencing violence in their
families. There is also a parenting group. At PAVE we run an info and referral service. Please call for more details.

**Singapore**

**Advice Line 65-6448-8850**

PAVE is a voluntary welfare organization set up in 1999. It is the first family violence specialist centre in Singapore. Case work and counselling are provided by professionally trained social workers who specialise in family violence work. **Groupwork** for women who experience violence, this is a ten week program using an empowerment model to work with women who have experienced violence. **Group work** for children who have to deal with the trauma of witnessing or experiencing violence in their families. There is also a parenting group. At PAVE we run an info and referral service. Please call for more details.

**Singapore**

**Helpline Support 6779-0282**

The Sexual Assault Centre of Aware provides survivors with crucial services to help them deal with their trauma and make decisions about their next steps. All cases and calls to our helpline are kept strictly confidential. We can offer:

- **A Drop In Centre** - Mon-Fri, 10-7pm
- Immediate counselling available
- Helpline Support 6779-0282
- Email support provided daily and monitored every hour.
- Befriender service Trained befriender will accompany you to the police, the hospital or to the courts.
- Counselling with sexual assault experienced counsellors is available at a cost of 1% of your monthly salary per session at a minimum charge of $10 per session
- Legal advice available with an experienced lawyer by appointment to explore your legal options.

**Singapore**

**Advice Line (65) 6571-0192**

The STAR SHELTER is a temporary haven for women and their children seeking refuge from a life of family violence. We opened our doors in 1999 and are the only secular crisis centre in Singapore. We provide trauma/crisis counselling.

**Singapore**

**Toll Free Hotline 1800-535-800**

Care Corner Family Service Ctr
Admiralty

7 days a week Counselling Hotline
Manned daily 10am - 10pm
At the Care Corner Family Service Centre we provide mandatory counselling to families that are experiencing family violence, child abuse and neglect.

Blk 718 Woodlands Ave 6
01-658 Singapore 730718
Tel 6365-8751 Office / Advice

Singapore

Advice Line 65-6453-5349
The Ang Mo Kio Community Services Centre core work is to attend to the psycho-social needs of the local community such as behavioural and family issues including family violence and disputes. We have four Family Service Centres across Singapore each offering information and referral, casework & counselling.

AMK FSC Community Services
Block 230 Ang Mo Kio Avenue
01-1647 Singapore 560230
6453-5349 Office / Advice

Ang mo Kio

Advice Line 6569-0381
At our Fei Yue Community Services Centres we offer counselling that involves a professional helping relationship between our counsellor and the client. This service is available to all individuals and families experiencing difficulties. We also offer an enhanced referral and information service. Our centres are open Monday & Friday 9.30-6pm and Tue, Wed & Thurs 9.30 -8.30pm

Fei Yue Community Services
Bld 185 Bukit Batok West Ave 6
01-187 Singapore 650185
Tel 6569-0381 Office / Advice.

Bukit Batok

Advice Line 6690-1000
At our Fei Yue Community Services Centres we offer counselling that involves a professional helping relationship between our counsellor and the client. This service is available to all individuals and families experiencing difficulties. We also offer an enhanced referral and information service. Our centres are open Monday & Friday 9.30-6pm and Tue, Wed & Thurs 9.30 -8.30pm

Fei Yue Community Services
Bld 569B Champions Way
01-380 Singapore 732-569
Tel 6690-1000 Office / Advice

Champions Way

Advice Line 65-6454-6678
The Ang Mo Kio Community Services Centre core work is to attend to the psycho-social needs of the local community such as behavioural and family issues including family violence and disputes. We have four Family Service Centres across Singapore each offering information and referral, casework & counselling.

AMK FSC Community Services
Block 445 Ang Mo Kio Avenue 10
01-1647 Singapore 560445
6454-6678 Office / Advice

Cheng San

Advice Line 6762-5215
At our Fei Yue Community Services Centres we offer counselling that involves a professional helping relationship between our counsellor and the client. This service is

Fei Yue Community Services
Bld 280 Choa Chu Kang Ave 3
01-360 Singapore 680280
Tel 6726-5215 Office / Advice

Choa Chu Kang
available to all individuals and families experiencing difficulties. We also offer an enhanced referral and information service. Our centres are open Monday & Friday 9.30-6pm and Tue, Wed & Thurs 9.30 - 8.30pm.

**Singapore**

**Punggol**

**Advice Line 65-6453-5323**

The Ang Mo Kio Community Services Centre core work is to attend to the psycho-social needs of the local community such as behavioural and family issues including family violence and disputes. We have four Family Service Centres across Singapore each offering information and referral, casework & counselling.

AMK FSC Community Services
Block 616 Punggol Drive
01-01 Singapore 826016
6453-5323 Office / Advice

**Singapore**

**Queenstown**

**Toll Free Hotline 1800-535-800**

7 days a week Counselling Hotline Manned daily 10am - 10pm

Care Corner Project StART is a program managed by Care Corner family Services Centre since 2011. We provide services for mentally incapacitated persons of family violence. We handle various types of complex family violence cases. Providing family violence intervention work in the West and South West regions of Singapore. Our StART office is open Mon & Tue 9.30 -9pm By appointment only 5.30 - 9pm and open Wed to Fri, 9.30 - 5.30pm

Care Corner Project StART
Blk 7A Commonwealth Ave
01-672 Singapore 141007
Tel. 6476-1482 Office / Advice

**Singapore**

**Seng Kang**

**Advice Line 65-6312-8100**

The Ang Mo Kio Community Services Centre core work is to attend to the psycho-social needs of the local community such as behavioural and family issues including family violence and disputes. We have four Family Service Centres across Singapore each offering information and referral, casework & counselling.

AMK FSC Community Services
Block 223D Compassvale Walk
01-673 Singapore 544223
6312-8100 Office / Advice

**Singapore**

**Yew Tee**

**Advice Line 6416-2162**

At our Fei Yue Community Services Centres we offer counselling that involves a professional helping relationship between our counsellor and the client. This service is available to all individuals and families experiencing difficulties. We also offer an enhanced referral and information service. Our centres are open Monday & Friday 9.30-6pm and Tue, Wed & Thurs 9.30 - 8.30pm.

Fei Yue Community Services
Bld 604 Choa Chu Kang St. 62
01-53 Singapore 680604
Tel 6416-2162 Office / Advice

**Sri Lanka**

**Akkaraipattu**

**Advice Line 06-7227-8237**

Services for women and children who are affected by domestic violence.

Affected Women's Forum (AWF)
awfsrilanka@yahoo.com

**AMK FSC Community Services**
www.amkfsc.org.sg
sengkang@amkfsc.org.sg

**Care Corner Project StART**
projectstart@carecorner.org.sg

**Fei Yue Community Services**
www.fycs.org
admin@fycs.org

**Affected Women's Forum (AWF)**
awfsrilanka@yahoo.com
<table>
<thead>
<tr>
<th>Location</th>
<th>Service Description</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Akkaraipattu</td>
<td>Offering a one to one counselling service, a befriending service to the police station, the hospital and to the court. And we will refer you as necessary to other agencies where appropriate.</td>
<td>06-7227-8237 Office / Advice</td>
</tr>
<tr>
<td>Badulla</td>
<td>The Women's Development Foundation aims to help women and their children who are affected by any form of violence within the family. Offering one to one counselling service, a befriending service to the police station, the hospital and to the court. Legal advice and legal information is available to those who need it and we will refer you as necessary to the appropriate agencies &amp; services.</td>
<td>Women's Development Foundation 80/3A Small Mosque Road Akkaraipattu 77-320-1694 Office / Advice</td>
</tr>
<tr>
<td>Batticaloa</td>
<td>Services for women and children who are affected by dometic violence. Safe short term temporary Shelter We a also offer one/one counselling service, a befriending service to the police station, the hospital and to the court. Legal advice and help is available to those who need it and we will refer you as necessary to the appropriate agencies &amp; services.</td>
<td>Eastern Self Reliance Community Awakening Organisation no 235 Bar Road Batticaloa 06-5222-4728 Office / Advice</td>
</tr>
<tr>
<td>Batticaloa</td>
<td>Suriya Women's Development Ctr serves women and children who are affected by domestic violence. Offering a one to one counselling service, a befriending service to the police station, the hospital and to the court. And we will refer you as necessary to other agencies where appropriate. Call for more details.</td>
<td>Suriya Women's Development Centre 20 Dias Lane Batticaloa 65-222-3279 Office / Advice</td>
</tr>
<tr>
<td>Batticaloa</td>
<td>Women's Development Foundation offers women and their children Safe short term temporary Shelter when fleeing from domestic violence. Offering a one to one counselling service, a befriending service to the police station, the hospital and to the court.</td>
<td>Women's Development Foundation 27A Lady Manning Drive Batticaloa 065-222-4483 Office / Advice</td>
</tr>
</tbody>
</table>
necessary to other agencies where appropriate. We also offer legal advice and information.

Sri Lanka
Borella
Advice Line 11-269-1871
Welcome House offers services to women and their children who are affected by domestic violence. 
Safe short term temporary Shelter
Offering a one to one counselling service, a befriending service to the police station, the hospital and to the court. And we will refer you as necessary to other agencies where appropriate. We also offer legal advice and information.

Sri Lanka
Colombo 2
Advice Line 011-232-4660
The Sri Lanka Salvation Army serves women and children who are affected by family violence. 
Safe short term temporary Shelter
Offering a one to one counselling service, a befriending service to the police station, the hospital and to the court. And we will refer you as necessary to other agencies where appropriate. We also offer legal advice and a legal aid program.

Sri Lanka
Colombo 3
Advice Line 011-257-7962
Home For Human Rights serves women and children who are experiencing domestic violence. 
Offering one to one counselling, we offer a legal advice service and we will refer you as necessary to the appropriate agencies & services.

Sri Lanka
Colombo 5
Advice Line 011-533-9511
The FORUT organisation serves women and children who are experiencing domestic violence. 
Offering a one to one counselling service, a befriending service to the police station, the hospital and to the court. And we will refer you as necessary to other agencies where appropriate. We also offer legal advice and a legal aid program.

Sri Lanka
Colombo 5
Advice Line 011-440-5902
The Muslim Women's Research and Action Forum (MWRAF) serves women and children who are affected by family violence. 
Offering one to one counselling and we will refer you as necessary to the appropriate agencies & services. We also offer legal advice and information so please feel free to call us.

The Salvation Army Sri Lanka
53 Sir James Peiris Mawatha
PO Box 193
Colombo 2
011-232-4660 Office / Advice
social_secretary@sri.salvationarmy.org

Home For Human Rights
14 Pentrieve Gardens
Colombo 3
077-399-4540 Office
hhrcolombo@gmail.com

FORUT
98/4 Havelock Road
Colombo 5
258-1226 Office / Advice

Muslim Women's Research and Action Forum (MWRAF)
73/19E Kirulapone Avenue
Colombo 5
011-440-5902 Office / Advice
mwraf@sltnet.lk
<table>
<thead>
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<th>Country</th>
<th>Region</th>
<th>Organization Name</th>
<th>Address</th>
<th>Contact Information</th>
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</thead>
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<tr>
<td>Sri Lanka</td>
<td>Colombo 7</td>
<td>The Family Planning Association</td>
<td>37/27 Bullers Lane, Colombo 07</td>
<td>011-255-5455 Office / Advice</td>
</tr>
<tr>
<td>Sri Lanka</td>
<td>Colombo 8</td>
<td>Women In Need (WIN)</td>
<td>65 Tickle Road, Colombo 8</td>
<td>011464-1466 Office</td>
</tr>
<tr>
<td>Sri Lanka</td>
<td>Dehiwela</td>
<td>Community Concern Society</td>
<td>15/4 Aponso Avenue, Dehiwela</td>
<td>011-272-1812 Office / Advice</td>
</tr>
<tr>
<td>Sri Lanka</td>
<td>Galle</td>
<td>Diriyata Saviyak Women's Organisation</td>
<td>33 Wewelwela Road, Bataganvila, Galle</td>
<td>77-156-5899 Office</td>
</tr>
<tr>
<td>Sri Lanka</td>
<td>Galle</td>
<td>The Rural Women's Front</td>
<td>28C Banawatte, China Garden, Galle</td>
<td>91-278-9633 Office</td>
</tr>
<tr>
<td>Sri Lanka</td>
<td>Hanguranketha</td>
<td>Hanguranketha Rural Support Program (HRSP)</td>
<td>Adhikaram Road, Hanguranketha</td>
<td>077-699-0467 Office / Advice</td>
</tr>
</tbody>
</table>
appropriate. We also offer legal advice and legal information.

**Sri Lanka**

**Ibbagamuwa**

**Advice Line 37-225-8531**  
The Women's Resource Centre program serves women & children who are affected by family violence. Offering one to one counselling service, a befriending service to the police station, the hospital and to the court. Legal advice and help is available to those who need it and we will refer you as necessary to the appropriate agencies & services.

**Advice Line 21-222-4398**  
The Women's Development Centre program serves women & children who are affected by family violence. Offering one to one counselling service, a befriending service to the police station, the hospital and to the court. Legal advice and help is available to those who need it and we will refer you as necessary to the appropriate agencies & services.

**Advice Line 81-223-4511**  
The Women's Development Centre serves women and children who are affected by family violence. Offering one to one counselling service, a befriending service to the police station, the hospital and to the court. Legal advice and help is available to those who need it and we will refer you as necessary to the appropriate agencies & services.

**Advice Line 72-825-0040**  
Eastern United Women's Organisation serves women and children who are affected by family violence. Offering a one to one counselling service, a befriending service to the police station, the hospital and to the court. And we will refer you as necessary to other agencies where appropriate. We also offer legal advice and a legal aid program.

**Advice Line 077-232-1515**  
the Shakthi Organisation offers services to women and children who are affected by family violence. Offering a one to one counselling service, a befriending service to the police station, the hospital and to the courts. We also offer legal advice and a legal aid program. Please call for further details.

**Yakalla**

**Ibbagamuwa**

74 Ayesha Watte

**sarojalk@gmail.com**

**Jafna**

**Women's Development Centre**

7 Ratnam Street

**wdc@slt.lk**

**Kandy**

**Women's Development Centre**

61 Mulgampola Road

**Kantale**

**Eastern United Women's Organisation (EUWO)**

166/2 Trincomalee Street

**Bo Tree Junction**

**Shakthi Organisation**

No 3, A10, Unit 19

**Agbopura**

**Kantale**

**077-232-1515 Office / Advice**

37-225-8531 Office / Advice

21-222-4398 Office / Advice

81-223-4511 Office / Advice

72-825-0040 Office / Advice

Please call for further details.
<table>
<thead>
<tr>
<th>Country</th>
<th>City</th>
<th>Advice Line</th>
<th>Organisation</th>
<th>Contact Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sri Lanka</td>
<td>Kekirawa</td>
<td>025-226-4577</td>
<td>Rajarata Women's Foundation</td>
<td>410 Olukaranda, Kekirawa, 025-226-4982 Office / Advice</td>
</tr>
<tr>
<td>Sri Lanka</td>
<td>Mahaveva</td>
<td>032-225-3928</td>
<td>Mihikatha Environmental Organisation</td>
<td>60 Maliguwatta, Mahaveva, 032-225-3928 Office / Advice</td>
</tr>
<tr>
<td>Sri Lanka</td>
<td>Mannar</td>
<td>023-323-3746</td>
<td>Mannar Women's Development Foundation (MWDF)</td>
<td>194/6 Pathum Vyana, Tharavankottai Road, Mannar, 023-323-3746 Office / Advice</td>
</tr>
<tr>
<td>Sri Lanka</td>
<td>Matara</td>
<td>41-222-4800</td>
<td>Community Strength Development Organisation</td>
<td>194/6 Pathum Vyana, Pamburana, Matara, 41-222-4800 Office / Advice</td>
</tr>
<tr>
<td>Sri Lanka</td>
<td>Monaragala</td>
<td>05-5791-0643</td>
<td>Befriend Organization</td>
<td>Thorana Junction, Wellawaya Road, 14 Milestone, Kumbukkana, Monaragala, 07-7746-5481 Office / Advice</td>
</tr>
<tr>
<td>Sri Lanka</td>
<td>Monaragala</td>
<td>55-272-7217</td>
<td>Community Resource Protection Centre</td>
<td>Beheth Gabada Road, Kachcheri Junction, Monaragala, 55-272-7217 Office / Advice</td>
</tr>
</tbody>
</table>
the court. Legal advice is available as is legal aid, please call for info. We also offer a referral service and we will refer you as necessary to the appropriate agencies & services.

**Sri Lanka**

**Advice Line 055-227-7107**

Vehilihini Development
Praja Shalava Road
Monaragala
055-227-7066 Office

The Vehilihini Development organisation serves those who find themselves experiencing domestic abuse. We also offer one to one counselling service, a befriending service to the police station, the hospital and to the court. Legal advice is available as is legal aid, please call for info. We also offer a referral service and we will refer you as necessary to the appropriate agencies & services.

**Sri Lanka**

**Advice Line 07-1416-7287**

Academy of Community Health Promotions Ltd
19 Samanthi, 03rd Lane
Rawathawatte Road
Moratuwa
07-1416-7287 Office / Advice

We offer one to one counselling and referrals to other appropriate services to women and their children who are affected by family and domestic violence.

**Sri Lanka**

**Advice Line 011-264-7159**

Sarvodaya
66 Rawathawatte Road
Moratuwa
011-265-5255 Office

The Sarvodaya organisation serves women and children who are experiencing domestic violence. We also offer one to one counselling service, a befriending service to the police station, the hospital and to the court. Legal advice is available as is legal aid, please call for info. We also offer a referral service and we will refer you as necessary to the appropriate agencies & services.

**Sri Lanka**

**Advice Line 072-465-5657**

Nusrath Muslim Women’s Development Foundation
74/1 Panguwatta
Passara
072-465-5657 Office / Advice

The Nusrath Muslim Women’s Development Foundation serves women and children who are experiencing domestic violence. We also offer one to one counselling service, a befriending service to the police station, the hospital and to the court. Legal advice is available as is legal aid, please call for info. We also offer a referral service and we will refer you as necessary to the appropriate agencies & services.

**Sri Lanka**

**Advice Line 081-238-4053**

Women in Action
61/2 Davulagala Road
Perudeniya
081-238-4053 Office / Advice

Women in Action aims to serve women and children who are experiencing domestic violence. We also offer one to one counselling service, a befriending service to the police station, the hospital and to the court. And we also refer to other agencies where necessary.

**Sri Lanka**

**Advice Line 07-7968-1341**

Ape Shakthi Kantha Sangamaya
32 Wevatenna
Polonnaruwa

Services for women and children who are affected by domestic violence.
Offering a one to one counselling service, a befriending service to the police station, the hospital and to the court. And we will refer you as necessary to other agencies where appropriate.

<table>
<thead>
<tr>
<th>Sri Lanka</th>
<th>Advice Line 81-236-5288</th>
<th>Children Care and Women Foundation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rikillagaskada</td>
<td>Services for women and children who are affected by dometic violence. Safe short term temporary Shelter</td>
<td>Dimbulkumbura Road</td>
</tr>
<tr>
<td></td>
<td>We a also offer one/one counselling service, a befriending service to the police station, the hospital and to the court. Legal advice is available we will refer you as necessary to the appropriate agencies &amp; services.</td>
<td>Rikillagaskada</td>
</tr>
<tr>
<td></td>
<td>Offerings one to one counselling, a befriending service to accompany you to the police station the hospital and to the court. A safe short term Shelter is available with legal advice on hand. We will also refer you to as necessary to other services.</td>
<td>81-236-5288 Office / Advice</td>
</tr>
<tr>
<td>Sri Lanka</td>
<td>Advice Line 035-567-9713</td>
<td>Gemi Sarana Centre</td>
</tr>
<tr>
<td>Thunhotta</td>
<td>The Gemi Sarana Centre serves women and children who are affected by family violence.</td>
<td>Kahagalla</td>
</tr>
<tr>
<td></td>
<td>Offering one to one counselling, a befriending service to accompany you to the police station the hospital and to the court. A safe short term Shelter is available with legal advice on hand. We will also refer you to as necessary to other services.</td>
<td>Thunotra</td>
</tr>
<tr>
<td></td>
<td>Safe short term temporary Shelter</td>
<td>035-567-9713 Office / Advice</td>
</tr>
<tr>
<td>Sri Lanka</td>
<td>Advice Line 65-364-6780</td>
<td>Koralapattu North Development Union (KPNDU)</td>
</tr>
<tr>
<td>Vaharai</td>
<td>Koralapattu North Development Union (KPNDU) serves women and their children who are affected by any form of family/domestic violence. Safe short term temporary Shelter</td>
<td>Trinco Road</td>
</tr>
<tr>
<td></td>
<td>Legal advice and info is available as is legal aid, please call for info. We also offer a referral service and we will refer you as necessary to the appropriate agencies &amp; services.</td>
<td>Vaharai</td>
</tr>
<tr>
<td></td>
<td>Offering one to one counselling, a befriending service to accompany you to the police station, the hospital and to the courts. Professional legal advice is available as is legal aid, please call for info. We also offer a referral service and we will refer you as necessary to the appropriate agencies &amp; services.</td>
<td>65-364-6780 Office / Advice</td>
</tr>
<tr>
<td>Sri Lanka</td>
<td>Advice Line 024-222-1443</td>
<td>SHADE</td>
</tr>
<tr>
<td>Vavuniya</td>
<td>SHADE offers women and children who are affected by family violence one to one counselling services. A befriending service where we will accompany you to the police station, the hospital and to the courts. Professional legal advice is available as is legal aid, please call for info. We also offer a referral service and we will refer you as necessary to the appropriate agencies &amp; services.</td>
<td>271 Green House</td>
</tr>
<tr>
<td></td>
<td>There is a full list of the 258 centers across Taiwan on the Taiwan National Women's Center website. Provide welfare services to women. Offering psychological counseling, legal services, advocacy and advice</td>
<td>Mannar Road</td>
</tr>
<tr>
<td>Taiwan</td>
<td>FAMILY SERVICE CENTERS</td>
<td><a href="http://www.taiwanwomencenter.org.tw">www.taiwanwomencenter.org.tw</a></td>
</tr>
<tr>
<td>Nation-Wide</td>
<td>There is a full list of the 258 centers across Taiwan on the Taiwan National Women's Center website. Provide welfare services to women. Offering psychological counseling, legal services, advocacy and advice</td>
<td><a href="mailto:admin.womencenter@wrp.org.tw">admin.womencenter@wrp.org.tw</a></td>
</tr>
<tr>
<td></td>
<td>886-2-2356-7000 Head Office</td>
<td>886-2-2356-7000 Head Office</td>
</tr>
<tr>
<td></td>
<td>02-2321-2120 FAX</td>
<td>02-2321-2120 FAX</td>
</tr>
</tbody>
</table>
Taiwan

Police Crime Hotline 110
Nation-Wide

Or report to any Police station

Crime Stoppers Hotline
Nation-wide

Women & Childrens Protection
Nation-Wide

Hotline Call 113

Women and Children's Protection Hotline.

Taiwan

Advice Line 07-223-7995
Kaohsiung City

Our Dandelion Treatment Network is the only program in Taiwan with specialized counseling for child and adult survivors of domestic and sexual abuse.

Dandelion Treatment Center
The Garden of Hope Foundation
Kaohsiung City
07-223-7995 Office / Advice

Advice Line 03-727-4540
Miaoli

Our Dandelion Treatment Network is the only program in Taiwan with specialized counseling for child and adult survivors of domestic and sexual abuse.

Dandelion Treatment Center
The Garden of Hope Foundation
Miaoli
03-727-4540 Office / Advice

Advice Line 08-736-9099
Pingtung

Our Dandelion Treatment Network is the only program in Taiwan with specialized counseling for child and adult survivors of domestic and sexual abuse.

Dandelion Treatment Center
The Garden of Hope Foundation
Pingtung
08-736-9099 Office / Advice

Advice Line 04-2223-9595
Taichung City

Our Dandelion Treatment Network is the only program in Taiwan with specialized counseling for child and adult survivors of domestic and sexual abuse.

Dandelion Treatment Center
The Garden of Hope Foundation
Taichung City
04-2223-9595 Office / Advice

Advice Line 08-939-9899
Taidong

Our Dandelion Treatment Network is the only program in Taiwan with specialized counseling for child and adult survivors of domestic and sexual abuse.

Dandelion Treatment Center
The Garden of Hope Foundation
Taidong
08-939-9899 Office / Advice

Advice Line 886-2-8911-8595
Taipei

The Garden of Hope Foundation

1F, No 2-1
Shun-an Street
Xindian District
New Taipei City 23143
886-2-8911-8595 Office

Taiwan

Advice Line 0886-2-8911-8595

Dandelion Treatment Center
The Garden of Hope Foundation

1F, No 2-1
Shun-an Street
Xindian District
New Taipei City 23143
886-2-8911-8595 Office

The Garden of Hope Foundation is a non Governmental and non profit group estabished in 1988 to help disadvantaged girls and young women. In particular those caught up in the sex industry, victims of sexual abuse or of domestic violence. From one half way house, our services have grown to include shelters and service centers island-wide providing everything from counseling and temporary housing to employment training and legal aid. Our Dandelion Treatment Network is the only program in Taiwan with
specialized counseling for child and adult survivors of domestic and sexual abuse.

Taiwan
Taipei  
**Advice Line 02-2362-2400**
Our Dandelion Treatment Network is the only program in Taiwan with specialized counseling for child and adult survivors of domestic and sexual abuse.

Taiwan
Taipei  
**Domestic Violence Counseling Call 02-2304-9595**

Taiwan
Taipei  
**Toll Free Hotline 02-2555-8595**
Please call our hotline if you find any women suspected of being under the control of human traffickers. In 1997 Taipei Women's Rescue Foundation formally extended its mission to include victims of domestic violence as well as victims of Human trafficking. Our services range from case management, legal advice, referrals and **Sheltering** to psychological counseling and group guidance. Expressive Art Therapy Group for women of domestic violence Art therapy Group for children witnessing violence.

Taijikistan
Khujand  
**Hotline 834-226-0501**
**Hotline 92-780-4074**
**Hotline 98-750-4074**
Gulruhsor offers around the clock counseling via our hotlines whereby each counselor has to pass rigorous selection in 5 stages. Our Capacity Building Project offers **temporary shelters** for women or victims of domestic violence which provide psychological and social support for women in crisis. We provide the temporary shelter and legal assistance to women who are affected by domestic violence. Please see website for more details and directions to the center.

Thailand
Nation-Wide  
**Violence HOTLINE 02-277-8811**
**Violence HOTLINE 02-276-2950**
The Holine Center and the Royal Thai Police have been involved in training emergency hotline operators how to assist and protect victims of trafficking and violence, and especially women and children.

Thailand
Bangkok  
**Advice Line 66-2-929-2310**
Under the Royal Patronage of Association for the Promotion of the Status of Women

Taiwan
Taipei  
**Dandelion Treatment Center The Garden of Hope Foundation Dandelion Treatment Center**
Taipei 02-2362-2400 Office / Advice

Taiwan
Taipei  
**Taipei Women’s Rescue Foundation**
10F, No 240 Minsheng W. Road
Taipei 02-2555-5915 Office

Taiwan
Taipei  
**Toll Free Hotline 02-2555-8595**
Taipei Women’s Rescue Contact Form on website

Taiwan
Taipei  
**Hotline Center Foundation**
02-276-2950 Office / Advice
02-691-4057 FAX

Thailand
Bangkok  
**Association for the Promotion of the Status of Women admin@apsw-thailand.org**
HRH Princess Soamsawali, the Association for the Promotion of the Status of Women offers a safe and secure Emergency Shelter home where assistance is provided to women who are victims of forced prostitution, rape, HIV/AIDS and physical and emotional abuse. With in the Emergency shelter there is a clinic which takes care of expectant mothers, mostly young girls with unplanned pregnancies.

**Thailand**

**Bangkok**

**Advice Line 66-2-929-2310**

Under the Royal Patronage of HRH Princess Soamsawali, the Association for the Promotion of the Status of Women offers a safe and secure Emergency Shelter called the Kanitnaree Rape Crisis Center. It is the latest service of the APSW opened in 2003 the center is fully equipped with medical examination room with a one way mirror, close circuit camera and recording give sensitive care and assistance to rape victims. We also include a counseling service and access to a shelter.

**Advisory Line 02-412-1196**

At CPCR we began the Children's Advocacy Center in 1981 with the purpose of promoting children's rights under the UN Convention of the Rights of the Child. CPCR runs 3 rehabilitation homes as well as the center from children and young people rescued from abuse, violence and trafficking. In the homes and at the center our staff employ a multi-disciplinary approach to addressing the needs of exploited and abused children. CPCR is divided into four sections. The Prevention team, the Protection team, if abuse has occurred the protection team then moves the child to the Assessment Units Gate House. If necessary the can then move to one of our rehabilitation shelters.

**Advisory Line 66-2-433-5149**

The Foundation for Women exists to help abused and exploited women and children via our telephone counseling service. We also work to train rural women to become para social development workers so they may use information to prevent human trafficking in their
communities.

**Thailand**

**Chiang Mai**

**Violence HOTLINE 02-277-8811**

Violence HOTLINE 02-276-2950

Hotline's Women's Shelter in Chiang Mai The House of Tomorrow is a women's shelter for mental and physical therapy, recreation and related activities for people who are distressed and exploited.

**Thailand**

**Chiang Mai**

kenneri@shanwomen.org

**Crisis Support Program (SWAN)**

In response to requests and with the assistance of the Foundation for the People of Burma, and the people in Thailand we began by running a Woman’s Crisis Centre in Chiang Mai. In late 2003 we set up an additional Women's Crisis Centre in the Fang District Burma. We also organized a series of workshops along the Shan - Thai border covering gender issues, violence against women & basic counselling and how to deal with trafficking.

**Turkmenistan**

**DV HOTLINE 993-12-445-469**

Keik Okara operates a domestic violence hotline and support centre. For information and advice please call the hotline number.

**Vietnam**

**Hanoi**

CEFACOM is a civil society organization in Vietnam with the purpose of promoting the implementation of children’s rights. Built and developed from the CSAP program in 2001, We have expanded our activities to include child abuse and family violence prevention. CEFACOM staff perform some of their work in the class rooms, where they provide security training for vulnerable children. CEFACOM also established a child sexual abuse reporting system which helped raise the rate of disclosure. After the disclosure we provide case management including social and legal support, counseling for victims face to face, by telephone on via the chat room on the internet.

**Vietnam**

**Hanoi**

DV Counseling 04-3775-9339

CSAGA was created to promote and implement the rights of women and children. As a result we run a variety of programs and projects for victims of domestic violence, child violence, bullying and human trafficking. Please call our domestic violence hotline.

Hotline Women's Shelter

Bangkok

02-276-2950 Office / Advice

02-691-4057 FAX

Shan Women's Action Network

PO Box 120

Phrasing Post Office

Chiang Mai 50200

Keik Okara

Ashgabat 7440011

993 12 445-469 Office / Hotline

CEFACOM

No 45, Lane 5

Ba Dinh District

Hanoi

844-3537-2258 Office

844-3537-5700 Fax

CSAGA

A9, Pandan Loop Street

Dich Vong Hau Ward

Cau Giay District

Hanoi

844-3754-0421 Office

844-3793-0279 Fax

www.shelterasia.org/csaga-vietnam/
Vietnam Hotline 09-468-333-80  24 Hours Peace House Shelter
Hotline open 24 hours on weekdays The Center for Women and
PEACE HOUSE is a support service Development
shelter run by The Center for Women
and Development (CWD). We run
the Shelter to provide safe and
secure accommodation for up to
20 women and their children, who
may stay for up to 18 months.
In our shelter we provide health
care and medical assistance,
Psychological counseling, legal
support and further assistance
after leaving the shelter.

Vietnam Switchboard 19-00-68-03 RaFH
Hanoi Women's Health Switchboard run by specialist consultants to advise
on a variety of women's health issues 63 - 65 Cat Linh Street rafh@hn.vnn.vn
Our duty at RaHF is to improve the health of the family. We have in the past run domestic violence projects to educate and prevent the violence mostly centered around Lao Cai City.

| Vietnam | | |
|---------|-----------------|-----------------|-----------------|
| Hanoi   | **Hotline 09-468-333-80  24 Hours** | Peace House Shelter |
|         | Hotline open 24 hours on weekdays The Center for Women and |
|         | PEACE HOUSE is a support service Development |
|         | shelter run by The Center for Women and Development (CWD). We run |
|         | the Shelter to provide safe and |
|         | secure accommodation for up to |
|         | 20 women and their children, who |
|         | may stay for up to 18 months. |
|         | In our shelter we provide health |
|         | care and medical assistance, |
|         | Psychological counseling, legal |
|         | support and further assistance |
|         | after leaving the shelter. |
|         | **Switchboard 19-00-68-03** |
|         | Women's Health Switchboard run |
|         | by specialist consultants to advise |
|         | on a variety of women's health issues |
|         | Our duty at RaHF is to improve the health of the family. We have in the past run domestic violence projects to educate and prevent the violence mostly centered around Lao Cai City. |